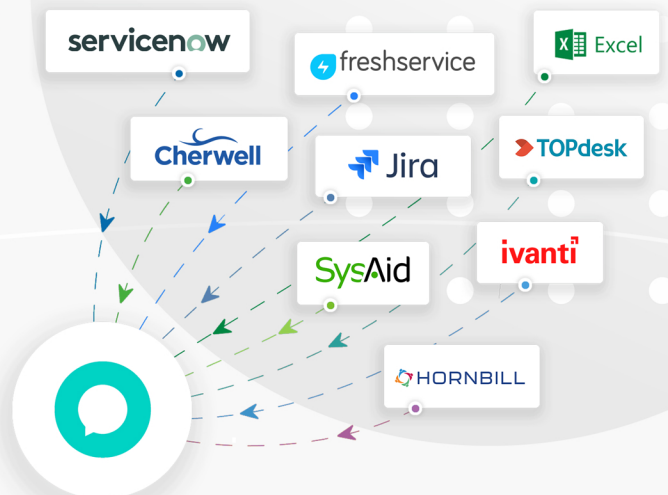# Migration is easier than you think

With our extensive experience in transitioning organisations from both legacy tools and industry-leading competitors, we can minimise risk and bring value.

Seamlessly import both existing data entries and current processes.

servicenow · freshservice · Excel · Cherwell · Jira · TOPdesk · SysAid · ivanti · HORNBILL

The right tool for your entire enterprise

Discover our out-of-the-box Case Management workflows for Facilities, HR, Finance, as well as customisable applications.

Pricing

No tiered plans. Just all-inclusive Service Management software.

No locked-away features or upgrade fees. Enjoy a feature-rich product whilst optimising licence costs.

Prices shown per agent/seat, per month.

AGENTS / SEATS	NAMED	CONCURRENT
1-25	£75	£160
25-100	£70	£150
101-500	£65	£140
501-1000	£60	£130
1000+	£55	£120

Join the HaloITSM community

Get in touch to see how we can help you optimise service delivery and streamline your processes.

TELEPHONE
+44 (0) 1449 833111

WEBSITE
haloitsm.com
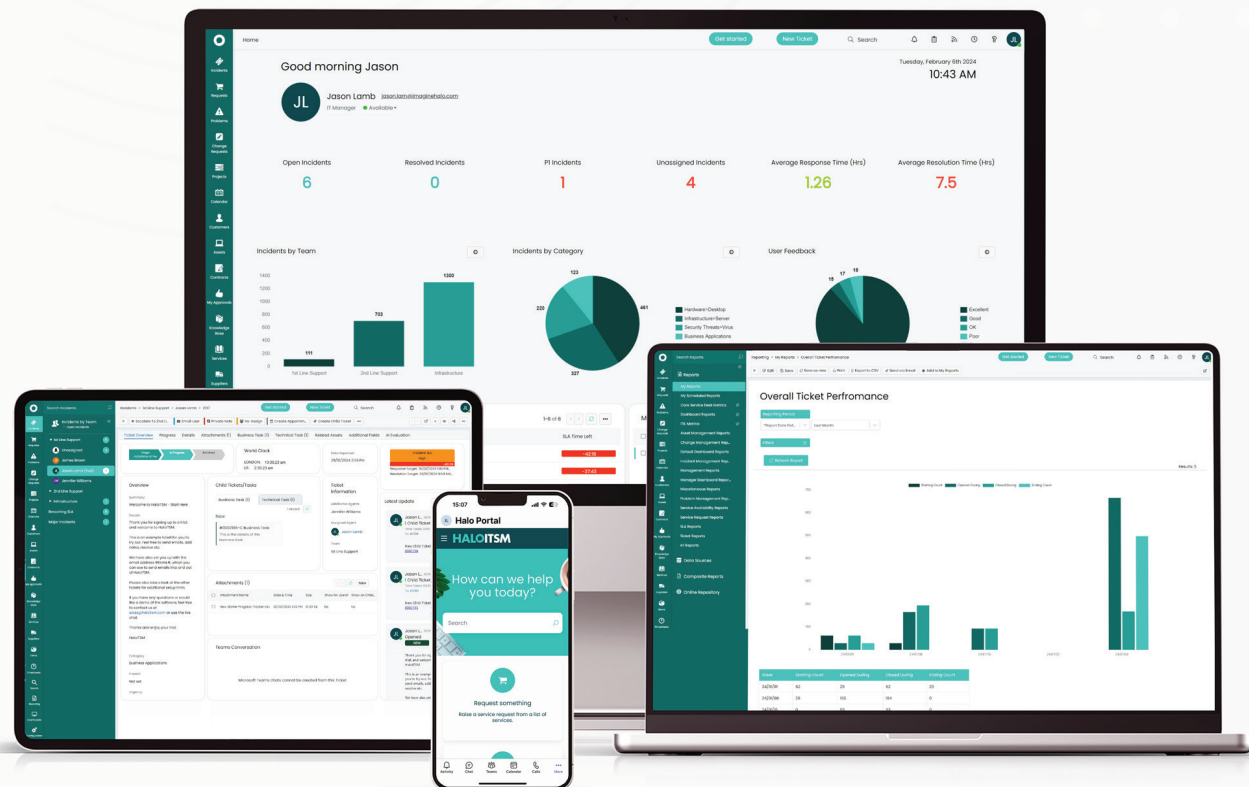
LOCATION
Stowmarket, UK

