NETGEAR Insight Datasheet

NETGEAR
INSIGHT

The **NETGEAR®** Insight management solution offers plug-and-play setup and management of a small business network, using an easy-to-use cloud web portal or mobile app for Insight compatible devices. The Insight platform allows any business or custom install project owner, managed service provider or IT professional to discover and set up their NETGEAR devices and monitor and manage their network. The intuitive web interface and mobile app cover a variety of configuration options and network situations.

NETGEAR Insight brings 3 major benefits:

1. Insight delivers unified remote management covering select NETGEAR access points, switches, routers, and mobile hot spots for a complete network solution for small businesses and custom integrators.

    Insight provides the full management function for devices as well as wireless and wired networks: Discovery, network setup, device configuration, ongoing monitoring, troubleshooting and firmware management

2. Business owners or MSP and VARs resellers are able to remotely manage small business and home networks across multiple locations -- all from a single pane-of-glass on any device.

3. Insight provides ongoing visibility of the network, and provide customized alerts based on specific needs.

NETGEAR Insight subscription plans

NETGEAR Insight management solution comes in 2 subscription plans: Insight Premium and Pro.

Insight Premium includes management and monitoring through both the Insight mobile app and the Insight Cloud Portal, together with additional Insight advanced features.

Insight Pro, designed for residential and commercial custom installers, MSPs and resellers, includes all Premium features and more, such as multi-tenancy & multi-roles.

INSIGHT OFFER DETAILS	Premium	PRO
Multi-Tenancy	No	Yes
Secondary Admin Capabilities	No	Yes
Simple Network-Level Replication	No	Yes
Multi Network Locations	Yes	Yes
Ideal Deployment	Multi-location / single business, remote workforce	Custom Installers, MSP, branch offices, remote workforce
Bulk Device Onboarding	No	Yes
Annual Billing Cost for Subscription	$9.99 ($0.83 per month)	$22.00 ($1.83 per month)

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The Insight Premium and Pro Advantages

The Common User Interface for Premium and Pro

An Insight cloud portal performs setup, monitoring, and managing of devices, backed by Insight cloud. Through the portal, users have a single-pane-of-glass view of all their devices and their locations (multiple sites), from any device, PC, MAC, or tablet, on a larger screen, which is ideal for configuring larger port-count switches, such as the 28-port and 52-port Insight Managed Smart Pro switches. The Insight Cloud Portal is included with the Insight Premium and Pro subscription. A condensed version of the UI is available through the mobile app.

Additional Insight Pro Benefits

Insight Pro comes with all the Insight Premium advantages and more. Advantages include separated multi-tenancy support to remotely monitor multiple customer organizations in one Insight Pro account; even when organizations have numerous network locations, multiple administrative roles and rights assignment to divide workload across multiple customer network management, and end-to-end delivery of services including registration, setup/configs, remote monitoring, firmware management, support escalation.

Insight Advanced Features

The Insight Premium and Pro subscriptions also comes with many advanced features for optimal configuration of your business network.

Fast Roaming:

Enhance the WiFi experience for your employees and guests by allowing their WiFi connections to seamlessly move from one Insight access point to another, without loss of their session connectivity.

Network-Level Config Replication: (Pro only):

- Allows admins to save and copy device configurations (SSIDs, VLANs, LAGs, etc) from other networks. Significantly reduce time set up for multiple networks and enable speedy deployment for any new network location.

Energy Efficiency Mode:

- Save energy at the location level with a power saving feature that works automatically to lower the overall energy consumption of each access point.

Multi Pre-Shared Key (MPSK):

- Give the network admins better WiFi network access control and a higher level of security over groups of users. Have up to 32 passphrases divided amongst the eight possible (8) SSIDs. Multi PSK is currently supported by WEP, WPA, and WPA2.

WiFi Scheduling:

Allows to create, setup and save granular schedules that can apply across multiple networks or locations using the same SSID.

PoE Scheduling:

- Easily set-up multiple schedules/timers for your Power-over-Ethernet devices connected to your PoE Insight Switches right through the Insight mobile app or Cloud Portal. For optimal security and energy conservation, schedule each port individually.

License Key Allocation and Scheduling:

- Add an Insight Subscription license at the organization level to limit extra steps to allocate each license key from the account to each organization.

- Eliminate operational gaps when Insight licenses expire by scheduling individual license key activations in advance. Simply buy license keys and schedule the keys to activate tomorrow, a month, or over two years from now, when the previous license expires. Available on Pro only.

