

TC72 and TC77 Series Touch Computer

The ultimate in ultra-rugged enterprise-class all touch computing

At the edge of your business are your front line workers that spend their days face-to-face serving the important asset in your company — your customers. Now, there's a device designed to take customer service to the next level by delivering everything your workers need to achieve peak efficiency, with trouble-free reliability — the TC72 and TC77 Android Touch Computers. This family builds on the highly successful TC7 Series family to create the ultimate ultra-rugged all-touch computer for all workers inside and outside the four walls — a smartphone experience for maximum simplicity, construction designed to withstand years of the toughest everyday use and abuse, and a new platform offering more capabilities than any other device in this class. The TC72 and TC77 — for a real competitive edge at the edge of your business, delivered.



The ultimate user experience

Android for instant familiarity

Your workers already know how to use an Android device, virtually eliminating training time and adoption curves. And you can deliver the highly graphic interactive apps today's workers expect.

Advanced touchscreen technology

Give your workers touchscreen simplicity. The high-definition display offers plenty of real estate for graphics-intensive intuitive applications. The easy, familiar and flexible multi-touch operation works even when wet, with a gloved finger or a stylus. And with best-in-class outdoor readability, the screen is easy to read, even in bright sunlight.

Super simple data capture — from barcodes to labels and documents

Advanced scanning technology and PRZM Intelligent Imaging deliver lightning fast capture of printed and electronic 1D and 2D barcodes, including Digimarc — regardless of condition. The expanded working range and wide field of view allow workers to scan barcodes nearer and farther away, while omnidirectional scanning delivers true point and shoot performance — no need to ever align the device with the barcode.

Need to capture multiple barcodes on a single label or data on a form, such as checkboxes, text fields, signatures and more? You can do it all with the press of a single button with Zebra's SimulScan, a no-cost pre-installed Mobility DNA application.

Full shift power your workers can count on

The PowerPrecision+ high capacity battery delivers an impressive 15+ hours of power¹ — plenty for the longest shift. With Warm Swap mode, swapping batteries is fast and easy — there's no need to turn off the device or close active apps. And with fast charging, batteries are fully charged and ready to go in record time.

Complete cellular network flexibility with single device simplicity

No matter where your workers are, you can give them dependable cellular service. Simultaneous support for two carriers is ideal for workers that travel to areas better served by different carriers. And aggregated carrier support delivers faster upload and download speeds and provides first responders with access to public safety channels for mission-critical communications.

Support for the latest WiFi enhancement improves WiFi range and speed— with less power

Provide your users with faster and more reliable WiFi connections with 2x2 Multiple-User Multiple Input Multiple Output (MU-MIMO) technology. Your access points can now communicate with multiple devices simultaneously via pinpoint beamforming, boosting WiFi network capacity, speed and range. And processing is shifted from the mobile device to the access point, extending battery cycle time.



The TC72/TC77 — The ultimate ultra-rugged enterprise touch computer.
For more information, visit www.zebra.com/tc72 or www.zebra.com/tc77

Bluetooth 5.0 for twice the speed and four times the range — with less power

Improved data speeds up to 2 Mbps increase application flexibility and performance for Bluetooth peripherals, such as printers and headsets, while Bluetooth Low Energy reduces power requirements to extend battery cycle times.

New 5 MP front-facing camera supports more advanced apps

With the new front-facing camera, you get built-in support for the latest positioning technology, Visible Light Communication (VLC) which allows you to track the location of shoppers and workers with compatible overhead LED lighting. Video calling improves service and productivity. Customers enjoy a more personal touch — and remote experts can see a repair in process to help onsite technicians resolve issues faster and increase first-time-fix rates.

Ultra high-resolution photos and videos

The 13 MP color rear camera captures highly detailed photos and videos — ideal for proof-of-condition/delivery/service, onsite technical support and more.

The highest quality voice in its class

With a high volume speaker and receiver and noise-cancellation technology, callers on both ends of every call can hear every word — even in the noisiest areas.

