# S/MSUNG Knox Suite

Built for business.
Optimized for Samsung Galaxy.



In today's business landscape, where mobile devices are indispensable, efficiently securing and managing these devices is crucial.

Get the most from your Galaxy devices with Samsung Knox Suite by simplifying management, enhancing security, and delivering unparalleled, customized mobile work experience that let IT admins and employees focus on what matters most.

Samsung Knox Suite is an all-in-one solution designed to manage and secure work devices. Optimized for Samsung Galaxy, it streamlines every step of the mobile journey for IT admins - from setup to use and management.

# What makes Samsung Knox Suite unique?



# Fully Optimized for the Samsung Galaxy Ecosystem

Because we build our own devices, security platforms, and solutions too, Knox Suite unlocks advanced and granular features unique to us.



# Advanced device management and analytics on top of your UEM

Knox Suite is designed to work on top of your UEM that you are already use, providing advanced management and analytics features for Samsung Galaxy.



# Comprehensive solutions in a single bundle

Knox Suite provides a wide array of integrated security and management tools for enterprise mobile devices in

one convenient package

# Samsung is positioned 'a Leader' and 'a Major Player' in IDC MarketScape 2024 vendor assessments for UEM market.



"Samsung's deep hardware integration with Samsung devices provides tightly integrated management, security, and analytics features for large device fleets of Samsung smartphones and tablets used widely by large enterprises and other organizations."

#### Source of Data

- A Leader, in IDC MarketScape: Worldwide Unified Endpoint Management Software for Frontline/loT devices deployments 2024 Vendor Assessment (doc #US51779324, April 2024)
- A Leader, in IDC MarketScape: Worldwide Unified Endpoint Management software for Small and Midsize Businesses (SMB) 2024 Vendor Assessment (doc #US51779424, April 2024)
- A Major Player, in IDC MarketScape: Worldwide Unified Endpoint Management Software 2024 Vendor Assessment (doc #US51234224, April 2024)
- A Major Player, in IDC MarketScape: Worldwide Client Endpoint Management Software for Windows devices 2024 Vendor Assessment (doc #US51234324, April 2024)
   A Major Player, in IDC MarketScape: Worldwide Unified Endpoint Management Software for Apple devices 2024 Vendor Assessment (doc #US51779224, April 2024)

# Streamline your IT journey with Samsung Knox Suite



## Secure

Take action fast with the help of Knox Suite. By leveraging the built-in security of the Samsung Knox Platform, Knox Suite provides a higher level of trustworthiness.

Because we make the devices, we can offer the most relevant and timely insights into their security status, enabling you to take proactive and effective action.

#### **Security Center**

Find vulnerabilities based on Android security patch levels, and map them across your entire device fleet.

#### **Security Patch**

Ensure all the devices in your fleet have the latest security patches without user interaction.

#### Remote Device Health Attestation

Detect unauthorized modifications to your devices, such as rooting, device ID tampering.



# 1 Deploy

Make life easier by streamlining setups and deployment with Knox Suite, allowing employees to get to work with their devices right out of the box.

You can be confident in securely enrolling a device, as Samsung's built-in Knox Security confirms device integrity, and advanced security options ensure a safe enrollment process.

#### **Effortless Device Onboarding**

Simplify the setup wizard, automate UEM sign-ins, and quickly set up Wi-Fi configurations.

#### Flexible Deployment

Support both bulk and on-the-spot enrollment, ensuring smooth setup even in closed network environments.

#### **Secure Enrollment**

Enroll devices after integrity checks, with options to host the EMM/UEM agent on your internal network and automatically install necessary certificates before enrollment.



## Manage

Make enterprise device management effortless with Knox Suite, by ensuring your IT policies are consistent, from OS to apps.

Knox Suite gives IT admins powerful controls to help them plan and execute their tasks without interrupting workflows. Our dedicated firmware server allow for deploying the OS version that best suits your operations.

#### Managed OS Version

Run the most reliable OS version, with flexible options to finetune updates for smooth, uninterrupted workflows.

## App Management

Effortlessly distribute and manage apps across your fleet. Remotely control app settings, and perform seamless updates.

