Essential productivity in a new, modern design

—

Dell Pro 14/16

AMD® Ryzen™ processors

Scalable business-class performance
Work from anywhere without being tethered to the wall with an up to AMD Ryzen AI PRO series processors, including CoPilot+ PC, AI PC and Non-AI PC options.

Uppgraded materials & finish
Meticulously crafted, with two chassis options of metallic finish in platinum silver and laser textured finish in magnetite.

Luxurious display
An expansive 16:10 display with sleek, narrow bezels, providing more room for productivity and beautifully detailed resolution.

Built to last
World's first commercial PC built with a modular USB-C ports that is 4 times more durable and enables easier repairs.[2]

Intentionally designed to lower environmental impact:
Designed with a variety of sustainable materials including 30% PCR content in the chassis and batteries made using recycled cobalt[3].
Meets the highest environmental standards for energy efficiency and climate impact.[4]

Copilot in Windows
With one click of the Windows Copilot Key, you have instant access to your own personal AI assistant.

Enhanced graphics and visuals
Includes the latest AMD RDNA 3.5 graphics architecture for accelerated content creation and high-resolution multi-display support.

Exceptional battery life
With power management optimizations for improved battery life to support AI enhanced video conferencing.

Look your best on every video call
An FHD IR camera with HDR technology accurately captures image detail in challenging lighting conditions.

Privacy protected with SafeShutter
With a manually controlled SafeShutter, you can rest easy that your privacy is protected.

Loud and clear conference calls
Conferencing sounds amazing with two mics and dual speakers, featuring two bottom-firing speakers.

Simplified IT[1]
Dell offers secure and manageable commercial PCs, along with modern lifecycle services and solutions to make IT management a breeze.
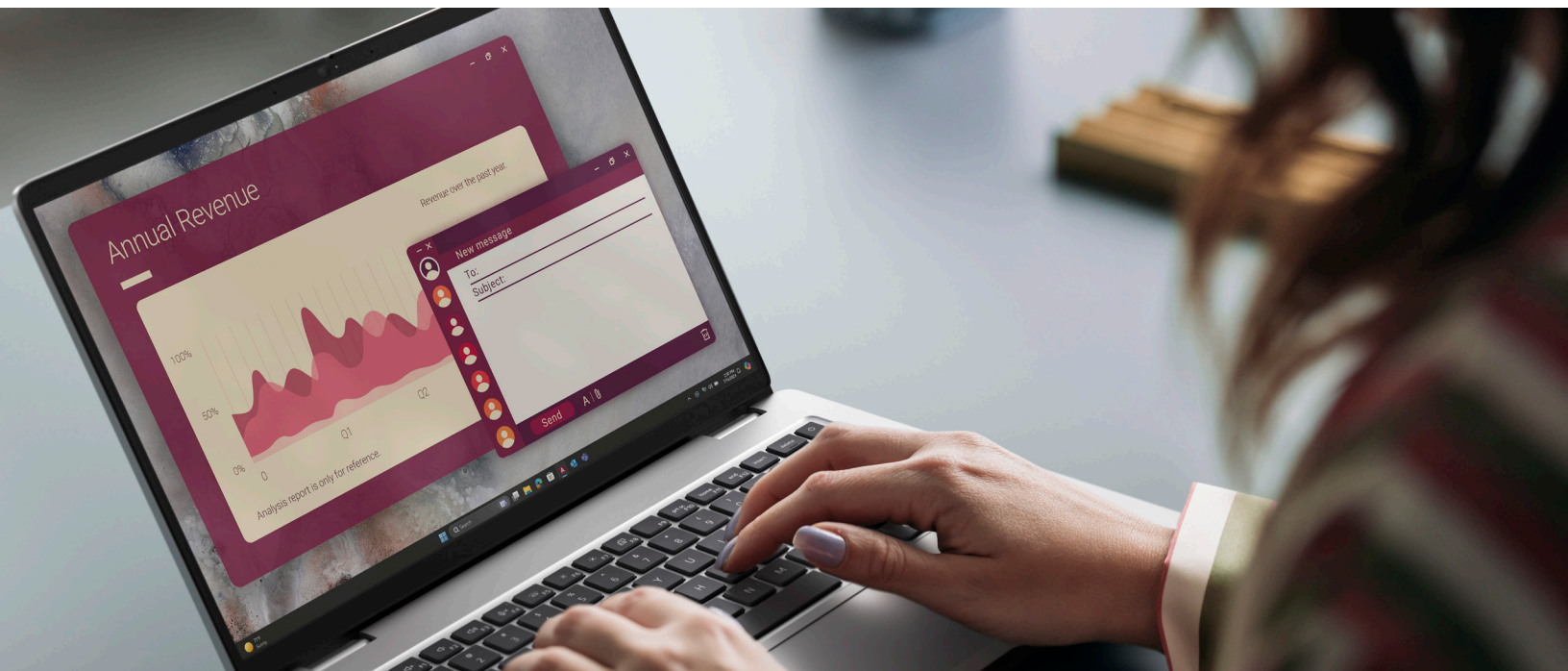Dell also offers indicators of Attack to reduce exposure to future threats, and integrates PC telemetry with industry-leading software to improve fleet-wide security.
Secured Component Verification, offered only by Dell, helps ensure PCs are secure from factory to first boot.