Built to last

The ultimate in ultra-rugged proven design

When it comes to use and abuse and demanding environmental conditions, the TC72/TC77 is at the top of its class. Built to handle 8 ft./2.4 m drops to concrete and 2,000 tumbles, with IP65 and IP67 sealing, this device is virtually waterproof, drop-proof, dust-proof and tumble-proof — workers can drop it, use it outdoors in the rain, snow, freezing cold or sweltering heat and still expect reliable operation. And the Corning Gorilla Glass touch panel and imager window bring maximum scratch-resistance and shatter-proofing to two of the most vulnerable device features — the display and lens eye.

A platform to handle all your apps — today and tomorrow

The ultra-powerful processor provides superior performance on all voice and data apps. You also get built-in support for the next two versions of Android (P and Q)² and future apps, such as artificial intelligence.

Maximize productivity with enterprise accessories

Unlike consumer smartphones, a full suite of business-class accessories improve ease of use and management. A trigger handle makes scanning easier and unique ShareCradles that charge devices and batteries simplify backroom management. And with full backwards compatibility with TC70x/TC75x accessories, you can cost-efficiently upgrade to advanced touch computing that will better serve your bottom line.

Rich locationing support

Easily implement locationing with support for many technologies, including VLC, Bluetooth 5.0 BLE and WiFi, plus Zebra's SmartLens and MotionWorks Solutions.³

Drive workforce productivity, efficiency and device value to a new level with powerful new Mobility DNA apps

WorryFree WiFi — dependably superior WiFi, delivered

Provide every worker with the best possible WiFi connection, every minute of every shift. This free tool delivers near instant application response times, unmatched roaming performance, plus exceptional voice quality and network diagnostics — everything you need to leverage your WiFi network to increase workforce productivity and better serve customers.

PowerPrecision Console — prevent aging batteries from reducing workforce productivity

Identify and remove aging batteries from your battery pool with this free PC-based solution, before they impact workforce productivity and mobile device uptime.

End-to-end revolutionary control of the update process with LifeGuard™ for Android™

Updating your enterprise-class Android mobile devices is often time-consuming, costly, complex and difficult to track. Now you can do it all with LifeGuard Analytics — free with your Zebra OneCare Support contract. See which updates are available along with priority and which devices are eligible for the update. Automatically update your devices over the air with the press of a button. And easily monitor and manage the status of updates in real time.

Easily manage access to Google Mobile Services (GMS) with Restricted Mode

StageNow's new Restricted Mode delivers an industry first — an easy way to simply click to deactivate Google Mobile Services (GMS) that come standard with the operating system — and reactivate should you need them down the road. StageNow is free and pre-loaded on every TC72/TC77.

The ultimate in device management options

Improve device value with Zebra's optional Visibility Services

Get the device management data you need to take device uptime, operational efficiency and the return on investment to the next level with Zebra's optional Visibility Services. Asset Visibility Service (AVS) is an easy to use and easy to deploy solution that doesn't require an Enterprise Mobility Management (EMM) system. Operational Visibility Services (OVS) is a comprehensive device management solution that leverages and adds to the information in an EMM to help you get more value out of your Zebra mobile devices. Both services are options that are available through any Zebra OneCare support contract.³

