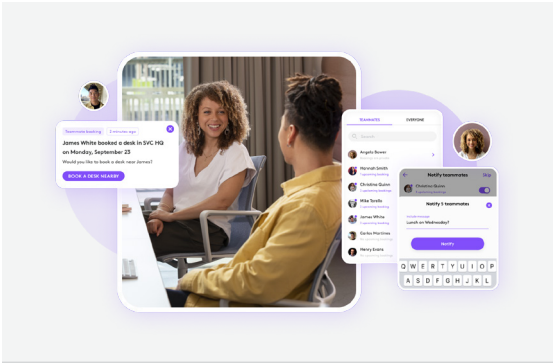




Datasheet

Logitech Essential and Select for Flex Desks

Manage shared desk environments with Logitech service plans for flex desks. Logitech Essential for Flex Desks and Select for Flex Desks service plans provide easy desk booking, intuitive maps, advanced management through Logitech Sync, and comprehensive product coverage. These plans ensure a seamless and efficient workspace experience for administrators and employees.

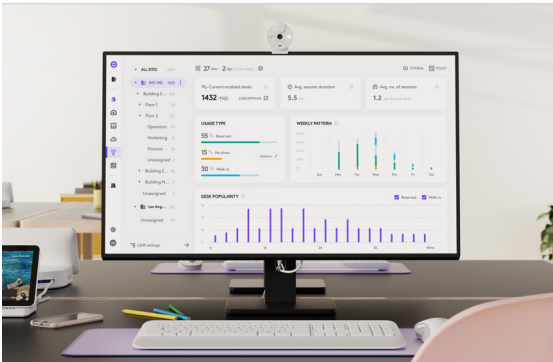
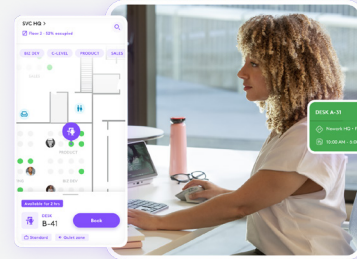


Easy desk booking

Empower your team with easy desk booking through the Logitech Tune app, available on both mobile and desktop. Enable social booking features that notify employees when their favorite coworkers reserve nearby desks, fostering better team coordination and collaboration.

Maps

Enhance office navigation with intuitive, customizable maps in Logitech Tune. Help employees quickly locate desks, teammates, and points of interest in the office. This ensures effective work and simple navigation in the office.



Management & Insights

Organize your flex desk environments and gather insights on flex desk usage in Logitech Sync. The data can help you optimize your office layouts and make informed decisions.

Coverage & support

Logitech Essential provides standard support with our standard 2-year device warranty, while Logitech Select offers 24/7 technical assistance, advanced hardware replacements, and a Designated Service Manager. Ensure maximum uptime and rapid issue resolution to keep your office running smoothly.






Unlock more features with Logi Dock Flex

Manage device settings from your browser through Remote UI Access, and receive automatic alerts if peripherals such as mice, keyboards, or webcams become disconnected. Logi Dock Flex ensures connectivity day after day.



Key features and product specifications

Logitech Service Plans for Flex Desks

	 Basic	 Logitech Essential	 Logitech Select
Plans	Product lifecycle	1-5 years	1-5 years
Device management			
Device management and monitoring	✓	✓	✓
Device settings, configurations, and updates	✓	✓	✓
Device and space inventory	✓	✓	✓
Device status dashboard	✓	✓	✓
Personal device inventory	✓	✓	✓
Sync remote UI access ¹		✓	✓
Email alerts		✓	✓
ServiceNow integration ²		✓	✓
Space management			
Logitech desk booking	✓	✓	✓
Calendar integration	✓	✓	✓
Booking policies	✓	✓	✓
Desk attributes	✓	✓	✓
SCIM user management	✓	✓	✓
Maps		✓	✓
Desk usage and insights		✓	✓
Coverage & care			
Help desk	Business hours support for Logitech products	Business hours support for Logitech products	24/7 service via phone and email. Direct access to Tier II support within one hour.
Designated Service Manager (DSM)			✓ ³
Access to Logitech Service Portal		✓	✓
Product replacement	2-year standard warranty. Ground shipping, time varies	2-year standard warranty. Ground shipping, time varies	For up to five years. ⁴ One business day expedited delivery ⁵
Onsite spares			✓ ⁶

Featured product specifications

Logitech service plan details	Read the Service Description for more information.	
Logitech Essential plans per desk	Logitech Essential for Flex Desks One Year Plan	994-000339
	Logitech Essential for Flex Desks Three Year Plan	994-000341
	Logitech Essential for Flex Desks Five Year Plan	994-000343
Logitech Select plans per desk	Logitech Select for Flex Desks One Year Plan	994-000334
	Logitech Select for Flex Desks Three Year Plan	994-000336
	Logitech Select for Flex Desks Five Year Plan	994-000338

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¹ Requires Logi Dock Flex

² Requires ServiceNow license

³ For customers with 50+ licenses or Enterprise Plans. Assignment of the DSM happens when the first incident is registered.

⁴ Logitech Select provides product replacement benefits for all Logitech devices in the room for the full duration of the Select term, providing the products were within their original warranty period when the Select contract was activated.

⁵ Shipping times may vary depending on geographical locations or unforeseen circumstances such as weather conditions, disruptions in transport networks or transit, and custom clearance time.

⁶ Varies per license count

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