Overview

Freedom to work your way

The Blackwire 3200 Series provides a quality audio experience in a headset that's built for enterprise needs. With a sleek design and flexible microphone boom for a customizable fit, what's not to love?

Poly signature audio quality

Experience the high-quality audio you expect from Poly with a headset that offers PC wideband, a noise-canceling mic, and hi-fi stereo sound options. Dynamic EQ optimizes call quality and automatically adjusts the settings for listening to multimedia.

Advanced connectivity

Ideal for managing calls on your PC, mobile phone, or tablet combined with the comfort and durability of a corded headset for greater flexibility.

Long-lasting comfort and portability

Relax while you talk knowing your headset is secure- lightweight metal headband offers durability plus a custom fit. Leatherette ear cushions fold flat for easy portability.

Features

Enhanced call quality

Dynamic EQ optimizes the quality of your voice on calls, and automatically adjusts the EQ settings when you want high-quality sound for listening to music or for multimedia playback.

Connectivity options

Enhanced connectivity for your devices: USB Type-C[®] cord with tethered USB-A adapter for PC and 3.5 mm for mobile or tablet connectivity

Wearing style

Monaural wearing style for those who prefer to leave one ear open.

Lightweight design

A lightweight metal headband offers durability and a comfortable custom fit.

Simple call management

Use the intuitive inline controls to answer/end calls, control volume, and mute to simplify call management. Conveniently placed indicator lights provide helpful but unobtrusive user call, mute, and volume status.

Optimized for communications platforms

An IT manager's dream, this headset was created for communication and is optimized and certified to work with top virtual meeting providers.

Specifications

Audio	Noise and echo reduction; Dynamic EQ optimized; Noise cancellation (NC)
Minimum dimensions (W \times D \times H)	155 x 32 x 178 mm
Minimum dimensions (W x D x H)	6.1 x 1.25 x 7.1 in
Weight	97 g (with cable); 64 g (without cable)
Weight	0.23 lb (with cable); 0.14 lb (without cable)
Package dimensions (W x D x H)	185 x 56 x 207 mm
Package weight	300 g
Special features	UC certified
Minimum System Requirements	USB Type-A port; 3.5 mm audio; USB Type-C [®] port
Manufacturer Warranty	Poly standard two-year limited warranty
What's in the box	Headset; USB Type-C [®] cable; User guide; USB Type-C [®] to USB Type-A adapter

Additional specifications

Acoustic protection technology	SoundGuard ^[1]
Boom mic length (ft)	0.43 ft
Boom mic length (mm)	130 mm
Boom mic rotation	280°
Button user controls	Call answer/end; Call ignore/on hold; Redial; Mute; Volume +/-; Microsoft Teams
Cable length	129.5 cm (inline module to headset); 90 cm (USB to inline module); 227 cm (total USB to headset)
Cable length (imperial)	4.25 ft (inline module to headset); 2.95 ft (USB to inline module); 7.45 ft (total USB to headset)
Cartons per layer	6
Cartons per pallet	36
Certified collaboration software	Skype for Business; Avaya; Cisco Jabber
Color	Black
Compatibility	Compatible with PCs via USB/USB Type-C $^{\circ}$, connects to mobile devices and tablets via 3.5 mm and devices that support USB Type-C $^{\circ}$
Compatible Operating Systems	Windows 11; Windows 10; macOS; Android™; iOS
Connection type	USB Type-A/C®
Connection type	3.5 mm audio; USB Type-A; Wired USB Type-C®
Country of origin	Made in China or Mexico
Datasheet photo 1	AHID/6cdde01b97d4d541be6433908b2ffa155db7bbc2
Ear cushions	Artificial leather (surface material)
Ecolabels	TCO Certified
Headphone type	On-ear (monoaural)
Impedance	32 ohm
Management Software	Poly Lens; Poly Lens app (desktop)
Microphone bandwidth	100 Hz to 10 kHz
Microphone type	Omnidirectional
Multiple order quantity	12
Package dimensions (W x D x H)	7.48 x 8.26 x 2.16 in
Package weight	0.66 lb
Pallet (layers)	6
Pallet dimensions	40 x 48 x 59.84 in
Pallet dimensions (W x D x H)	101.6 x 121.9 x 152 cm
Pallet weight	787.05 lb

Pallet weight	357 kg
Products per pallet	432
Products per pallet layer	72
Sensitivity (microphone)	10 dB SLR
Sensitivity (speaker)	0 dB RLR
Signal-to-noise ratio	>24 dB
Speaker bandwidth	20 Hz to 20 kHz
Speaker size	32 mm
UNSPSC code	43191638

[1] Protects against Acoustic Shock by limiting sounds to below 118 dBA.

Services

Poly Services ★: Recommended

Poly Support Services

3 year Poly+ Blackwire Service	PBLKWIRE312 ★
3 year Next Business Day Hardware Advance Replacement Blackwire Poly DaaS Service	DBLKWIREDS3
3 year Partner Poly+ Blackwire Service	PBLKWIRE362

Hybrid Work Solutions

Audio ★: Recommended

Audio Accessories

Poly Blackwire 3200 Leatherette Ear Cushions (2 Pieces)	85S24AA	
Poly Blackwire 3200 USB-A Inline Controls	85R03AA	obsolete
Poly Blackwire 3200 USB-C Inline Controls	85R04AA	obsolete
Poly Blackwire 3215 3.5mm Top	85R05AA	obsolete
Poly Blackwire 3300 Case	85R06AA	
Poly Blackwire 3310/3320 Foam Ear Cushions (2 Pieces)	85S23AA	
Poly Blackwire 3315/3325 Leatherette Ear Cushions (2 Pieces)	85S22AA	
Poly Blackwire 5000 Leatherette Ear Cushions (2 Pieces)	85S19AA	
Poly Blackwire 5200 USB-A Inline Controls	85Q62AA	obsolete
Poly Blackwire 5200 USB-C Inline Controls	85Q64AA	obsolete
Poly Blackwire 5200 Y Training Cable	85S08AA	
Poly Blackwire 7225 Case	85Q69AA	obsolete
Poly Blackwire 8225 Leatherette Ear Cushions (2 Pieces)	783Q9AA	
Poly Blackwire C310/320 Foam Ear Cushions (2 Pieces)	85S15AA	
Poly USB-A to USB-C Adapter	85Q48AA	
Poly USB-C to USB-A Adapter	85Q49AA	

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