



Plantronics Manager Pro

Plantronics Manager Pro provides enterprises total control and flexibility over their Plantronics audio headsets and devices.

Plantronics Manager Pro is a web-based service that gives IT Managers easy-to-use tools to configure settings and update audio device software and firmware for end-users across the enterprise. Plantronics Manager Pro leverages a cloud-based architecture and offers reporting tools that provide new insights into your communications environment.

plantronics.com

Problems:

- IT needs to modify audio device settings for hundreds of users to comply with company policy
- IT wants to evaluate the effectiveness of their UC deployment, seeing which users are not using their headset
- IT needs to push a firmware update to hundreds of users
- IT wants to keep track of their audio device inventory
- IT needs to troubleshoot user issues from a remote location

Solution:

Plantronics Manager Pro