HALOITSM

Gartner

We are a Representative Vendor in the December 2023 Gartner Market Guide for IT Service Management Platforms!

ACCESS HERE

Empower your teams to deliver rapid and efficient ITIL-aligned service

- 📇 **SERVICE DESK**
- 📊 **REPORTING & ANALYTICS**
- 👆 **SELF-SERVICE PORTAL**
- ⚙️ **SEAMLESS INTEGRATIONS**
- 🗄️ **CMDB & ASSETS**
- 🔧 **AUTOMATION & AI**

NO-CODE CONFIG	**ALL-INCLUSIVE LICENSING**	**MODERN & INTUITIVE UI**	**IMMEDIATE ROI**

3,000+ organisations from 100+ countries use HALOITSM to deliver Service Management

Microsoft · SUZUKI · NHS · sky · UNIVERSITY OF CAMBRIDGE · Clear Channel · SPORTS DIRECT · Department for Business & Trade

WHY HALOITSM?

Discover The Halo Way

Halo is on an **exciting journey** - from bedroom start-up to a **global disruptive** service player that's a full alternative to other industry-leading tools that have been in the market for decades.

Most importantly, we've done this while being **privately owned** and founder-led. We are committed to maintaining control over our company's direction for a **rolling 10+ year period** - giving the stability that modern organisations need for their **long-term innovation plans**.

Our core focus is to **drive positive change** in the tech industry.

CASE STUDY — sky

"We love the tool"

"HaloITSM is really easy to use and integration has been pretty seamless. The Halo team's support in the initial go-live days has been fantastic."

— Vamsi Dharanikota, Service Delivery Manager at SKY

Unlock the power of AI for your service desk

Leverage our out-of-the-box AI use cases and workflows to improve efficiency.

- ✔️ Knowledge creation
- ✔️ Emotion / Sentiment AI
- ✔️ Automated triage & resolution
- ✔️ Virtual agent

Ready-to-use integrations & connectors

Seamlessly integrate with your existing tech stack.

Identity Management
Azure Active Directory · Active Directory · Google Workspace · Centrify · okta · SAML

ITAM and Alerting
Microsoft Intune · TANIUM · Lansweeper · Qualys · ICINGA · DEVICE42 · snow · solarwinds · ninja

Remote Control
TeamViewer · AnyDesk · splashtop · GoTo · BeyondTrust · ConnectWise Control

Automation

Observability
dynatrace · DATADOG · splunk> · new relic

Communication