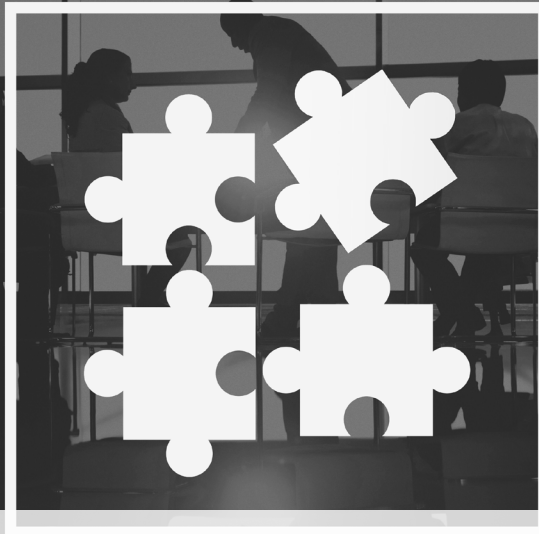


Installation Service

Installation and training for document scanners



High productivity and staff acceptance right from the start.

We install your scanner and scanning application according to your individual requirements and enable you to use your solution efficiently.

Installation Remote

We take care of everything! Scanner installation and testing

- Support with the installation and testing of your scanner by phone and/or online
- Hardware installation, connection to PC or network and function test
- Installation of drivers and diagnostic software
- Basic operator training with instructions for regular cleaning of the scanner

Installation Business

Attractive price-performance ratio - For sophisticated service requirements

Includes all the benefits of the SMART Demonstration of the scanning solution installation, plus:

- Installation and setup of the scanning software
- Demonstration of the scanning solution
- Introduction to the use of the software and drivers

Installation Smart

We take care of everything! Installation and testing of the scanner

- Unpacking and assembling the Scanner
- Hardware installation, connection to PC or network and Function test
- Installation of drivers and diagnostic software
- Basic operator training with instructions for regular cleaning of the scanner

Installation Custom

Recommended for production, book and large format scanners.

Advanced installation and setup of scanner and software with user-specific configuration.

- Capture software installation, including scan job configuration
- User configuration according to your requirements
- Advanced network specific setup according to your requirements (e.g. dynamic email-addresses)
- Customised training plan including User training in maintenance

Installation

Remote

Components

	Installation Remote	Installation Smart	Installation Business	Installation Custom
Unpacking and assembly	—	✓	✓	✓
Installation, connection to PC or network, testing	✓	✓	✓	✓
Installation of drivers and supplied diagnostic software	✓	✓	✓	✓
Installing and setting up the supplied capture software	—	—	✓	✓
Configuration of the supplied capture software and introduction to software use	—	—	—	✓
Basic operator training for cleaning the scanner	✓	✓	✓	✓
Demonstration of the scanning solution	—	—	✓	✓
Individual training schedule	—	—	—	✓
Advanced network-specific setup according to user requirements (e.g. dynamic e-mail addresses)	—	—	—	✓

Training

Recommended for production scanners and scanning of books and large format originals

- Customised training plans specifically tailored to your needs
- Your staff will be trained in the use and maintenance of the scanning solution
- For system administrators, software users and scanner operators