Military-grade durability
Built to travel wherever your work takes you, our laptops undergo rigorous MIL-STD 810H testing for durability and reliability.

Accelerate your workflow with AI

Next-level productivity, collaboration and creativity with innovative software applications on the #1 in commercial AI PCs worldwide.[1]

McAfee Smart AI™

McAfee's AI-powered Deepfake Detector efficiently identifies misleading videos and audio. With real-time alerts for AI-generated content, it ensures you can easily distinguish what's real, allowing you to protect your brand and maintain trust.

lakeside SysTrack

Tap into AI-driven insights to improve your operations and ROI by proactively identifying IT issues, reducing help desk tickets through anomaly detection, and simplifying troubleshooting with an intelligent virtual assistant.

Dell Pro AI PCs

Dell AI PCs redefine productivity with built-in NPUs for on-device AI tasks, enhancing security and energy efficiency. From content creation to advanced AI model training, Dell AI PC Solutions simplify AI adoption, empowering workplaces with tools for creativity, collaboration, and innovation.

Promeo

Spend less time designing and more time being creative with CyberLink's Promeo AI Magic Designer that uses generative AI to create fully editable custom designs and text 1.9x faster—even offline.[4]

Sustainable innovation

Built with sustainable materials

Designed with up to 50% post-consumer recycled plastic in the bezel, palmrest and bottom cover and 98% post-consumer recycled plastic in the battery frame.[1]

Extending Dell's leadership in recycled cobalt, and based on the chosen configuration, Dell Pro Plus notebooks may ship with batteries made with 80% less cobalt or 50% recycled cobalt.[2]

Leading design for PC longevity

This laptop is designed with a modular main board and I/O board for easier access to help reduce e-waste.[3] World's first commercial PC design with a modular USB-C port with up to 4 times better twist resistance and up to 33 times better impact resistance, improving durability and enabling easier repairs.[4]

Dell also makes it easy to access and replace parts to get the most life out of our products.
Parts, Batteries & Upgrades >

Packaging with purpose

Ships in packaging with 100% recycled or renewable materials[5] with multipack options for easier unboxing and reduced transportation and packaging waste.[6]

Seamlessly transition from old to new technology

We can help you responsibly and securely retire your legacy IT equipment, regardless of brand, while addressing your sustainability goals.
Asset Recovery Services >

Up-level your PC experience with Dell Displays and Accessories

Fuel productivity and collaboration with a complete Dell ecosystem that is engineered and tested for a seamless experience with your Dell Pro laptop.

A Dell Pro 24 Plus USB-C Hub Monitor - P2425HE

B Dell Pro 7-in-1 USB-C Travel Hub - DA310

C Dell Pro Wireless Keyboard and Mouse - KM5221W

D Dell Pro Wireless Headset - WL3024

E Dell Pro 14-16 Plus EcoLoop Slim Backpack - CP5724S

F Dell Pro Smart Dock - SD25

Dell Display and Peripheral Manager
Manage and optimize the experience of your Dell displays, docks and PC accessory ecosystem with one simple application.

▶ Discover more Dell desk solutions

DELLTechnologies

Simplify IT

Our most secure commercial AI PCs[1] and manageability offerings make IT management a breeze

SECURITY

Improve fleet-wide security with multiple layers of defense.

Reduce the attack surface and enhance long-term cyber resilience with Dell Trusted Workspace

Be secure from first boot with rigorous supply chain controls.

Maintain BIOS integrity with deep, firmware-level visibility.

Protect end-user identity from malware that looks to steal credentials.

Enrich OS-level data with PC telemetry to speed detection, response and remediation.

Layer on advanced threat protection from our ecosystem of best-of-breed software partners.

Shrink the IT-security gap with integrated hardware and software defenses.

