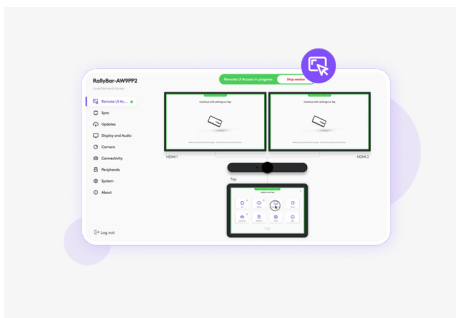


## Datasheet

# Logitech Essential for Rooms

Logitech Essential is a comprehensive service plan that includes advanced software tools to help you manage your spaces and Logitech devices efficiently. With Logitech Essential for Rooms, you get granular visibility and total control of your Logitech devices and meeting rooms.

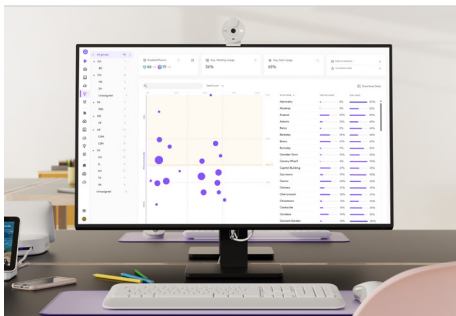


### Manage devices with ease

Logitech Essential gives you access to all advanced features of Logitech Sync. Be notified of any issues so that problems can be fixed before they impact your business. Through Remote UI Access, you can resolve issues, change device settings, and manage setup without being physically onsite.

### Enable room booking

Make it simple to book and find rooms in the office with the Logitech room booking solution, designed to work seamlessly with Tap Scheduler. Logitech room booking integrates with leading calendars such as Microsoft Outlook and Google Calendar.



### Understand room and device usage

Reliable insights on space and device usage help you make impactful and wise decisions on future IT investments and workspace-related changes.








































### Get coverage and care

Essential includes Logitech's basic support; available business hours Monday to Friday; and our standard hardware warranty of two years, extendable up to five years with Extended Warranty.



# Key features and product specifications

## Key features and plan details

	 <b>Basic</b>	 <b>Logitech Essential</b>	 <b>Logitech Select</b>
<b>Plans</b>	Product lifecycle	1-5 years	1-5 years
<b>Device management</b>			
Device management and monitoring			
Device settings, configurations, and software and firmware updates			
Device and space inventory in Sync			
Device status dashboard			
Sync Remote UI Access <sup>1</sup>			
Email alerts			
ServiceNow integration <sup>2</sup>			
<b>Space management</b>			
Employee room booking			
Calendar integration for Microsoft 365 and Google Workspace			
Booking policies			
Custom wallpapers and branding on Tap Scheduler <sup>3</sup>			
Integrated user management			
Map creation			
Insights and analytics on usage			
<b>Coverage &amp; care</b>			
Help desk	Business hours support for Logitech products	Business hours support for Logitech products	24/7 service via phone and email. Direct access to Tier II support within one hour.
Designated Service Manager (DSM)			 <sup>4</sup>
Help requests via Sync			
Product Replacement	2-year standard warranty. Ground shipping, time varies	2-year standard warranty. Ground shipping, time varies	For up to five years. One business day expedited delivery for the duration of our plan.
Onsite Spares			 <sup>7</sup>

## Featured product specifications

Logitech Essential details	Read the <a href="#">Service Description</a>
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## Part numbers

Essential for Rooms One Year Plan: 994-000362	Essential for Rooms Three Year Plan: 994-000363	Essential for Rooms Five Year Plan: 994-000364
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**logitech®**

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<sup>1</sup> Available in appliance mode. Accessible through a per-device 30-day trial in Logitech Sync management portal.

<sup>2</sup> Requires ServiceNow license.

<sup>3</sup> Coming in future software update.

<sup>4</sup> For customers with 50+ licenses or Enterprise Plans. Assignment of the DSM happens when the first incident is registered.

<sup>5</sup> Logitech Select provides product replacement benefits for all Logitech devices in the room for the full duration of the Select term, providing the products were within their original warranty period when the Select contract is activated.

<sup>6</sup> Shipping times may vary depending on geographical locations or unforeseen circumstances, such as weather conditions, disruptions in transport networks or transit, and custom clearance time.

<sup>7</sup> Varies per license count.