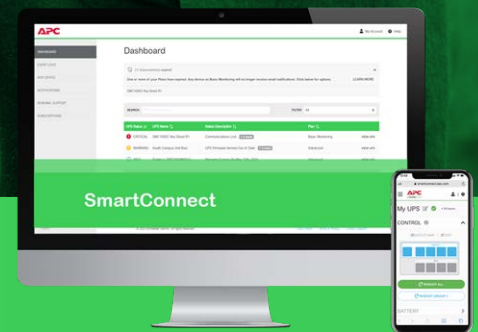


EcoStruxure™ IT SmartConnect

Improving resiliency with remote power monitoring



IT infrastructure management is getting more complex – let's make it easier. Access the leading remote power monitoring solution for small to medium businesses to improve security and resiliency. EcoStruxure IT SmartConnect embedded software provides:

Out-of-box cloud-based remote power monitoring

- UPS firmware upgrades
- Remote diagnostics
- Proactive email notifications
- Recommended actions

SmartConnect Ethernet Port



Monitoring and alarming



Wherever-you-go visibility



Security reinforcement

What's new?

Customers with SmartConnect will experience a change in terms starting on **August 1, 2023**: The free trial period moves from warranty-based to a 6-month trial for **all newly connected** devices. Devices connected and registered from August 1, 2023 will be entitled to a 6-month trial of the Standard Plan.

- Check out details on smartconnect.apc.com/welcome
- Aligned with industry standard cloud SaaS business models
- Different plan options and per-device licensing in SmartConnect enable flexibility for customers

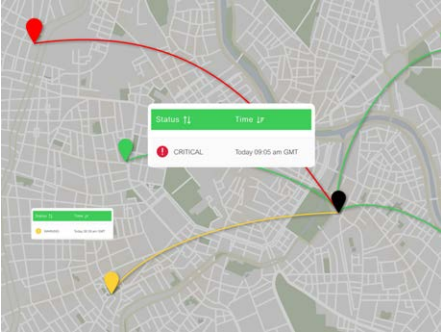
Impact:

- No impact for existing connected devices, which will remain under warranty terms
- Devices connected from August 1, 2023 will get new 6-month free trial
- 1-year extra lead-acid battery warranty still awarded as a connection bonus
- Advanced Plans can continue to be purchased at any time

How APC Smart-UPS™ cloud monitoring can help you:

Utility power is the core of your uptime and availability

Monitors on-site **power availability** with outage/power restored notifications



Remote **UPS firmware distribution** and upgrade






Remote **power-cycling** of servers or routers in hard-to-reach locations



SmartConnect benefits







Creating peace of mind for IT professionals

Industry-leading remote power monitoring for small to medium businesses

 <p>Low cost of ownership</p>	<p>Dedicated embedded SmartConnect Ethernet Port connects to Schneider Electric's CloudService platform. Licensing applies.</p>
 <p>Easy user experience</p>	<p>QR-code scan for registration. Fully pre-configured power status reporting.</p>
 <p>Innovation at the edge</p>	<p>NEW: Advanced Plan lets you power cycle equipment remotely from the cloud portal.</p>





Features vary with terms of use.

SmartConnect features that make IT management easier

 <p>NEW: Remotely power cycle unresponsive equipment requires the Advanced Plan license</p>	 <p>Automated notifications</p>	 <p>UPS status dashboard</p>
 <p>Run UPS self-test from cloud</p>	 <p>30-day event logs for trending</p>	 <p>One-click UPS firmware upgrade</p>




Detailed SmartConnect features

SmartConnect features in detail	
 Remote power monitoring	View UPS operating and health status on the SmartConnect Dashboard. Most users monitor 1-5 devices on SmartConnect.
 Actionable advice	Customizable email notification policies for up to 50 recipients. Up to 30 key UPS events reported, including battery and warranty renewal needs.
 Automated delivery of firmware to UPS	Background distribution of firmware upgrade to any cloud-connected Smart-UPS on all plans. No need to search/download appropriate firmware versions to upgrade locally as long as you stay connected.
 Outlet group reboot	Advanced Plan lets you power cycle IT-equipment remotely from the cloud portal. Requires use of two-factor authentication on the user account.