Learn More ›

MANAGEABILITY

Manage your fleet of PCs - reliably and easily

Help secure and optimize your endpoints and deliver end-user productivity with Dell Manageability Solutions

With Dell Management Portal, you can manage Dell PCs, over the cloud, in conjunction with Microsoft Intune.
Dell Management Portal >

Update and secure your fleet of Dell PCs, with one application – Dell Client Device Manager.[5]

Dell Trusted Update Experience makes it simple to update endpoints with the latest BIOS, and driver. versions. Dell is the only Top-5 PC vendor that:

Publishes[2] a device drivers and downloads release schedule:

IT Admins can deploy fleet-wide device updates on a predictable timeline.

Learn More ›

Dell has the industry's first:[5]

Partner Portal accessible in Microsoft Intune, with fleet-wide BIOS password access capability and Enterprise application access and publication capabilities

Enterprise application with modular update and security deployment capabilities, within the Dell Partner Portal, accessible via Microsoft Intune

DELLTechnologies

Simplify PC refresh with Dell Services

Enabling every step of the PC lifecycle

Dell Technologies APEX

1st

and most comprehensive[1]
As-a-service portfolio that spans from multi-cloud to client devices. Experience the flexibility to transform your IT and deploy the latest technologies at predictable costs.

Dell APEX PC-as-a-Service
Fully customizable monthly subscription that can include PCs, peripherals, software and services with no upfront investment.
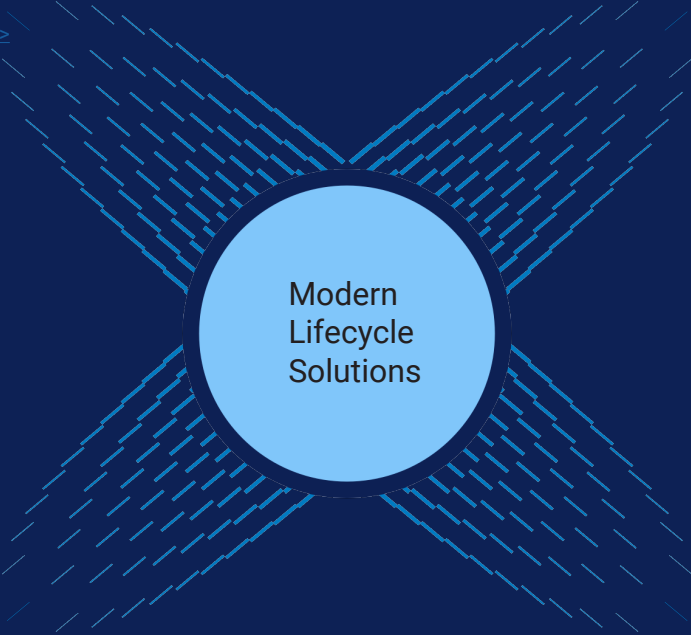
Dell APEX PC-as-a-Service (PCAAS) >

ProDeploy Client Suite

PC refresh starts with getting new devices in the hands of your end-users. Dell ProDeploy Suite streamlines operations and increases productivity with configured PCs that are ready to use on day one with dynamic cloud-based provisioning and imaging.

When transitioning from old to new technology, ProDeploy Plus includes the ability to securely erase sensitive end-user data with sophisticated tools to sanitize devices and includes Asset Recovery Services for responsible retirement.

Dell ProDeploy Client Suite >

Modern Lifecycle Solutions

Dell Premier

324%

ROI over 3 years[5]
Modernize IT purchasing by shopping your catalog in a tailored online solution. Gain control over the entire IT ecosystem to cut costs, standardize ordering, access analytics and more.

Dell Premier >

Asset Recovery Services

2.8B

Pounds of electronics recovered through all recovery programs since 2007[2]
Let Dell help you securely and responsibly retire your old IT equipment - regardless of brand – to allow for a seamless transition from old to new technology, while protecting both your business and the planet.

Asset Recovery Services >

ProSupport Suite for PCs

ProSupport Suite is more than a 24/7 break-fix solution, it's a set of tools that automate and optimize your environment with little to no human intervention or end-user disruption.

Select from a robust library of Dell-authored scripts that correct company-wide issues quickly, minimizing remediation times and maintaining peak system performance. ProSupport Suite provides telemetry-driven data to arm IT with insights and make targeted updates, all controlled from a single dashboard.