TC72/TC77 Series Specifications

PHYSICAL CHARACTERISTICS	
Dimensions	6.3 in. L x 3.3 in. W x 1.1 in. D 161 mm L x 84 mm W x 28 mm D
Weight	13.3 oz./376 g
Display	4.7 in. High Definition (1280 x 720); exceptionally bright, outdoor viewable; optically bonded to touch panel
Imager Window	Corning Gorilla Glass
Touchpanel	Dual mode capacitive touch with stylus, finger or gloved fingertip input (conductive stylus sold separately); Screen Protector; Corning Gorilla Glass
Backlight	LED backlight
Power	Li-Ion 3.7 V, 4620 mAh, 17.1Wh. PowerPrecision+: Improved battery technology for longer cycle times and real-time visibility into battery metrics for better battery management
Expansion Slot	User accessible MicroSD with 32 GB SDHC and up to 256 GB SDXC
SIM	TC77 only: 2 Nano SIM slots (Dual SIM, Dual Stand-By - EU only)
Network Connections	TC72/TC77: WLAN, WPAN (Bluetooth), USB 2.0, High Speed (Host and Client) TC77 Only: WWAN
Notification	Audible tone; multi-color LEDs; vibration
Keypad	On-screen keypad and Enterprise Keyboard
Voice and Audio	Three microphone support with noise cancellation; vibrate alert; Front facing speaker; Bluetooth wireless headset support, high quality speaker phone; PTT headset support; cellular circuit switch voice; HD Voice
PERFORMANCE CHARACTERISTICS	
CPU	Qualcomm Snapdragon™ 660 octa-core, 2.2 GHz
Operating System	Android 8.1 Oreo
Memory	4 GB RAM/32 GB Flash pSLC
Internet Protocol	IPv4 and IPv6
USER ENVIRONMENT	
Operating Temp.	-4° F to 122° F/-20° C to 50° C
Storage Temp.	-40° F to 158° F/-40° C to 70° C
Humidity	5% to 95% non-condensing
Drop Specifications	Multiple 6 ft./1.8 m drop to concrete across full operating temperature range, multiple 8 ft./2.4 m drop to concrete at room temperature per MIL-STD 810G
Tumble Specification	2,000 3.2 ft./1.0 m tumbles; meets and exceeds IEC tumble specifications
Sealing	IP65 and IP67 per applicable IEC sealing specifications
Vibration	4 g's PK Sine (5 Hz to 2 kHz); 0.04 g 2/Hz Random (20 Hz to 2 kHz); 60 minute duration per axis, 3 axis
Thermal Shock	-40° F to 158° F/-40° C to 70° C rapid transition
Electrostatic Discharge (ESD)	+/-15kVdc air discharge; +/-8kVdc direct discharge; +/-8kVdc indirect discharge

INTERACTIVE SENSOR TECHNOLOGY (IST)	
Light Sensor	Automatically adjusts display backlight brightness
Motion Sensor	eCompass, 3-axis Gyro, 3-axis accelerometer with MEMS Gyro
DATA CAPTURE	
Scanning	SE4750 imager (1D and 2D); extraordinary range: Scan range – Code 39 barcode: 20 Mil: 1.6 in to 36.3 in/4.1 cm to 92.2 cm 3 Mil: 2.8 in to 6.2 in/7.1 cm to 15.9 cm Digimarc Symbology support
Camera	Front — 5MP fixed focus 2.0 aperture Rear — 13 MP autofocus; f/2.2 aperture; flash LED generates balanced white light; supports Torch mode Camera supports barcode scanning
NFC	ISO 14443 Type A and B; FeliCa and ISO 15693 cards; P2P mode and Card Emulation via Host; SAM ⁺ support for Calypso Felica and Mifare technology TC72 only: Optional single SAM ⁺ slot available in TC72 Card Emulation via Host TC77 only: Dual SAM ⁺ support on TC77 SAM ⁺ SKU Card Emulation via Host and UICC
WIRELESS WAN DATA AND VOICE COMMUNICATIONS	
TC77 Only: Radio Frequency Band	Supports VoLTE, Carrier Aggregation up to 3DL CA LTE FDD: 700/800/850/900/1800/1900/ AWS/2100/2600 (28,13,14,12,17/19,20/5,26/8/3/2, 25/4,66/1/7); LTE TDD: 1900/2300/2500 (39/40/41,38); UMTS/HSPA/HSPA+: 850/900/AWS/1900/2100 (5/8/4/2/1); GSM/GPRS/EDGE: 850/900/1800/1900
GPS	TC77 only: Autonomous, Concurrent GPS; GLONASS; Galileo; BeiDou, and A-GPS. Supports IZAT™ XTRA
Multimedia	Multimedia™ (WMM) and WMM-PS; Including TSPEC
WIRELESS LAN	
Radio	IEEE 802.11 a/b/g/n/ac/d/h/i/r/k/v³/w; Wi-Fi™ certified; IPv4, IPv6, 2x2 MU-MIMO
Data Rates	5GHz: 802.11a/n/ac — up to 866.7 Mbps 2.4GHz: 802.11b/g/n — up to 300 Mbps
Operating Channels	Channel 1-13 (2412-2472 MHz): 1,2,3,4,5,6,7,8,9,10,11,12,13 Channel 36-165 (5180-5825 MHz): 36,40,44,48,52,56,60,64,100,104,108,112,116,120,124,128,132,136,140,144,149,153,157,161,165 Channel Bandwidth: 20, 40, 80 MHz Actual operating channels/ frequencies and bandwidths depend on regulatory rules and certification agency.
Security and Encryption	WEP (40 or 104 bit); WPA/WPA2 Personal (TKIP, and AES); WPA/WPA2 Enterprise (TKIP and AES) — EAP-TTLS (PAP, MSCHAP, MSCHAPv2), EAP-TLS, PEAPv0-MSCHAPv2, PEAPv1-EAP-GTC and LEAP.EAP-PWD
Multimedia	Wi-Fi Multimedia™ (WMM) and WMM-PS; Including TSPEC