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NETGEAR Insight Add-On Services

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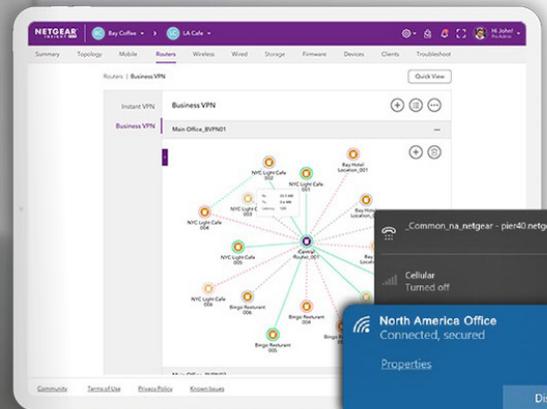
NETGEAR Insight is your gateway to advanced services. Enhance your network management and security with NETGEAR Insight advanced add-on services such as, Business VPN and Instant Captive Portal.

Business VPN

Secure data traffic with encryption between work-from-home employees and between business locations, so that no unauthorized access can obtain your company's sensitive information. Available on Orbi Pro.

- **Site-to-site VPN connectivity:** Data encryption from the router/access point at one site to the business network at the other site for secure data transferring between the main site and various other remote sites

- **Corporate SSID from home:** Configure and enable the corporate SSID for network access for work-from-home employees as if they were in the office

- **Easy VPN set up through SSID and LAN ports:** Once Insight Business VPN is configured, the end user does not have to do anything, just get connected to the existing office SSID or the additional LAN ports to get on the VPN

- **Continuous VPN access:** Reliable VPN connection with no VPN connections dropping, requiring re-authentication or reconnection

- **User management (access control policy):** Control authentication and manage VPN access for users, business sites, information and systems

- **Split tunneling:** Separate VPN and public Internet access with the same broadband connection to reduce bottlenecks and conserve Internet bandwidth

> **Service Package Notes**
>
> Business VPN is available in various package sizes ranging from 5 devices to 250 devices. This service is enabled on a per location basis.

Instant Captive Portal

A captive portal is a web page that customers use to access public WiFi networks. NETGEAR Insight Instant Captive Portal gives small and medium businesses the ability to set up a professional captive portal within minutes, with features and capabilities similar to those of Enterprise-level captive portal. Available on Insight managed access points.

- **Easy Portal Customization:** Gain full flexibility and control by easily customizing your company page and login page, payment features, marketing communications, and many more

- **User Analytics:** Collect detailed user analytics through your customers' social login.

- **PayPal Integration:** Enhance user experience with payment through PayPal. Customize guest WiFi payment by charging by usage time

- **Multilingual Support:** Insight Instant Captive Portal is available in five different languages, English, Chinese, French, German and Japanese

- **One-Year User Log Storage:** Access and store user logs for one year. Improve traceability when your business is prompted for an investigation

> **Service Pack Notes**
>
> Instant Captive Portal is available for packs of 1, 3, 10, and 40 access point licenses. Each license is applicable to one WiFi Network (SSID). All packs have a duration of 1 year. This service is enabled on a per location basis.

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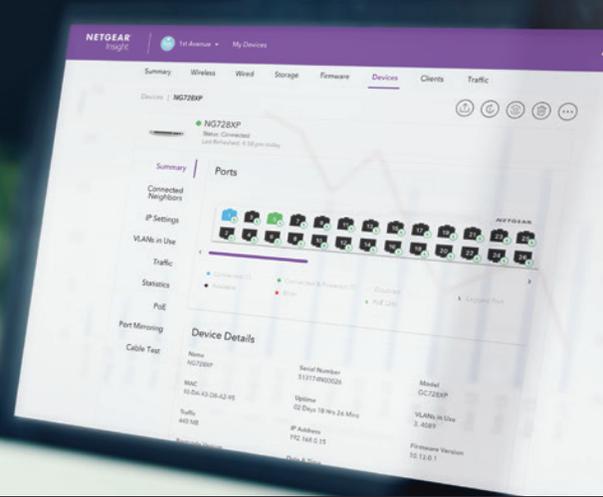
Feature	Switches	Wireless Access Points	Orbi Pro Mesh Systems	Mobile Hotspot
Insight web portal and Insight mobile app (iOS and Android)	•	•	•	•
Device discovery with network scan	•	•	•	•
Multiple pro admin support (Insight Pro only)	•	•	•	•
Device scan by QR or bar code via Insight mobile app	•	•	•	•
One-tap device registration	•	•	•	•
Bulk device onboarding	•	•	•	•
Secure device onboard with device MAC and S/N	•	•	•	•
Single sign on (SSO)	•	•	•	•
Two-factor authentication	•	•	•	•
Email alerts	•	•	•	•
Client Isolation List	•	•	•	•
mDNS Gateway	•	•	•	•
Push notifications	•	•	•	•
Support for multiple locations	•	•	•	•
In-app access to NETGEAR support	•	•	•	
Data History: up to 7 days with Premium and 30 days with Pro	•	•	•	•
Advanced account-based notification management	•	•	•	•
Customizable dashboard with account, location, and device views	•	•	•	•
One-tap/click add device to network	•	•	•	
Firmware scheduler	•	•	•	
Location level topology	•	•	•	
Guided tour and contextual help	•	•	•	
Organization-wide SSID	•	•		
SNMP device status - read only & log export	•	•		
Network-Level config replication (Insight Pro only)	•	•		
Troubleshooting: DNS lookup and speed test, and traceroute	•	•		
Wired and wireless networks setup and configuration	•	•		
Advanced PoE configuration	•			
Energy Efficiency Mode		•		

