Overview

Quality sound made portable

Sound like the professional you are with Poly Sync 20 USB/Bluetooth® smart speakerphone — for conference calls and music anywhere you work. Take it wherever you go — it's got up to 20 hours of talk time.

Dynamic audio

Take conference room-quality audio on the go. Enjoy remarkable sound from meetings to music and reduced echo and noise so you can be heard clearly.

Works the way you do

A programable button puts your favorite function at your fingertips — play / pause music, last-number redial and voice assistant — it's up to you. What's the status of a call? Know from a distance with the highly visible light bar.

Features

Three-microphone array

Experience conference calls with outside noise and distractions tuned out. A three-microphone array focuses on your voice — not the surrounding noise.

Smartphone charger

Stay connected and ready for your calls with the ability to charge your smartphone when on the go via an included USB Type-C® to USB-A adapter.

Wireless connection

Enjoy easy connectivity, however you want to work with your devices — connect smartphones wirelessly via Bluetooth® or to the computer with the included USB Type-C® to USB-A adapter.

Full-duplex audio

Collaboration gets tough when one voice dominates the conversation. Full-duplex audio makes simultaneous conversations a breeze.

Up to 20 hours of battery life

Work on the go — the battery is ready for portable use with up to 20 hours of talk time on a full charge charge. $^{[1]}$

Communications platforms

An IT manager's dream, this speakerphone was created for communication and is optimized and certified to work with top virtual meeting providers.^[2]

[1] Full charge time is 4 hours.

[2] Visit https://www.poly.com/us/en/products/phones/sync/sync-20 for more detail.

Specifications

Audio	Ideal for up to 4×4 m room size; Up to 2 m (7 ft) microphone pickup range; Full duplex audio; Noise and echo reduction; Bass reflect with dual passive radiators; Up to 7 ft / 2 m microphone pickup range
Dimensions (W x D x H)	34 x 95 x 182 mm
Dimensions (W x D x H)	1.3 x 3.7 x 7.2 in
Weight	360 g
Weight	0.79 lb
Package dimensions (W x D x H)	209 x 183 55 mm
Package weight	0.54 kg
Battery life	Up to 20 hours (talk time)
Minimum System Requirements	USB Type-A port; Bluetooth®; USB Type-C® port
UPC number	198990677163
Manufacturer Warranty	Poly standard two-year limited warranty
What's in the box	Quick start guide; Warranty card; Product notice; Wired Speakerphone; Lanyard; Carrying pouch; USB Type-A adapter

Additional specifications

Battery type	Rechargeable Li-ion
Bluetooth version	Bluetooth® Core 5.1
Button user controls	Power on/off; Bluetooth® pairing
Cable length	715 mm
Cable length (imperial)	28.1 in
Cartons per layer	10
Cartons per pallet	80
Certifications and compliances	CE; CB; GS; FCC; IC; Rematel; IFT/NOM; RCM; MPTC; WPC; SDPPI; Telec/VCCI; KC; NTC; IMDA; SdoC; BSMI; NCC; SRRC; SIRIM; TRA; EAC; DWLF&F TP-BY; MoC; TRC; Kvalitet; ICASA; UKCA; BQB; FSB; SONCAP; ICES; CULus; Ukraine; India BIS; KCC; VCCI; UL; CNC; TUV; ANRT; RATEL; IFETEL; DWLF&M BIS; Telec; MOICT; iCTqatar; NOM; NBTC; CITRA; ETL; PAP Recycle Mark; WEEE; GreenDot; C-Tick; MCMC; UUF warning; ETA; Triman; CCC; cUL; Marocco CM; cTUVus; Anatel; Subtel; Conatel; RoHS; UkrSepro
Certified collaboration software	Zoom
Charge time	<4 hours
Color	Black
Compatibility	Compatible with PCs via USB Type-A cable and smartphones via Bluetooth®
Compatible Operating Systems	Windows 11; Windows 10; macOS
Connection type	Wireless: Bluetooth®, USB Type-C® USB Type-C®/A adapter
Datasheet photo 1	https://hp.widen.net/content/vjxu5rlcbe/png/Poly_Sync_20_Silver_Bluetooth_Dongle_Front_1_M1676768.png?w=800&h=800&position=c&color=ffffff00&quality=80&u=qxopdr
Impedance	4 ohms
Indicator light	On call
Management Software	Poly Lens ^[1]
Master carton dimension (imperial)	22.99 x 7.68 x 8.98 in
Master carton dimension (metric)	584 x 195 x 228 mm
Master carton weight (imperial)	12.07 lb
Master carton weight (metric)	5.47 kg

Microphone bandwidth	100 Hz to 7.3 kHz
Microphone type	Three-microphone steerable array
Nominal sound pressure level	86 dB SPL
Number of microphones	3
Package dimensions (W x D x H)	8.23 x 7.20 x 2.17 in
Package weight	1.19 lb
Paired devices	Up to 10
Pallet (layers)	8
Pallet weight	456.52 kg
Pallet weight	1006.45 lb
Products per pallet	800
Products per pallet layer	100
Sensitivity (microphone)	-20 dBV/Pa
Sensitivity (speaker)	82 dB (1 W/1 m)
Signal-to- noise ratio	>68 dB
Speaker bandwidth	80 Hz to 20 kHz
Speaker size	40 mm
Supported bluetooth profiles	A2DP; AVRCP; HFP; HSP; BLE
Touch user controls	Call/answer end; Mute; Volume +/-; Programmable function button
UNSPSC code	43191515
Wireless range	Up to 30 m
Wireless range (imperial)	Up to 98 ft

Hybrid Work Solutions

Audio ★: Recommended

Audio Accessories

Poly BT700 USB-A Bluetooth Adapter	786C4AA
Poly BT700 USB-C Bluetooth Adapter	786C5AA

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