

Overview

Quality sound made portable

Sound like the professional you are with Poly Sync 20 USB/Bluetooth® smart speakerphone — for conference calls and music anywhere you work. Take it wherever you go — it's got up to 20 hours of talk time.

Dynamic audio

Take conference room-quality audio on the go. Enjoy remarkable sound from meetings to music and reduced echo and noise so you can be heard clearly.

Works the way you do

A programable button puts your favorite function at your fingertips — play / pause music, last-number redial and voice assistant — it's up to you. What's the status of a call? Know from a distance with the highly visible light bar.

Features

Three-microphone array

Experience conference calls with outside noise and distractions tuned out. A three-microphone array focuses on your voice — not the surrounding noise.

Full-duplex audio

Collaboration gets tough when one voice dominates the conversation. Full-duplex audio makes simultaneous conversations a breeze.

Smartphone charger

Stay connected and ready for your calls with the ability to charge your smartphone when on the go via an included USB Type- C^{\otimes} to USB-A adapter.

Up to 20 hours of battery life

Work on the go — the battery is ready for portable use with up to 20 hours of talk time on a full charge charge.^[1]

Wireless connection

Enjoy easy connectivity, however you want to work with your devices — connect smartphones wirelessly via Bluetooth® or to the computer with the included USB Type-C® to USB-A adapter.

Communications platforms

An IT manager's dream, this speakerphone was created for communication and is optimized and certified to work with top virtual meeting providers. [2]

[1] Full charge time is 4 hours.

[2] Visit https://www.poly.com/us/en/products/phones/sync/sync-20 for more detail.

Specifications

Audio	Ideal for up to 4 x 4 m room size; Up to 2 m (7 ft) microphone pickup range; Full duplex audio; Noise and echo reduction; Bass reflect with dual passive radiators; Up to 7 ft / 2 m microphone pickup range
Dimensions (W x D x H)	34 x 95 x 182 mm
Dimensions (W x D x H)	1.3 x 3.7 x 7.2 in
Weight	360 g
Weight	0.79 lb
Package dimensions (W x D x H)	209 x 183 55 mm
Package weight	0.54 kg
Battery life	Up to 20 hours (talk time)
Minimum System Requirements	USB Type-A port; Bluetooth®; USB Type-C® port
UPC number	198990677170
Manufacturer Warranty	Poly standard two-year limited warranty
What's in the box	Quick start guide; Warranty card; Product notice; Wired Speakerphone; Lanyard; Carrying pouch; BT700 Bluetooth® Type-C® adapter; USB Type-A adapter

Additional specifications

Battery type	Rechargeable Li-ion	
Bluetooth version	Bluetooth® Core 5.1	
Button user controls	Power on/off; Bluetooth® pairing	
Cable length	715 mm	
Cable length (imperial)	28.1 in	
Cartons per layer	10	
Cartons per pallet	80	
Certifications and compliances	CE; CB; GS; FCC; IC; Rematel; IFT/NOM; RCM; MPTC; WPC; SDPPI; Telec/VCCI; KC; NTC; IMDA; SdoC; BSMI; NCC; SRRC; SIRIM; TRA; EAC; DWLF&F TP-BY; MoC; TRC; Kvalitet; ICASA; UKCA; BQB; FSB; SONCAP; ICES; CULus; Ukraine; India BIS; KCC; VCCI; UL; CNC; TUV; ANRT; RATEL; IFETEL; DWLF&M BIS; Telec; MOICT; iCTqatar; NOM; NBTC; CITRA; ETL; PAP Recycle Mark; WEEE; GreenDot; C-Tick; MCMC; UUF warning; ETA; Triman; CCC; cUL; Marocco CM; cTUVus; Anatel; Subtel; Conatel; RoHS; UkrSepro	
Certified collaboration software	Zoom	
Charge time	<4 hours	
Color	Black	
Compatibility	Compatible with PCs via USB Type-A cable and smartphones via Bluetooth®	
Compatible Operating Systems	Windows 11; Windows 10; macOS	
Connection type	Wireless: Bluetooth®, USB Type-C® BT700, USB Type-C®/A adapter	
Datasheet photo 1	https://hp.widen.net/content/uy6ccjy2an/png/Poly%20Sync%2020%2B_USB- C%20to%20A%20adapter%20with%20BT700%20USB- C_Front_3919768.png? w=800&h=800&position=c&color=ffffff00&quality=80&u=qxopdr	
Impedance	4 ohms	
Indicator light	On call	
Management Software	Poly Lens ^[1]	
Master carton dimension (imperial)	22.99 x 7.68 x 8.98 in	
Master carton dimension (metric)	584 x 195 x 228 mm	
Master carton weight (imperial)	12.07 lb	
Master carton weight (metric)	5.47 kg	
Microphone bandwidth	100 Hz to 7.3 kHz	
Microphone type	Three-microphone steerable array	
Nominal sound pressure level	86 dB SPL	

Number of microphones	3
Package dimensions (W \times D \times H)	8.23 x 7.20 x 2.17 in
Package weight	1.19 lb
Paired devices	Up to 10
Pallet (layers)	8
Pallet weight	456.52 kg
Pallet weight	1006.45 lb
Products per pallet	800
Products per pallet layer	100
Sensitivity (microphone)	-20 dBV/Pa
Sensitivity (speaker)	82 dB (1 W/1 m)
Signal-to-noise ratio	>68 dB
Speaker bandwidth	80 Hz to 20 kHz
Speaker size	40 mm
Supported bluetooth profiles	A2DP; AVRCP; HFP; HSP; BLE
Touch user controls	Call/answer end; Mute; Volume +/-; Programmable function button
UNSPSC code	43191515
Wireless range	Up to 30 m
Wireless range (imperial)	Up to 98 ft

[1] Requires downloadable software on Poly.com/lens. Host PC requires Windows 10 or higher.

Hybrid Work Solutions

Audio ★: Recommended

Audio Accessories

Poly BT700 USB-A Bluetooth Adapter	786C4AA
Poly BT700 USB-C Bluetooth Adapter	786C5AA

Disclaimer — Copyright

© Copyright 2025 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

Generated by Dynamic Collateral Tool – (ww-en) – Aug 28, 2025 12:00 PM UTC+0000