ProSupport Suite for PCs >

FEATURE	TECHNICAL SPECIFICATION	TECHNICAL SPECIFICATION
MODEL NUMBER	**Dell Pro 14 (PC14255)**	
CHASSIS MATERIAL & COLOR	**PC+ABS, Magnetite**[10]	**PC+ABS, Platinum Silver**[10]
DISPLAY[1]	14" 16:10 FHD+ (1920 x 1200), 60Hz, IPS, Non-touch, Anti Glare, 300 nit, 45% NTSC, 6-bit + FRC 14" 16:10 FHD+ (1920 x 1200), 60Hz, IPS, Touch (No cover glass), Anti-Glare, 300 nit, 100% sRGB, 6-bit + FRC 14" 16:10 FHD+ (1920 x 1200), 60Hz, IPS, Non-Touch, Anti-Glare, 400 nit, 100% sRGB, 8-bit, ComfortView Plus (Low Blue Light), Low Power	
PROCESSOR OPTIONS[1]	**AMD Ryzen 200 Series** AMD Ryzen 3 210 AMD Ryzen 3 Pro 210 AMD Ryzen 5 220 AMD Ryzen 5 Pro 230	**AMD Ryzen 300 Series** AMD Ryzen AI 5 Pro 340 AMD Ryzen AI 7 350 AMD Ryzen AI 7 Pro 350
AI ACCELERATOR[1]	This Dell Pro system features an available neural processing unit (NPU). An NPU is a microprocessor that specializes in the acceleration of machine learning tasks. NPU helps to offset the resources from CPU and/or GPU, consumes low power and improves resource utilization when processing massive multimedia data such as video and images. AI accelerator supports Copilot in Windows.	
CHIPSET[12]	Integrated with the processor	
OPERATING SYSTEM[1]	Microsoft® Windows 11 Home 64-bit Microsoft® Windows 11 Pro 64-bit Ubuntu® 22.04 LTS, 64-bit (Post RTS)	
THIN OS[1,2]	N/A	
GRAPHICS	AMD Radeon™ 740M with Ryzen 3 210, Ryzen 3 PRO 210, Ryzen 5 220, and Ryzen 5 PRO 215 processors AMD Radeon™ 760M with Ryzen 5 PRO 230 processor	AMD Radeon™ 840M with Ryzen AI 5 PRO 340 processor AMD Radeon™ 860M with Ryzen AI 7 350 and Ryzen AI 7 PRO 350 processor
MEMORY[1]	8 GB DDR5, 5600 MT/s, single-channel 16 GB DDR5, 5600 MT/s, single or dual-channel 32 GB DDR5, 5600 MT/s, dual-channel 64 GB DDR5, 5600 MT/s, dual-channel	
STORAGE OPTIONS[1,4,6,7]	256 GB, TLC, PCIe Gen 4 NVMe, SSD 512GB, PCIe Gen 4 NVMe, SSD 1TB, PCIe Gen 4 NVMe, SSD 2TB, PCIe Gen 4 NVMe, SSD	
SECURITY[1]	**Standard Security Features:** TPM 2.0 FIPS-140-2 Certified / TCG Certified Chassis intrusion switch - Remotely detects hardware tampering. Camera Shutter Security Lock Slot **Optional Security Features:** Fingerprint Reader (in Power Button) with Windows Hello compliant FHD IR Camera with Windows Hello compliance VMware® Workspace ONE Enterprise Absolute® Endpoint - Visibility Absolute® Endpoint - Control	
DOCKING[1]	Docks are optional (sold separately) Dell USB-C Dock - WD19S Dell Performance Dock - WD19DCS Dell Thunderbolt 4 Dock -WD22TB4 Dell Pro Dock WD25 (Mar CY25 RTS) Dell Pro Smart Dock SD25 (Mar CY25 RTS) Dell Pro Thunderbolt 4 Smart Dock SD25TB4 (Mar CY25 RTS) Dell Pro Thunderbolt 4 TAA Smart Dock WD25TB4 (Mar CY25 RTS) Dell Pro Thunderbolt 5 Smart Dock SD25TB5 (Mar CY25 RTS) Dell Pro Thunderbolt 5 TAA Smart Dock WD25TB5 (Jul CY25 RTS)	
CONNECTIVITY OPTIONS[1]	Microsoft Modern Standby compliant Wireless LAN Options®: MediaTek Wi-Fi 6E MT7922 2x2, BT 5.3 Wireless Card Mobile Broadband Options: N/A	
CAMERA OPTIONS[1]	HD Camera, 720p Video, Temporal Noise Reduction, Camera Shutter FHD HDR Camera, 1080p HDR video, Temporal Noise Reduction, Camera Shutter FHD + IR HDR Camera, 1080p HDR video, Temporal Noise Reduction, Camera Shutter	FHD HDR Camera, 1080p HDR video, Temporal Noise Reduction, Camera Shutter FHD + IR HDR Camera, 1080p HDR video, Temporal Noise Reduction, Camera Shutter
AUDIO & SPEAKERS	2 x 2W Speakers, IntelliGo audio processing	
MICROPHONE[1]	2 x Noise Canceling Microphones with Intelligo input audio processing	