Several SmartConnect plans to meet your needs

Newly registered devices include a Standard Plan trial for 6 months
SmartConnect-enabled devices registered on or after August 1, 2023

Basic	Standard <small>Popular</small>	Advanced <small>Recommended</small>
<ul style="list-style-type: none"> ✓ Remote UPS monitoring ✓ Two-factor authorization ✓ Local firmware upgrade via LCD 	<ul style="list-style-type: none"> ✓ All the features of the Basic Plan PLUS + ✓ One-click remote firmware upgrade via web portal + ✓ Automated email notifications + ✓ Remote self-test and audible alarm diagnostics + ✓ Event log up to 30 days 	<ul style="list-style-type: none"> ✓ All the features of the Standard Plan PLUS + ✓ Remote outlet group reboot to power cycle or reset equipment + ✓ Name outlet groups to track where equipment is plugged in



Upgrade to Advanced Plan at anytime

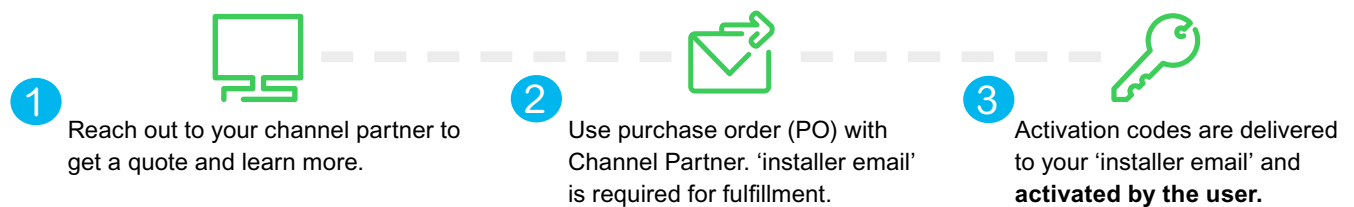
Note: Devices registered on SmartConnect prior to August 1, 2023 are not affected by the change to the 6-month trial period.

SmartConnect Licensing options

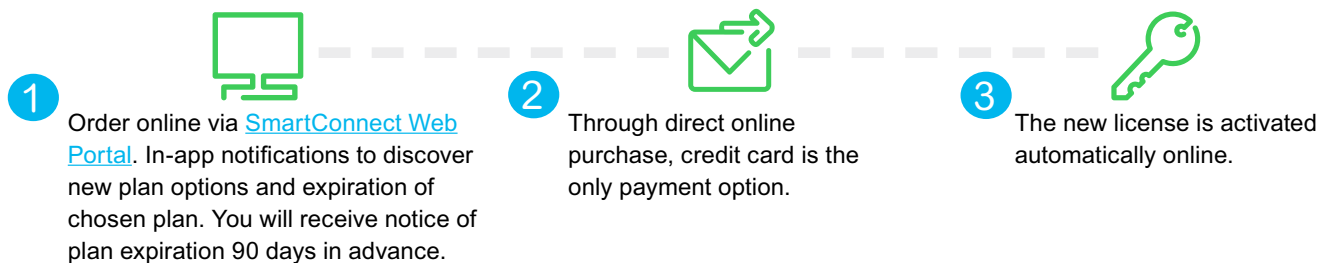
SmartConnect new license or renewal options			
Warranty, 6-month trial or any plan has expired	Standard Plan (1Y or 3Y) <ul style="list-style-type: none"> All monitoring features Extends monitoring and remote maintenance features	Advanced Plan (1Y or 3Y) <ul style="list-style-type: none"> Remote outlet group reboot Outlet mapping and naming All monitoring features Upsell recommended upgrade plan anytime for all enterprise devices	Extended Warranty (1Y or 3Y) <ul style="list-style-type: none"> Extends Standard Plan features for lead-acid devices only Extended Warranty contracts registered from August 1, 2023 no longer extends SmartConnect monitoring features
Global part numbers	ERWPMON1-1Y-DIGI ERWPMON1-3Y-DIGI	ERWPLUS1-1Y-DIGI ERWPLUS1-3Y-DIGI	See apc.com for Extended Warranty part numbers

How to order

Ordering through a Channel Partner?



Ordering direct?



Learn more about what EcoStruxure IT SmartConnect can do for you.

se.com

Life Is On

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Electric

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