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Product Sheet



C3550 EQ Bluetooth® Over-Ear Headset

Part Number: K97467WW | UPC Code: 0 85896 01291 7

Professional clarity and comfort.

Today's professionals often work in noisy environments, from open offices to home workspaces, making it difficult to stay focused and communicate clearly.

The C3550 EQ Bluetooth® Over-Ear Headset addresses these challenges with hybrid Active Noise-Cancellation (ANC) to reduce ambient distractions, while still allowing critical ambient sounds such as fire alarms to be heard for health and safety awareness. An Environmental Noise-Cancelling (ENC) microphone helps isolate your voice from background noise for clear, consistent call quality.

Multi-device Bluetooth® connectivity and intuitive onboard controls streamline your workflow, while the cushioned over-ear design delivers lasting comfort. With all-day battery life and convenient USB-C® charging, the C3550 EQ keeps you productive and focused.

- **Hybrid Active Noise-Cancellation (ANC) blocks distractions and Environmental Noise-Cancelling (ENC) microphone boosts call clarity.**
- **Connects up to 8 devices (2 active at once)**
- **Built-in volume and call controls***
- **Convenient flip-to-mute boom mic**
- **Adjustable headband and memory foam ear cushions**
- **Rechargeable battery provides up to 70 hours of use on one charge****
- **Windows, macOS, ChromeOS, iOS and Android compatible**
- **The plastic in this headset contains 49% post-consumer recycled (PCR) content*****

* Call controls work with native mobile cellular calls only and are not supported for UC or VoIP applications (such as Microsoft Teams, Zoom or Webex).

** With ANC off. Battery life varies by use case.

*** Excludes Printed Circuit Board (PCB) assembly and Rechargeable Battery.

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Hybrid ANC + ENC Noise Cancellation

Uses Hybrid Active Noise-Cancellation (ANC) and Environmental Noise-Cancelling (ENC) to reduce unwanted noise. Hybrid ANC earcup mics minimise ambient distractions while allowing critical sounds such as fire alarms for health and safety awareness. The ENC mic filters background noise so your voice stays clear on calls.

Multi-Point Bluetooth® 5.4 Connectivity

Multi-point Bluetooth® 5.4 technology allows pairing with up to eight devices, with two active at the same time. Seamlessly switch between your phone and laptop without re-pairing, allowing one headset to support laptops, tablets and smartphones.



Earcup Controls + Flip-to-Mute Mic

Integrated earcup controls let you adjust volume, play/pause audio and answer/end calls* directly from the headset. The flip-to-mute mic allows you to mute instantly by rotating the mic upward.



Adjustable Padded Over-Ear Design

An adjustable headband and soft, padded over-ear cushions deliver a secure, comfortable fit while evenly distributing weight to reduce pressure during extended use. The closed-back, over-ear design adds passive noise cancellation for improved audio immersion. The ergonomic design supports hours of calls or focused listening.

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Long-Lasting Battery

Extended battery life supports all-day use with up to 45 hours of talk time or 70 hours of music playback.** USB-C® charging enables continued use while charging, while Quick Charge provides up to 19 hours of use in just 15 minutes (ANC off). A full charge takes approximately two hours.



Universal Compatibility

Compatible with Windows, macOS, ChromeOS, iOS, iPadOS and Android and mobile devices via Bluetooth® with no drivers required. Supports Siri and Google Assistant activation from the headset.

EQ Attributes

The plastic in the C3550 contains 49% post-consumer recycled (PCR) content*** and it is shipped in FSC® certified packaging.

** With ANC off. Battery life varies by use case.

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Technical Specifications

C3550 EQ Bluetooth® Over-Ear Headset

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System Requirements

Operating Systems Supported	Windows 10 and above, macOS 14 and above, ChromeOS V140 and above, Android 15 and above, iOS 17 and above
Meeting Platforms	Compatible (not certified) with Microsoft Teams, Zoom, Cisco WebEx, and Google Meet. Call controls work with mobile cellular calls only and are not supported for UC or VoIP applications.