TC72/TC77 Series vertical markets and applications:

RETAIL

- Price audits/changes
- Store receiving
- Inventory management
- Voice communications
- Line busting
- Asset management
- Click & collect

MANUFACTURING

- Order/returns processing
- Proof of delivery
- Route optimization
- Inventory management
- Planogram compliance
- Technical documentation access (schematics/training guides)
- Customer service
- Work order management
- Voice communications

TRANSPORTATION & LOGISTICS

- Last mile delivery
- Package/pallet track and trace
- Proof of delivery/pickup (signature/photo)
- Route optimization
- Fleet management
- Payment collection
- Electronic driver logging
- In-cab telematics monitoring
- Voice communications

WAREHOUSE

- Picking/put-away
- Warehouse management
- Returns processing
- EDI transactions
- Voice communications

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TC72/TC77 Series Specifications (continued)

WIRELESS LAN (CONTINUED)

Features	Soft AP, 2x2 MU-MIMO, 256 QAM Modulation on 5G GHz radio; Maximum Ratio Combining (MRC), Tx/Rx Low-Density Parity Check (LDPC), Transmit Beamforming (TxBF) and Beamformee (BFee) capability, Full IEEE 802.11 a/b/g/n legacy compatibility
Certifications	WFA (802.11n, WMM-PS, 801.11ac, PMF)
Fast Roam	PMKID caching; Cisco CCKM; 802.11r; OKC

WIRELESS PAN

Bluetooth	Class 2, Bluetooth v5.0, Bluetooth Low Energy (BLE)
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COMMUNICATION AND MESSAGING

Workforce Connect PTT Express (included) provides instant push-to-talk small group communications across Wi-Fi networks. Workforce Connect PTT Pro (supported) provides a scalable network agnostic push-to-talk solution which also includes messaging, location services and two-way radio integration. Workforce Connect Voice client (supported) enables the TC72/TC77 Series to function as a full featured mobile telephone with multi line capability across Wi-Fi networks.

WARRANTY

Subject to the terms of Zebra's hardware warranty statement, the TC72/TC77 Series is warranted against defects in workmanship and materials for a period of 1 (one) year from the date of shipment. For complete warranty statement, please visit: <http://www.zebra.com/warranty>

RECOMMENDED SERVICES

Zebra OneCare Essential and Select support services
 Zebra Visibility Services — Asset Visibility Service (AVS) and
 Operational Visibility Service (OVS)³

1. Based on typical user profiles.
 2. Upgrading to new supported versions of Android requires the purchase of a Zebra OneCare Service contract
 3. Available in Q1 2019
 4. Available in Q2 2019
- Specifications subject to change without notice.



MOBILITY DNA SOFTWARE

Mobility DNA solutions help you get more value out of our mobile computers by adding functionality as well as simplifying deployment and management of our mobile devices. For more information on these Zebra-only features, please visit www.zebra.com/mobilitydna



Mobility DNA is available on Android only. Features may vary by model and a Support Contract may be required. To learn what solutions are supported, please visit: <https://developer.zebra.com/mobilitydna>



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