

# Device Monitoring with TeamViewer Remote

Ensure maximum uptime of your devices



## Device Monitoring

**TeamViewer Remote provides early recognition of problems in your IT infrastructure and immediately notifies you of an issue.**

Define individual monitoring policies to stay informed on the disk health, CPU usage and online state of your devices, and more.

Become proactive in your IT administration activities: reduce outage-related time and costs and prevent potential data loss.

## Efficient and effortless management of your devices

Monitor various critical aspects of your devices and receive instant notifications in case a check fails.

- ✓ Online State
- ✓ Memory Usage
- ✓ Disk Health
- ✓ Windows Service
- ✓ Disk Space
- ✓ Processes
- ✓ Anti-Virus Software
- ✓ Event Logs
- ✓ CPU Usage
- ✓ System Update
- ✓ Firewall
- ✓ Network Traffic

## Remote Task Manager and one-to-many Remote Scripting

Up your support game – provide your clients with a faster, less intrusive, and more seamless experience. Dip into the full potential of remote IT support with TeamViewer Remote – without the need for a TeamViewer remote access session: Standardize maintenance and support and reduce resolution time with Remote Scripting. Set up scripts that take care of repetitive routine tasks for you. Execute scripts on any number of remote devices directly from your TeamViewer Remote dashboard. Use the built-in Remote Task Manager to view and manage all running processes and services on your devices remotely.



### **Faster Reaction Time**

Individually define limits and receive notifications when these are reached.



### **Less Downtime**

Maintenance work no longer comes as a surprise. Perform preventative maintenance before outages occur.



### **Save Money**

By proactively maintaining your systems, you reduce the frequency of expensive outages and prevent potential data loss.

Start and stop services and processes remotely with zero interruptions for the end user.

## Remote Support with TeamViewer

Increase your productivity, prevent downtime, and avoid unnecessary travel by solving IT problems remotely.

- Manage and support both attended and unattended devices from anywhere.
- Monitor devices and receive alerts when your attention is required.
- Gather real-time device information such as IP addresses, operating systems, and more.
- Detect and patch vulnerabilities due to outdated software.
- And much more! Learn more about TeamViewer Remote here.



## What makes TeamViewer Remote so special



### Industry-leading security

TeamViewer Remote offers built-in security features such as end-to-end 256-bit AES encryption and two-factor authentication to meet the highest security standard.



### Cross-platform compatibility

Compared to its market competitors, TeamViewer Remote covers the widest range of devices and platforms.



### Best performance

TeamViewer Remote provides the best possible connection, so you can benefit from high image quality and lightning-fast file transfers, even in low-bandwidth environments.

## Get started right away

Experience firsthand how TeamViewer Remote can improve your productivity and help you prevent costly downtime, with a free, no-obligation 14-day business trial.



## About TeamViewer

As a leading global technology company, TeamViewer offers a secure remote connectivity platform to access, control, manage, monitor, and support any device – across platforms – from anywhere. With more than 600,000 customers, TeamViewer is free for private, non-commercial use and has been installed on more than 2.5 billion devices. TeamViewer continuously innovates in the fields of Remote Connectivity, Augmented Reality, Internet of Things, and Digital Customer Engagement, enabling companies from all industries to digitally transform their business-critical processes through seamless connectivity.

Founded in 2005, and headquartered in Göppingen, Germany, TeamViewer is a publicly held company with approximately 1,400 global employees. TeamViewer AG (TMV) is listed at Frankfurt Stock Exchange and belongs to the MDAX.

## Questions?

We are always happy to help.

[www.teamviewer.com/rm](http://www.teamviewer.com/rm)

[www.teamviewer.com/support](http://www.teamviewer.com/support)

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## Stay Connected

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