

Company

Arcserve, a global top-five data protection vendor and unified data resilience platform provider, offers the broadest set of best-in-class solutions to manage, protect, and recover all data workloads, from SMBs, MSPs, to enterprises, regardless of location and complexity.



Founded: 1983

Headquarters: Draper, UT; several offices worldwide

Offices:

- Draper, UT, U.S.
- Tokyo, Japan
- Singapore
- Hyderabad, India
- Barcelona, Spain
- Cork, Ireland
- Lisbon, Portugal
- Sydney, Australia
- South Korea

Global Coverage: North America, LATAM, Europe, Middle East, Asia-Pacific, Japan, Africa

Number of Employees: 650+

Channel Focused: 19,000 partners and growing

Global Customers: 235,000+

Solutions: Data protection software, hardware; SaaS data protection; BaaS and DRaaS; immutable scale-out storage

CEO: Brannon Lacey

Why ARCSTERS? Because we always commit to being **Amazing, Resilient, Creative, Strong, Talented, Energetic, and Resourceful**. Our mission is to be the world’s most trusted data protection and business continuity partner. We work with partners and customers worldwide to bring them award-winning business continuity solutions developed by a team that is laser-focused on innovation, simplification, and business success.

Our Business

As businesses struggle with mounting data volume, complexity, cyber-attacks, and ransomware, Arcserve stands out from the crowd in our ability to address every data protection use case and business continuity challenge.

We have solved the data protection challenges of IT teams for nearly four decades ensuring their organizations’ data infrastructures run smoothly—no matter the size, the location, or the industry. We have redefined how companies manage and protect their data by delivering best-in-class solutions that support scaling, next-gen data workloads, hybrid cloud and remote working environments.

We are laser-focused on developing solutions that yield the best possible impact for all our customers everywhere. The Arcserve platform of data resilience solutions reduces downtime, improves security and availability for systems and data, and lowers the total cost of ownership.

Our Mission

We protect what matters most. Our #1 priority is to help our customers succeed through data resilience and certainty.

We strive to provide the highest levels of customer and partner satisfaction by delivering best-in-class data protection products and services backed by best-in-world customer support.

As a 100% channel-focused business, we know how much agility, efficiency, productivity, and operational maturity matter. This is why we endeavor to provide data protection and recovery solutions and support that is the envy of the industry.

Our People

Great people drive great companies.

There are hundreds of ARCSTERS around the globe dedicated to one goal – customer success.

Our Solutions

Arcserve offers market-leading data protection, recovery, and immutable scale-out storage for all IT environments.

Arcserve solutions bring cost-effective, agile, and massively scalable data protection and recovery certainty to all data environments, including on-prem, off-prem (DRaaS, BaaS, and cloud-to-cloud), hyper-converged, and edge infrastructures.



Data Protection

Downtime and data loss cost businesses revenue, productivity, customers, reputation, and brand equity. Our data protection software and appliances provide peace of mind because customers know they can recover their data fast -- every time - regardless of where the data resides. This includes on-prem, off-prem (including DRaaS, BaaS, and Cloud-to-Cloud), hyper-converged, and edge infrastructures.

Disaster Recovery as a Service

A large-scale disaster can disrupt systems and make running a business impossible. But with the right data recovery solution, a business can survive anything. With Arcserve DRaaS, customers can quickly retrieve mission-critical data and get their operations and business running again when disaster strikes. When the worst happens, Arcserve customers know their data is always safe, immediately available, and optimized.

Immutable Scale-Out Storage

Protecting against data loss—in the event of accidental data deletion, hardware or software failures, ransomware attacks, or natural disasters—is critical for business continuity.

Arcserve's immutable storage provides logical air gapping and serves as the last line of defense against ransomware and data loss. Our award-winning appliance features inline deduplication, compression, continuous immutable snapshots, and encryption to ensure your data is optimized and safe.



“We are very pleased with the OneXafe solutions, particularly for their scalability, resilience, ease of deployment, and their low cost of ownership. For all these reasons, we are planning to add a new OneXafe unit to our infrastructure soon.”

- Frédéric Van Camp, CIO, SDIS 62



“OneXafe is the perfect solution for us, killing two birds with one stone! On one hand, we were able to off-load our secondary data from our expensive SANs, allowing us to use existing assets much longer and save budget. On the other hand, we now have a solution that not only has enough storage for our requirements today but also enough scalability to support us for years to come! This has been a great investment!”

- George McKay, Group Head of IT, Badger International



“Put simply, with Arcserve UDP, we have been able to restore every backup when needed, an unmatched capability by pretty much every other vendor we’ve come across.”

- Mitch Colton, Managing Director, Colton Computer Technologies



“With the Arcserve appliances, the backup window is just eight hours, including Assured Recovery testing. We now have the capacity and the time to protect all our data, which means we no longer have to manually select which servers to backup, increasing our overall data resilience.”

- Jurriaan van Doornik, System Administrator, DFZS

Global Recognition & Awards