#### **Cross Platform Support**

Key UEM capabilities support major platforms including Android, iOS, Windows, Mac OS, Chrome OS, iPad OS and Wear OS.



# **Analyze**

Gain high visibility for seamless control with Knox Suite, including at-a glance device status checks and powerful data analytics.

Knox Suite excels at delivering extensive insights on Galaxy devices, empowering IT admins to make informed decision quickly and proactively address potential issues.

#### **Device Usage Analysis**

Get deep insight into how your devices and apps are being used through an intuitive, customizable dashboard.

#### **Location Tracking**

Use GPS-based location tracking to help you tightly manage assets and optimize workflows.

#### Issue Analysis

Address potential issues before they disrupt operations, thanks to detailed insights into how your devices perform.



# Troubleshoot

Troubleshoot seamlessly and prevent slowdowns by tackling device issues head-on in real time with Knox Suite.

With extensive remote support tools at their fingertips, IT admins can jump in, fix issues, and keep business running. These tools are bundled right into Knox Suite, helping you lower your TCO.

#### **Knox Remote Support**

Remotely access employee devices for troubleshooting, regardless of their location\*.

#### Log Collection

Collect detailed device logs for issue analysis, including debug and TCP dump logs. Quickly troubleshoot issues with a detailed summary of the device's information, all on a single page.

\*Requires network connectivity.



# **Empower**

Tailor Samsung Galaxy devices to meet specific work needs with Knox Suite. Empower both office and frontline employees with capabilities like barcode scanning and hardware key remapping, providing quick access to essential functions.

#### **Kiosk Mode**

Lock devices to a specific business app so employees can use them without distraction.

#### Hardware Key Remapping

Remap hardware keys on your devices to perform an app function, or to launch frequently-used features.

#### **Barcode Scanning**

Transform your frontline workers' mobile devices into powerful barcode scanners-boost both mobility and productivity.

#### Sign-in Automation for Shared Device

Let frontline workers pick up any shared device and make it their own, with simple sign-in automation using biometrics.

Choose from a range of plans tailored to fit your needs

> Included with your Samsung Galaxy purchase at no extra cost

Tailored for small and medium businesses

All-inclusive and most popular choice

**Knox Suite Base Plan** 

For businesses seeking a simple and secure setup

**Knox Suite Essentials Plan** 

For small and medium businesses seeking device management and real-time troubleshooting support

## **Knox Suite Enterprise Plan**

For large enterprises with extensive device fleets that require advanced features for optimized Samsung Galaxy usage

#### What's included:

- Government-level device and data protection
- Simple, secure setup and provisioning
- Access to EMM control policies

#### What's included:

- Powerful cross-platform device management
- Remote support capabilities for swift troubleshooting

#### What's included:

- Granular OS version control
- In-depth device usage analysis
- Proactive vulnerability insights for your device fleet
- Tailored features for frontline workers

## Services & Apps

#### **Knox Platform for Enterprise**

Government-grade security management features built for business.





#### **Knox Mobile Enrollment**

A service that offers out-of-thebox enrollment, enabling seamless setup of corporate devices.







#### **Knox Manage**

Powerful, yet flexible crossplatform UEM solution optimized for Samsung.







#### **Knox Remote Support**

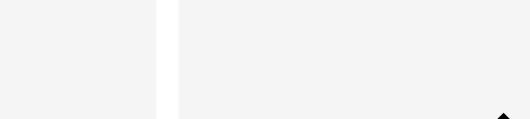
Real-time access and troubleshooting tool that allow IT admins to diagnose and resolve issues on corporate devices.





#### **Knox E-FOTA**

Remote firmware management tool that gives IT admins full control over OS updates on corporate devices.



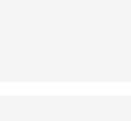
## **Knox Asset Intelligence**

Comprehensive analytics tool that provides IT admins with insight into device usage, security, and issues.



## **Knox Capture**

Data capture solution that turns Samsung devices into powerful barcode scanning tools.



Sign-in automation solution for shared devices, streamlining



#### **Knox Authentication Manager**

device and app logins



Get started today!

Learn more about <u>Samsung Knox Suite</u>

