

## Extended Warranty Content (EN):

### QNAP Warranty Service

Each QNAP product comes with a service guarantee that ensures an excellent service and security to our users. QNAP users can choose from three warranty levels:

#### 1.) Standard Warranty

QNAP offers a limited hardware warranty covering all products. There are no hidden fees or additional costs for the standard warranty. Users who wish to use the standard warranty only need to call or e-mail a local QNAP reseller.

#### 2.) Product registration and Extended Warranty



If you need more than just the standard warranty, you can purchase the QNAP Extended Warranty Service (QEWS), which provides additional coverage.

The new extended warranty will be available approximately in March 2019 on the German QNAP website. With this you'll have the option to extend the warranty for all QNAP products optionally up to 5 years.

Register your QNAP NAS within 60 days of purchase to automatically qualify for a warranty extension that extends your warranty coverage for up to 5 years.

#### 3.) Extended Exchange

The QNAP Advanced Replacement Service (QARS) is an optional premium service that allows you to speed up the hardware exchange. With QARS coverage, QNAP will send you a replacement device before you need to return your existing NAS to QNAP. Our extended exchange rate is a great option for those users who expect minimal downtime.