Interface & Connections

Connection	Bluetooth® 5.4
Bluetooth Pairing	Up to 8 devices with up to 2 active at once
Bluetooth Profiles	HFP: V1.8, HSP: V1.2.10, A2DP: V1.4, AVRCP: V1.6.2
Charging Cable	USB-C® to USB-C®
Operating Distance	Up to 30m (100') within line of sight

Audio Specifications

Speaker Size	40mm
Speaker Impedance	32Ω±15%
Speaker Sensitivity	98.5dB SPL ±3dB (@ -10dBFS, 1kHz)
Active Noise Cancellation	Yes, maximum noise reduction depth >30 dB
Ambient Sound Mode	Yes
Sidetone	Yes
Voice Assistance	Yes (Siri/Google Assistant)
Speaker Input Power	20mW (rated), 30mW (maximum)
Speaker Frequency Response	Music Mode: 20Hz–20kHz Speak Mode: 100Hz–7kHz
Microphone Configuration	2 × feed-forward ECM (omni) 2 × feedback ECM (omni) 1 × ENC mic (omni)
Microphone Sensitivity	FF / FB mics: -38dB ±2dB @ 1kHz (0dB = 1V/Pa) Call (ENC) mic: -42dB ±2dB @ 1kHz (0dB = 1V/Pa)
Microphone Frequency Range	100Hz-7kHz
Microphone Current	450µA max
Audio Codecs Supported	SBC
Hearing Protection	Compliant with EN 50332-2; maximum audio output limited to 100dBA

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Buttons & Controls

Power Button	On/Off: long press (2s) Voice Assistant: double press (Siri/Google Assistant
ANC Button	ANC/Ambient Control: single press cycles between Ambient/ANC On/Off/Sidetone (Call): double press
Multi-Function Button	Volume Up/Down: slide up/down Bluetooth Pairing: long press (3s)
	Music Controls: • Play/Pause: single press • Next Track: slide up (1s) • Previous Track: slide down (1s) Call Controls (native mobile cellular calls only - UC/VoIP apps such as Microsoft Teams, Zoom, Cisco WebEx, and Google Meet not supported): • Answer: single press • End: single press
Boom Mic	Mute/Unmute: flip up/down

LED Indicators

RGB	Pairing: Fast blue/red flash (no paired device); fast blue flash (paired) Not Connected: Blue/red flash (no paired device); blue flash (paired); auto power-off after 5 minutes Connected: Slow blue flash Low Battery: Red flash Charging: Solid red; solid blue when fully charged Power Off: Red on briefly, then off

Material Specifications

PCR Material	The plastic in this product contains 49% post-consumer recycled (PCR) content, excluding PCB assembly and rechargeable battery.
Headband	Polypropylene (PP) / High-resilience foam
Earcups	Post-consumer recycled (PCR) ABS
Ear Cushions	Leather PU / High-resilience foam
Boom Mic	Post-consumer recycled (PCR) ABS
Charging Cable	Thermoplastic Elastomer (TPE)

Product Dimensions

Unit Weight (without charging cable)	0.25kg (0.56lbs)
Unit Dimensions	191.4 x 61-78.6 x 195.3-215mm (7.54 x 2.4-3.1 x 7.7-8.5”)
Colour	Black

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Packaging Dimensions

Packaging Style	FSC® certified brown box
Packaging Dimensions	Unit: 197 x 70 x 219mm (7.76 x 2.76 x 8.62”) Master Carton: 385 × 207 × 245mm (15.16 × 8.15 × 9.65”)
Packaging Weight	Unit: Weight: 496g/1.09lbs Master Carton: 3.0kg (6.61lbs)
Master Carton	5pcs
Packaging Content	1 × C3550 EQ Bluetooth Headset 1 × Protective Pouch 1 × USB-C® to USB-C® Charging Cable 1 × Quick Instruction Guide 1 × Compliance Insert 1 × Warranty Insert 1 × Battery Warning Insert 1 x Installation Guide

Power & Environmental

Battery Capacity	600mAh (3.7V) Quick Charge: 15min = up to 19hrs use (ANC off) Charging Time: ~115 min (full)
Battery Life (50% volume)	Up to 70hrs music / 45hrs talk (ANC off); up to 42hrs music / 34hrs talk (ANC on). Battery life varies by use case.
Relative Humidity	5 to 80% non-condensing
Operating Temperature	0 to 40°C (32 to 104°F)
Storage Temperature	-10 to 45°C (14 to 113°F)

Country of Origin & Regulatory

Country of Origin	China /Malaysia
Certifications & Compliance	FCC, IC, CE, CB, UKCA, RCM, SPL Sound Pressure Test, US DoE BCS, US CEC BCS, Canada NRCan BCS, Bluetooth certification, IMDA, RoHS/REACH/WEEE, CA Prop 65, ACCO RSL

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