FEATURE	TECHNICAL SPECIFICATION	TECHNICAL SPECIFICATION
MODEL NUMBER	**Dell Pro 14 (PC14255) - CONTINUED**	
BATTERY OPTIONS[1,10,11]	3 cell 45 Wh, Li-ion, ExpressCharge 1.0 , ExpressCharge Boost 3 cell 45 Wh, Li-ion, ExpressCharge 1.0 , ExpressCharge Boost , Long Life Cycle, 3-year limited hardware warranty 3 cell 55 Wh, Li-ion, ExpressCharge 1.0 , ExpressCharge Boost 3 cell 55 Wh, Li-ion,ExpressCharge 1.0 , ExpressCharge Boost , Long Life Cycle, 3-year limited hardware warranty	
POWER OPTIONS[1]	65W adapter, USB Type-C 65W adapter, 4.5mm barrel 60W Ultralight Mini adapter, Type-C, 2-pin (Japan only)	
PORTS, SLOTS & CHASSIS[1]	2 x USB Type-C Thunderbolt 4.0 with Power Delivery 3.1 & DisplayPort 1.4a 4.5mm barrel power delivery 2 x USB 3.2 Gen 1 Type-A (1 with PowerShare) 1x HDMI 2.1 1x RJ-45 (1 Gigabit) 1x Global Headset Jack 1x Wedge-Shaped Lock slot	
TOUCHPAD	Precision Clickpad with multi-touch gesture support	
INPUT[1]	10-Finger Touch Display Spill Resistant Non-Backlit AI hotkey Keyboard Spill Resistant Backlit AI hotkey Keyboard	
SENSORS[1]	Lid Close Sensor (Hall Effect Sensor)	
DIMENSIONS & WEIGHT[1,11]	Width: 12.35 inches / 313.70 mm Depth: 8.87 inches / 225.3 mm Height (front): 0.74 inches / 18.89 mm Height (rear): 0.80 inches / 20.37 mm Screen to Body Ratio: 87.8% Starting weight: 1.36 kg / 2.99 lbs	
WHAT'S IN THE BOX	Dell Pro 14 Laptop Power Adapter Power Cable Quick Start Guide	

