Dual-Monitor USB-C Docking Station, 4K 60Hz, HDMI or DisplayPort, 96W Laptop Charging, Gigabit Ethernet, Universal Smart Dock for Windows and macOS

Product ID: 194UE-USBC-SMARTDOCK



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Manage, standardize, and deploy docking stations at scale while providing a consistent user experiences across any environment.

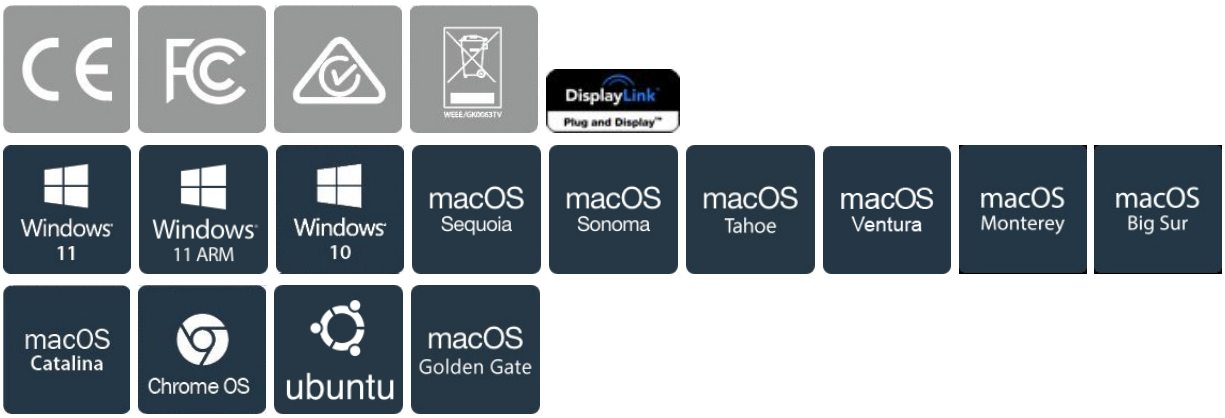
Smart Dock Manager software gives IT teams real-time visibility and control, enabling faster issue identification and response times. Push firmware updates, monitor connection status, and track port usage across deployments. Disable unused ports and pull detailed activity logs to reduce risk in shared or secure environments, while maintaining centralized asset management for tighter oversight without manual checks.

DisplayLink-enabled HDMI or DisplayPort outputs deliver reliable dual-monitor support across varied monitor hardware. Compatibility for Windows, macOS, Linux, and ChromeOS lets IT teams deploy one dock model across mixed laptop fleets, simplifying procurement and reducing support complexity.

Flexible installer options (INF, EXE, MSI) support both manual setup and automated rollouts, helping IT teams deploy hardware quickly and reduce onboarding time. Gigabit Ethernet, seven USB ports, and 96W power delivery keep users connected and charged in hot desk setups, minimizing downtime and ensuring consistent workspace performance.

This dock features a housing made from 75% post-consumer recycled (PCR) plastic and ships in FSC Mix packaging made from responsibly sourced materials. These materials help align your IT infrastructure with your organization's sustainability goals, without compromising on quality or durability.,

Certifications, Reports and Compatibility



Applications

• Centralized dock management to remotely monitor, secure, and update all docking stations across the organization

• Standardize on dual-monitor workstation setups across devices using one universal docking solution

Features

• Centralized Dock Management: Smart Dock Manager software gives IT teams real-time visibility and control, enabling faster ticket response and issue identification; Remotely push firmware updates and monitor connection and port status across deployments

• Standardize Across Any OS Environment: DisplayLink-based HDMI or DisplayPort outputs support consistent dual-monitor setups across mixed monitor hardware, while Windows, macOS, Linux, and ChromeOS support enables one dock across diverse laptop deployments

• Simplify Deployment at Any Scale: INF, EXE, and MSI DisplayLink installer options support manual installs, user-friendly setup, or automated enterprise rollouts, helping IT teams align deployment methods with operational needs

• Provide Consistent Workspace Experiences: Gigabit Ethernet, 7x USB ports, and 96W power delivery ensure users stay connected and charged when working in hot desk environments, keeping users productive and simplifying shared workspace setups for IT teams

