**Professional Print Solutions** 

## EXCEPTIONAL SERVICE AND SUPPORT



**EPSON**<sup>®</sup> EXCEED YOUR VISION

## KEEP YOUR BUSINESS PRINTING

CoverPlus is all about keeping your business printing and maximising opportunities. We'll help you choose the printers best suited for your needs and then provide high-quality on-going support for up to five years. To ensure maximum up-time and providing a reliable printing system, we created CoverPlus to do just that.

Knowing we are there if you need us makes a difference. Using CoverPlus to protect your investment will provide you with additional peace of mind by allowing you to focus on your business.

## SIX SIMPLE STEPS FOR CONTINUED SUPPORT

- 1. Our partner helps to identify your needs
- 2. Our partner outlines the cover agreement
- 3. Printers are delivered and installed



Our partner will help you to work out your requirements, the printer model and number of units that's right for your business.



Once everything has been explained and you're happy to add CoverPlus support, our partner will process your request.



Our partner will deliver your printers, set them up and make sure everything is ready to go.



## Why CoverPlus?

- Up to five years service and on-going support gives you added confidence in your investment
- Service delivery and repair within two working days reduces unforeseen down-time<sup>1</sup>
- Visibility of total cost of ownership minimises unexpected service costs

4. Register your products

- 5. Contact the help desk to book a service
- 6. Continued support with CoverPlus



Your printers are not covered until they have been registered. Simply go to Epson.eu/warranty and register by clicking on the registration tab.



Our help desk is a one-stop point of contact for all servicing and support. This includes regular scheduled maintenance and servicing.



We are here to provide you with high quality ongoing support. This will minimise downtime caused by servicing and repairs, and give you complete peace of mind.