FEATURE	TECHNICAL SPECIFICATION	TECHNICAL SPECIFICATION
MODEL NUMBER[1]	**Dell Pro 16 (PC16255)**	
CHASSIS MATERIAL & COLOR	**PC+ABS, Magnetite[10]**	**PC+ABS, Platinum Silver[10]**
DISPLAY[1]	16" 16:10 FHD+ (1920 x 1200), 60Hz, IPS, Non-Touch, Anti-Glare, 300 nit, 45% NTSC, 6-bit + FRC 16" 16:10 FHD+ (1920 x 1200), 60Hz, IPS, Touch (No cover glass), Anti-Glare, 300 nit, 45% NTSC, 6-bit + FRC	
PROCESSOR OPTIONS[1]	**AMD Ryzen 200 Series** AMD Ryzen 3 210 AMD Ryzen 3 Pro 210 AMD Ryzen 5 220 AMD Ryzen 5 Pro 230	**AMD Ryzen AI 300 Series** AMD Ryzen AI 5 Pro 340 AMD Ryzen AI 7 350 AMD Ryzen AI 7 Pro 350
AI ACCELERATOR[1]	This Dell Pro system features an available neural processing unit (NPU). An NPU is a microprocessor that specializes in the acceleration of machine learning tasks. NPU helps to offset the resources from CPU and/or GPU, consumes low power and improves resource utilization when processing massive multimedia data such as video and images. AI accelerator supports Copilot in Windows.	
CHIPSET[1]	Integrated with the processor	
OPERATING SYSTEM[1]	Microsoft® Windows 11 Home 64-bit Microsoft® Windows 11 Pro 64-bit Ubuntu® 22.04 LTS, 64-bit (Post RTS))	
THIN OS[1,2]	N/A	
GRAPHICS	AMD Radeon™ 740M with Ryzen 3 210, Ryzen 3 PRO 210, Ryzen 5 220, and Ryzen 5 PRO 215 processors AMD Radeon™ 760M with Ryzen 5 PRO 230 processors	AMD Radeon™ 840M with Ryzen AI 5 PRO 340 processor AMD Radeon™ 860M with Ryzen AI 7 350 and Ryzen AI 7 PRO 350 processor
MEMORY[1]	8 GB DDR5, 5600 MT/s, single-channel 16 GB DDR5, 5600 MT/s, single or dual-channel 32 GB DDR5, 5600 MT/s, dual-channel 64 GB DDR5, 5600 MT/s, dual-channel	
STORAGE OPTIONS[1,4,6,7]	256 GB, TLC, PCIe Gen 4 NVMe, SSD 512GB, PCIe Gen 4 NVMe, SSD 1TB, PCIe Gen 4 NVMe, SSD 2TB, PCIe Gen 4 NVMe, SSD	
SECURITY[1]	**Standard Security Features:** TPM 2.0 FIPS-140-2 Certified / TCG Certified Chassis intrusion switch - Remotely detects hardware tampering. Camera Shutter Security Lock Slot **Optional Security Features:** Fingerprint Reader (in Power Button) with Windows Hello compliant FHD IR Camera with Windows Hello compliance VMware® Workspace ONE Enterprise Absolute® Endpoint - Visibility Absolute® Endpoint - Control	
DOCKING[1]	Docks are optional (sold separately) Dell USB-C Dock - WD19S Dell Performance Dock - WD19DCS Dell Thunderbolt 4 Dock -WD22TB4 Dell Pro Dock WD25 (Mar CY25 RTS) Dell Pro Smart Dock SD25 (Mar CY25 RTS) Dell Pro Thunderbolt 4 Smart Dock SD25TB4 (Mar CY25 RTS) Dell Pro Thunderbolt 4 TAA Smart Dock WD25TB4 (Mar CY25 RTS) Dell Pro Thunderbolt 5 Smart Dock SD25TB5 (Mar CY25 RTS) Dell Pro Thunderbolt 5 TAA Smart Dock WD25TB5 (Jul CY25 RTS)	
CONNECTIVITY OPTIONS[1]	Microsoft Modern Standby compliant Wireless LAN Options®: MediaTek Wi-Fi 6E MT7922 2x2, BT 5.3 Wireless Card Mobile Broadband Options: N/A	
CAMERA OPTIONS[1]	HD Camera, 720p Video, Temporal Noise Reduction, Camera Shutter FHD HDR Camera, 1080p HDR video, Temporal Noise Reduction, Camera Shutter FHD + IR HDR Camera, 1080p HDR video, Temporal Noise Reduction, Camera Shutter	FHD HDR Camera, 1080p HDR video, Temporal Noise Reduction, Camera Shutter FHD + IR HDR Camera, 1080p HDR video, Temporal Noise Reduction, Camera Shutter
AUDIO & SPEAKERS	2 x 2W Speakers, IntelliGo audio processing	
MICROPHONE[1]	2 x Noise Canceling Microphones with Intelligo input audio processing	

FEATURE	TECHNICAL SPECIFICATION	TECHNICAL SPECIFICATION
MODEL NUMBER	**Dell Pro 16 (PC16255) - CONTINUED**	
BATTERY OPTIONS[1,10,11]	3 cell 45 Wh, Li-ion, ExpressCharge 1.0 , ExpressCharge Boost 3 cell 45 Wh, Li-ion, ExpressCharge 1.0 , ExpressCharge Boost , Long Life Cycle, 3-year limited hardware warranty 3 cell 55 Wh, Li-ion, ExpressCharge 1.0 , ExpressCharge Boost 3 cell 55 Wh, Li-ion,ExpressCharge 1.0 , ExpressCharge Boost , Long Life Cycle, 3-year limited hardware warranty	
POWER OPTIONS[1]	65W adapter, USB Type-C 65W adapter, 4.5mm barrel 60W Ultralight Mini adapter, Type-C, 2-pin (Japan only)	
PORTS, SLOTS & CHASSIS[1]	1 x USB Type-C Thunderbolt 4.0 with Power Delivery 3.1 & DisplayPort 2.1 1x USB Type-C with Power Delivery 3.1 & DisplayPort 2.0 4.5mm barrel power delivery 2 x USB 3.2 Gen 1 Type-A (1 with PowerShare) 1x HDMI 2.1 1x RJ-45 (1 Gbps) 1x Universal Audio Jack 1x Wedge-Shaped Lock slot	
TOUCHPAD	Precision Clickpad with multi-touch gesture support	
INPUT[1]	10-Finger Touch Display Spill Resistant Non-Backlit AI hotkey Keyboard Spill Resistant Backlit AI hotkey Keyboard	
SENSORS[1]	Lid Close Sensor (Hall Effect Sensor)	
DIMENSIONS & WEIGHT[1,11]	Width: 14.09 inches / 358 mm Depth: 9.91 inches / 251.82 mm Height (front): 0.74 inches / 18.89 mm Height (rear): 0.82 inches / 20.85 mm Screen to Body Ratio: 89.2% Starting weight: 1.91 kg / 4.22 lbs	
WHAT'S IN THE BOX	Dell Pro 16 Laptop Power Adapter Power Cable Quick Start Guide	