• The IT Pro's Choice: Rigorously tested in our Innovation Lab across 100+ monitors and major laptop brands before it reaches your environment; Deliver reliable, cross-platform performance backed by free lifetime 24/5 multilingual technical assistance

General		
	UPC	065030921923
	Package Quantity	1
	Warranty	3 Years

Special Notes / Requirements		
	Special Notes	USB 3.2 Gen 2 (10Gbps) is also known as USB 3.1 Gen 2 (10Gbps) USB 3.2 Gen 1 (5Gbps) is also known as USB 3.1 Gen 1 (5Gbps) and USB 3.0 (5Gbps) Jumbo Frames are no longer supported in macOS
Power		
	Power Source	AC Adapter Included
	Power Delivery	96W
	Input Voltage	110V-240V AC
	Input Current	1.9A
	Output Voltage	20V DC
	Output Current	6.75 A
	Center Tip Polarity	Positive
	Power Consumption	135W
Physical & Environmental		
	Color	Space Gray
	Material	Plastic
	Product Length	8.0 in [20.2 cm]
	Product Width	3.7 in [95 mm]
	Product Height	1.3 in [32 mm]
	Weight of Product	12.7 oz [360 g]
	Operating Temperature	0C to 40C (32F to 104F)
	Storage Temperature	-20C to 70C (-4F to 158F)
	Humidity	20% ~ 80% RH
Performance		
	Supported Charging Outputs	BC 1.2 (1.5A)

	USB-C (20W)
Maximum Data Transfer Rate	4K 60Hz
Type and Rate	USB 10Gbps
UASP Support	Yes
Compatible Networks	10/100/1000 Mbps
PXE	Yes
Wake-On-LAN (WOL)	Yes
MTBF	10,000 Hours
Maximum Digital Resolutions	4K 60Hz

Hardware

Fast-Charge Port(s)	Yes
4K Support	Yes
Displays Supported	2
Number of Battery Charge 1.2 Ports	1
Audio	Yes
Interface	USB 10Gbps
Compatible Lock Slot	Kensington K-Slot
	Kensington Nano Slot
Number of Displays	2
Chipset ID	DisplayLink - DL-6950
	VIA Labs - VL108
	VIA Labs - VL822
	VIA Labs - VL817
	VIA Labs - VL122

		Realtek - RTL8153B
	LED Indicators	1 - Power: Solid - The dock is powered on Off - The dock is not connected to power 1 - Docking Station LED: Off - Dock is not received power Solid Red - LAN is disconnected Solid Green - LAN is connected Solid Blue - Application is connected Flashing Blue - Docking Station firmware is updating Flashing White - Docking station is pending a firmware update

Packaging & In-the-Box

Included in Package	1 - Docking Station 1 - USB-C Host Cable 1 - Universal Power Adapter (EU/UK) 1 - Product Documentation
Package Width	5.5 in [14 cm]
Package Depth	10.0 in [25.5 cm]
Package Height	3.5 in [90 mm]
Shipping (Package) Weight	2.4 lb [1.1 kg]

Connector(s)

Host Connector 1 (Quantity)	1
Host Connector 1	USB-C (10Gbps, 4.5W)
Connector 1 (Quantity)	1
Connector 1	USB-A (5Gbps, 7.5W)
Connector 2 (Quantity)	1

Connector 2	USB-C (10Gbps, 20W)
Connector 3 (Quantity)	1
Connector 3	USB-C (10Gbps, 4.5W)
Connector 4 (Quantity)	1
Connector 4	3.5mm (4 Conductors, TRRS)
Connector 5 (Quantity)	2
Connector 5	USB-A (10Gbps, 4.5W)
Connector 6 (Quantity)	2
Connector 6	USB-A (5Gbps, 4.5W)
Connector 7 (Quantity)	2
Connector 7	DisplayPort
Connector 8 (Quantity)	2
Connector 8	HDMI
Connector 9 (Quantity)	1
Connector 9	RJ-45

Product appearance and specifications are subject to change without notice.