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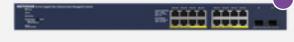
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Switches

GS108Tv3 8-Port Gigabit Ethernet
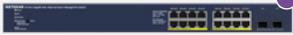Smart Switch
with Cloud Management

GS110TPv3 8-Port Gigabit PoE+ Ethernet
Smart Switch with
2 SFP Ports & Cloud Management

GS110TUP 10-Port Gigabit Ethernet Ultra60 PoE++
Smart Desktop Switch
with 1 SFP and 1 Copper Uplink

GS716TP 16-Port Gigabit Ethernet PoE+
Smart Switch
with 2 SFP Ports & Cloud Management (180W)

GS716TPP 16-Port Gigabit PoE+
Smart Switch with 2 SFP Ports
& Cloud Management (300W)

GS724TPv2 24-Port Gigabit PoE+
Smart Switch
with 2 SFP Ports and Cloud Management

GS724TPP 24-Port Gigabit PoE+
Smart Switch
with 2 SFP Ports and Cloud Management

GS752TPv2 - 48-port Gigabit Ethernet
PoE+ Smart Switch with
4 SFP Ports (380W)

GS752TPP - 48-Port Gigabit Ethernet
PoE+ Smart Switch with
4 SFP Ports (190W)

GS728TPv2 - 24-Port Gigabit Ethernet
PoE+ Smart Switch with
4 SFP Ports (190W)

GS728TPPv2 - 24-Port Gigabit Ethernet
PoE+ Smart Switch
with 4 SFP Ports (380W)

MS510TXM 8-Port Multi-Gigabit/10G
Ethernet Smart Switch with 2 SFP+
Ports and Cloud Management

MS510TXUP 8-Port Multi-Gigabit/10G Ethernet
Ultra60 PoE++ Smart Switch
with 2 SFP+ Ports and Cloud Management

INCLUDES 1 YEAR
NETGEAR®
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SUBSCRIPTION

Wireless Systems & Access Points

WAX630E Insight Managed Tri-Band
WiFi 6E AXE7800 Access Point

WAX630 Insight Managed Tri-Band
AX6000 Access Point

WAX625 Insight Managed Dual-Band
AX5400 Access Point

WAX620 Insight Managed Dual-Band
AX3600 Access Point

WAX615 Insight Managed Dual-Band
AX3000 Access Point

WAX610 Insight Managed Dual-Band
AX1800 Access Point

WAX610Y Insight Managed Dual-Band
AX1800 Outdoor Access Point

SRK60 Orbi Pro
Tri-band AC3000 WiFi System

SXK80 Orbi Pro WiFi 6 -
AX6000 Tri-band WiFi System

SXK50 Orbi Pro WiFi 6 -
AX5400 Tri-Band WiFi Mesh System

SXK30 Orbi Pro WiFi 6
AX6000 Dual band WiFi System

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INCLUDES 1 YEAR

INCLUDES 5 YEAR

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Mobile Hotspot

MR1100

Nighthawk M1 4G LTE Mobile Router

MR5100

Nighthawk 5G WiFi 6 Mobile Hotspot Pro for AT&T

MR5200

Nighthawk M5 5G WiFi 6 Mobile Router

MR6110

Nighthawk M6 5G WiFi 6 Mobile Router for AT&T

MR6500

Nighthawk M6 Pro 5G WiFi 6E Mobile Router for AT&T

*Available on AT&T exclusive Nighthawk M1 4G LTE Mobile Router models