Legal disclaimers

Page 2

1. Not all features available with all PCs. Additional purchase required for some features. Validated by Principled Technologies. A comparison of security features, April 2024. Most manageable commercial PCs when comparing the systems management capabilities of Dell Update Processes, Dell Manageability Solution capabilities and integrations with 3rd Party Management Solutions, with competitor update processes, systems anagement solution capabilities and integrations with 3rd party management solutions 3rd Party Management Solutions - Microsoft Intune, Workspace ONE, are separate purchases. Intel vPro, to support out-of-band systems management, is an additional system configuration upgrade. Based on Dell internal analysis, April 2024.

2. Applies to Dell Pro notebooks launching in 2025. Based on internal analysis, November 2024. New USB-C port design is a screwed-on connection for easier repairs and improved durability. Read warranty information for USB-C port replacement.

3. Percentage is based on system plastic weight. Based on internal analysis, February 2025

4. Contains up to 94.1% recycled content and 6.3% renewable content in the form of sustainably forested materials. Excludes optional items added to order and included in box.

Page 3

1. Based on IDC Worldwide Quarterly Personal Computing Device Tracker, Nov 6, 2024 – Units.

Page 4

1. Based on internal analysis, December 2024.

2. Based on internal analysis. Entry battery(45 whr) uses NCM technology and has 80% lesser cobalt compared to LCO technology. Upsell battery (55 whr) is made with 50% recycled cobalt.

3. Based on internal analysis, November 2024.

4. Applies to Dell Pro, Dell Pro Plus, and Dell Pro Premium notebooks launching in 2025. Based on internal comparison of the solder connection on Latitude 7450 vs screwed connection testing data of the Dell Pro Premium laptop subject to a standard repeated axial load and a standard wrenching torque in multiple directions. New USB-C port design is as screwed on connection for easier repairs and improved durability. Read warranty information for USB-C port replacement instructions.

5. Contains up to 94.1% recycled content and 6.3% renewable content in the form of sustainably forested materials. Excludes optional items added to order and included in box.

6. Based on internal analysis, November 2024.

7. Based on internal analysis, November 2024. EPEAT registered where applicable. EPEAT registration varies by country. See www.epeat.net for registration status by country

Page 6

1. Based on Dell internal analysis, March 2025. Applicable to PCs on AMD processors. Not all features available with all PCs. Additional purchase required for some features.

2. Dell publishes a device drivers and downloads release schedule. Source: Based on internal analysis, May 2023. When comparing publicly available device drivers and downloads release schedules published by the Top 5 PC vendors, as of May 2023.

3. Dell performs integrated validation of all driver and BIOS modules in an update. Source: Based on Dell internal analysis, May 2023, of integrated validation approaches of Top 5 PC vendors, for driver and BIOS modules in an update, by currently shipping and future-state product system images.

4. Capabilities of Dell Update Processes, Dell Management Portal and Dell Manageability Solutions capabilities and integrations with 3rd Party Management Solutions, with competitor update processes, partner portal capabilities in Microsoft Intune systems management solution capabilities and integrations with 3rd party management solutions. 3rd Party Management Solutions - Microsoft Intune, Workspace ONE, are separate purchases. Intel vPro, to support out-of-band systems management, is an additional system configuration upgrade; and Dell has the industry's first: a. Based on Dell internal analysis - October 2024.

   a. Based on Dell Management Portal capabilities in Microsoft Intune compared to competitor Partner Portal capabilities in Microsoft Intune.

   b. Dell Command | Endpoint Configure for Microsoft Intune - the industry's first Binary Large Object (BLOB) package-based solution, for securely configuring & managing endpoints, using Microsoft Intune. Disclaimer: Industry's first device manageability solution to use a Binary Large Object (BLOB) package, recognized by Microsoft Intune, for secure endpoint configuration and management.

   c. Dell Command | Intel vPro Out of Band– the industry's first hardware OEM systems management solution to integrate with Intel vPro - for remote management of systems, regardless of power-state. Disclaimer: Based on Dell internal analysis, November 2023

5. Dell Client Device Manager application availability planned for late January 2025.

Page 7

1. Based on Dell internal analysis, April 2023. Payment solutions provided to qualified commercial customers by Dell Financial Services through Dell Technologies group companies or authorized business partners. Solutions may be changed without notice and are subject to product availability, eligibility, credit approval, acceptable documentation and local applicable law. Some solutions, including end of term purchase options, may not be available or may vary by country. Within the EU, the EEA, the UK and Switzerland certain solutions are provided by Dell Bank International d.a.c. and its local branches, including by Dell Bank International d.a.c Sucursal en España in Spain. Dell Bank International d.a.c. is regulated by the Central Bank of Ireland. Dell Technologies and Dell logos are trademarks of Dell Inc.

