



# Poly Blackwire 3210 Monaural USB-C Black Headset +USB-C/A Adapter (Bulk) (8X2J8A6)

## Overview

### Freedom to work your way

The Blackwire 3200 Series provides a quality audio experience in a headset that's built for enterprise needs. With a sleek design and flexible microphone boom for a customizable fit, what's not to love?

### Poly signature audio quality

Experience the high-quality audio you expect from Poly with a headset that offers PC wideband, a noise-canceling mic, and hi-fi stereo sound options. Dynamic EQ optimizes call quality and automatically adjusts the settings for listening to multimedia.

### Long-lasting comfort and portability

Relax while you talk knowing your headset is secure- lightweight metal headband offers durability plus a custom fit. Leatherette ear cushions fold flat for easy portability.

### Advanced connectivity

Ideal for managing calls on your PC, mobile phone, or tablet combined with the comfort and durability of a corded headset for greater flexibility.

# Features

## Enhanced call quality

Dynamic EQ optimizes the quality of your voice on calls, and automatically adjusts the EQ settings when you want high-quality sound for listening to music or for multimedia playback.

## Connectivity options

Enhanced connectivity for your devices with a USB Type-C® cord and tethered USB-A adapter.

## Wearing style

Monaural wearing style for those who prefer to leave one ear open.

## Lightweight design

A lightweight metal headband offers durability and a comfortable custom fit.

## Simple call management

Use the intuitive inline controls to answer/end calls, control volume, and mute to simplify call management. Conveniently placed indicator lights provide helpful but unobtrusive user call, mute, and volume status.

## Optimized for communications platforms

An IT manager's dream, this headset was created for communication and is optimized and certified to work with top virtual meeting providers.

# Specifications

|                                |                                                               |
|--------------------------------|---------------------------------------------------------------|
| Dimensions (W x D x H)         | 155 x 32 x 178 mm                                             |
| Dimensions (W x D x H)         | 6.1 x 1.25 x 7.1 in                                           |
| Weight                         | 97 g (with cable); 64 g (without cable)                       |
| Weight                         | 0.23 lb (with cable); 0.14 lb (without cable)                 |
| Package dimensions (W x D x H) | 185 x 56 x 207 mm                                             |
| Package weight                 | 300 g                                                         |
| Manufacturer Warranty          | Poly standard two-year limited warranty                       |
| What's in the box              | Headset; USB Type-C® cable; USB Type-C® to USB Type-A adapter |

## Additional specifications

|                                    |                                                                                                    |
|------------------------------------|----------------------------------------------------------------------------------------------------|
| Acoustic protection technology     | SoundGuard <sup>[1]</sup>                                                                          |
| Boom mic length (ft)               | 0.43 ft                                                                                            |
| Boom mic length (mm)               | 130 mm                                                                                             |
| Boom mic rotation                  | 270°                                                                                               |
| Button user controls               | Call answer/ignore/end/hold; Redial; Mute; Volume +/-                                              |
| Cable length                       | 64 cm (inline module to headset); 144 cm (USB to inline module); 208 cm (total USB to headset)     |
| Cable length (imperial)            | 2.09 ft (inline module to headset); 4.72 ft (USB to inline module); 6.81 ft (total USB to headset) |
| Cartons per layer                  | 4                                                                                                  |
| Cartons per pallet                 | 12                                                                                                 |
| Certified collaboration software   | Skype for Business; Cisco Jabber; Avaya                                                            |
| Color                              | Black                                                                                              |
| Compatibility                      | Compatible with PCs via USB Type-C® cable or USB Type-C®/A adapter                                 |
| Compatible Operating Systems       | Windows 11; Windows 10; macOS; Android™; iOS                                                       |
| Connection type                    | USB Type-A/C®                                                                                      |
| Connection type                    | Wired: USB Type-C®, USB Type-C®/A adapter                                                          |
| Ear cushions                       | Foam (surface material)                                                                            |
| Ecolabels                          | TCO Certified                                                                                      |
| Headphone type                     | On-ear (monoaural)                                                                                 |
| Impedance                          | 32 ohms                                                                                            |
| Management Software                | Poly Lens <sup>[2]</sup>                                                                           |
| Master carton dimension (imperial) | 19.17 x 20.55 x 15.47 in                                                                           |
| Master carton dimension (metric)   | 48.7 x 52.2 x 39.3 cm                                                                              |
| Master carton weight (imperial)    | 18.05 lb                                                                                           |
| Master carton weight (metric)      | 8.19 kg                                                                                            |
| Microphone bandwidth               | 100 Hz to 10 kHz                                                                                   |
| Microphone type                    | Noise cancelling                                                                                   |
| Multiple order quantity            | 50                                                                                                 |
| Package dimensions (W x D x H)     | 7.48 x 8.26 x 2.16 in                                                                              |
| Package weight                     | 0.66 lb                                                                                            |
| Pallet (layers)                    | 3                                                                                                  |
| Pallet dimensions                  | 40 x 48 x 51.92 in                                                                                 |

|                                      |                                                               |
|--------------------------------------|---------------------------------------------------------------|
| <b>Pallet dimensions (W x D x H)</b> | 101.6 x 121.9 x 131.9 cm                                      |
| <b>Pallet weight</b>                 | 787.05 lb                                                     |
| <b>Pallet weight</b>                 | 357 kg                                                        |
| <b>Products per pallet</b>           | 600                                                           |
| <b>Products per pallet layer</b>     | 200                                                           |
| <b>Sensitivity (microphone)</b>      | 10 dB SLR                                                     |
| <b>Sensitivity (speaker)</b>         | 0 dB RLR                                                      |
| <b>Signal-to-noise ratio</b>         | >24 dB                                                        |
| <b>Speaker bandwidth</b>             | 200 Hz to 6.8 kHz (speech mode); 20 Hz to 20 kHz (media mode) |
| <b>Speaker size</b>                  | 28 mm                                                         |
| <b>UNSPSC code</b>                   | 43191638                                                      |

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*[1] Protects against Acoustic Shock by limiting sounds to below 118 dBA.*

*[2] Requires downloadable software on [Poly.com/lens](https://poly.com/lens). Host PC requires Windows 10 or higher.*

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Services

Communication & Collaboration

★ : Recommended

Poly Support Services

|                                        |               |
|----------------------------------------|---------------|
| 3 year Poly+ Blackwire Service         | PBLKWIRE312 ★ |
| 3 year Partner Poly+ Blackwire Service | PBLKWIRE362   |

Audio

★ : Recommended

Audio Accessories

|                                                              |         |
|--------------------------------------------------------------|---------|
| Poly Blackwire 3200 Leatherette Ear Cushions (2 Pieces)      | 85S24AA |
| Poly Blackwire 3310/3320 Foam Ear Cushions (2 Pieces)        | 85S23AA |
| Poly Blackwire 3315/3325 Leatherette Ear Cushions (2 Pieces) | 85S22AA |
| Poly Blackwire 5000 Leatherette Ear Cushions (2 Pieces)      | 85S19AA |
| Poly Blackwire 5200 Y Training Cable                         | 85S08AA |
| Poly Blackwire 8225 Leatherette Ear Cushions (2 Pieces)      | 783Q9AA |
| Poly Blackwire C310/320 Foam Ear Cushions (2 Pieces)         | 85S15AA |
| Poly USB-A to USB-C Adapter                                  | 85Q48AA |
| Poly USB-C to USB-A Adapter                                  | 85Q49AA |

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