2. ProDeploy Client Suite for PCs configures 30K PC daily. Source: Based on Dell internal analysis, April 2023.

3. ProSupport Suite for PCs saves 641 hours of IT admin time per year* (on recurring tasks for a 1,000-device fleet. *vs. a manual approach based on data extrapolated from hands-on testing). Source: Based on a Principled Technologies test report, "Simplify PC management and save IT admin time with an automated support service," dated September 2023. Testing commissioned by Dell, conducted in the United States. Actual results will vary. Full report: https://facts.pt/PELu7lm

4. Based on a Forrester Total Economic Impact™ Study Commissioned by Dell Technologies and AMD, "The Total Economic Impact™ Of Dell Premier," February 2024. Full study https://www.delltechnologies.com/asset/en-us/solutions/premier-solutions/industry-market/tei-dell-premier-solutions.pdf

5. Dell Technologies has recovered 2.8 billion pounds of electronics since 2007. Source: Based on Dell internal analysis of publicly available data, April 2023.

6. Payment solutions provided to qualified commercial customers by Dell Financial Services through Dell Technologies group companies or authorized business partners. Solutions may be changed without notice and are subject to product availability, eligibility, credit approval, acceptable documentation and local applicable law. Some solutions, including end of term purchase options, may not be available or may vary by country. Within the EU, the EEA, the UK and Switzerland certain solutions are provided by Dell Bank International d.a.c. and in Spain by Dell Bank International d.a.c Sucursal en España. Dell Bank International d.a.c. is regulated by the Central Bank of Ireland. Dell Technologies and Dell logos are trademarks of Dell Inc.

Page 9-11

1. Offering may vary by country and by configuration and operating system.

2. Dell Hybrid Client and Wyse Management Suite licenses are sold separately. Requires the device to be configured with 8 GB Memory – 128 GB or higher capacity SSD and Ubuntu Linux 22.04 and Dell Client Agent Enabler (DCA-Enabler). Refer to the Dell Hybrid Client Administrator's Guide on dell.com/support for more details on the supported platforms and configurations.

3. GB means 1 billion bytes and TB equals 1 trillion bytes; significant system memory may be used to support graphics, depending on system memory size and other factors.

4. GB means 1 billion bytes and TB equals 1 trillion bytes; actual capacity varies with preloaded material and operating environment and will be less.

5. Dell Pro supports optional dual storage. Dual storage configurations includes two M.2 2230 SSDs

6. Wi-Fi 6E (supporting 6GHz spectrum) requires Windows 11 Operating system and compatible router. Wi-Fi 6E compatible router purchased separately .Wi-Fi 6E connectivity is only available in selected locations. Check availability with your service provider.5 WiFi 7 requires the latest Wi-Fi Alliance certification. Certified device driver, hardware update, supported OS version and compatible router. Router requires a separate purchase. Wi-Fi 7 connectivity is only available in select locations. Check availability with your service provider. The Bluetooth wireless card version may vary depending on the operating system that is installed on your computer."

7. The stated Watt Hour (Wh) is not an indication of battery life. Express Charge 1.0 (EC1.0) enables quick battery charging to 80% capacity in 60 minutes or 100% capacity in 120 minutes. Express Charge Boost (ECB) enables quick battery charging to 35% capacity in 20 minutes. Charging patterns for EC1.0 and ECB are measured for the system in a shutdown state. Long life cycle battery options have a charging pattern that enables longer life. Long-life cycle battery options are capable of 3 years life or 1000 discharge/charge cycles, and Dell provides a 3 year limited hardware warranty for these battery options.

8. Limited Hardware Warranty: For copy of Limited Hardware Warranty, write Dell USA LP, Attn: Warranties, One Dell Way, Round Rock, TX 78682 or see www.dell.com/warranty.

9. Weights vary depending on configuration and manufacturing variability.

10. PC+ABS is a blend of two thermoplastics - polycarbonate (PC) and acrylonitrile butadiene styrene (ABS)