

# AnyDesk for Enterprises

Your reliable Remote Access  
Enterprise Solution

AnyDesk enables businesses to access, maintain, and manage devices remotely in a simple, fast, and secure manner. Streamline your Service Desk Management and empower your employees to work remotely from home.

Give them the right tool to provide efficient support, both in-house and for your customers, with a state-of-the-art Remote Desktop Solution for Enterprises. AnyDesk is the flexible solution for Remote Support, Remote Work, and Remote Access.



# Achieve Unparalleled Speed

AnyDesk offers blazing fast Remote Access. Elevate your Remote Support and save valuable time for your Support Team and your customers.

- ✓ Superior performance, even with low bandwidths
- ✓ Low latency thanks to our industry-leading video codec DeskRT
- ✓ High frame rates for a fluent on-screen experience

60 fps

Refresh rate

10 kb/s

Minimum bandwidth

<16 ms

Latency

100 kb/s

Smooth experience bandwidth

# Profit From Highest Security Standards

AnyDesk offers your business highest security standards – suitable for the financial sector, the automotive industry, and government institutions.

- ✓ Encrypted connections
- ✓ Advanced security features
- ✓ Option to host AnyDesk inside own network

## TLS 1.2

Standardized Protocol Technology

## 256-bit AES

Transport

## 256-bit ECC

Key Exchange (Cloud)

## 4096-bit RSA

Key Exchange (On-Premises)

## 2-Factor

Authentication

# Benefit From Cross-Platform Compatibility

Platform-independent.

## Your every OS, your every device.

AnyDesk runs native clients on all major platforms.



Windows



MacOS



Linux



Chrome OS



Android



iOS



RaspberryPI



FreeBSD

# Choose Between Flexible Hosting Options



## Cloud

No installation on your servers required. Enjoy full remote power with highest security standards. Simply connect and go.

- ✓ No in-house server infrastructure needed
- ✓ No extra IT staff required
- ✓ Suits every business size
- ✓ Flexibly upgradable to On-Premises anytime



## On-Premises

Establish your own sealed-off AnyDesk network within your organization. Your data remains within your company network.

- ✓ Full control over sessions and server data
- ✓ Fully customizable
- ✓ Fulfills even the strictest individual security policies
- ✓ Advanced API

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This unique solution is capable of realizing the entire system within the company network. At no point does the data come into contact with the internet. AnyDesk impressed the IT and support department at amedes with its unified, simple, and above all, secure Remote Control Solution.

**Johannes Stange**, Head of Desktop Services at amedes Group, on AnyDesk On-Premises

# Enjoy High Scalability

AnyDesk is built on Erlang, a programming language designed to build scalable and robust systems that can manage high utilization easily.

Manage up to 10K devices simultaneously across platforms. Mobile Device Management is included in our Enterprise Solution.

$$\begin{array}{ccccccc} 4 & \text{GB} & + & 4 & = & 10 & \text{K} & 3,8 & \text{MB} \\ \text{of RAM} & & & \text{Cores} & & \text{Devices managed} & & \text{Client size} \\ & & & & & \text{simultaneously} & & & \end{array}$$

# Benefit From Premium Customization Options

Make AnyDesk your own.

Add your logo and company Namespace to adapt the look of AnyDesk to your brand and customize our tool to your individual needs.

- |   |   |
|---|---|
|  Permission Management     |  Privacy Mode      |
|  Unattended Access         |  File Transfer     |
|  Address Book              |  Session Recording |
|  Wake-on-LAN               |  Whiteboard        |
|  Two-Factor Authentication |  Whitelisting      |

# Perform Efficient IT Administration

AnyDesk Enterprise features IT Administrators value the most:

## Command Line Interface

MSI Mass Deployment feature enables fast and easy roll-out

- ✓ Automatic Deployment: The Command Line feature can be used in combination with software management or deployment tools.
- ✓ Set up AnyDesk on a larger number of devices without manual intervention on each device.

## Group Policies

Manage client settings and categorize all clients from one central location

- ✓ Centralize your administration work and save valuable time.
- ✓ Maintain security and change settings for all clients simultaneously from one spot and across platforms.

# Experience Professional Services & Customer Success

Customer Experience matters to us. Our Customer Success Team and Professional Services will accompany you throughout your entire journey as we want you to get the best out of AnyDesk.

- ✓ Personal Customer Success Manager to ensure best possible usage and results of AnyDesk.
- ✓ Individual onboarding with CSM that provides detailed information about our services.
- ✓ Technical accounts manager who supports technical setup and roll-out.
- ✓ Information about Mass Deployment, MDM, GPO, and Rest API.
- ✓ Trainings for your specific use cases.
- ✓ Onboarding support for your team to get your users up to speed.

# Maintain a High Level of User Satisfaction

## Among Your Employees

- ✓ Ease of use and fast performance saves valuable time for your IT department and speeds up workflows.
- ✓ Military-grade security creates peace of mind.
- ✓ Robust Erlang framework holds stable connections, less frustration among staff.
- ✓ Ability to serve every platform thanks to integrated Mobile Device Management.
- ✓ Proper onboarding guarantees less check-backs and more efficiency.
- ✓ Ability to react to changed business and customer needs thanks to flexible customization and administration options.

## Among Your Customers and Partners

- ✓ Fast troubleshooting without any delay.
- ✓ No interruptions due to superior performance.
- ✓ Streamlined Customer Support that can react quickly to the customer's issues.
- ✓ Increased trust in your business due to high recognition value (Namespace).
- ✓ Your services can adapt to the customer's requirements flexibly.
- ✓ All devices can be serviced. You become your customer's all-in-one Remote Support provider across platforms.

# AnyDesk Integration Partners

## Technical Integrations

Seamless customer  
experience.

Provide a superior experience to your customer by integrating AnyDesk to your systems or hardware. Either through a Command Line Interface, API or a custom integration, AnyDesk fits perfectly into your technological environment.



# AnyDesk for Enterprises: Benefits

- ✓ Efficient IT Administration on Enterprise level
- ✓ High customization and administration options
- ✓ Technical integration options
- ✓ Increased efficiency of Support Teams
- ✓ Improved employee satisfaction
- ✓ Improved customer satisfaction

# Contact

Looking to implement Remote Desktop Software in your organization?  
Contact us to get started with your individual AnyDesk Enterprise Solution.

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# You're in good company

Over 170,000 customers around the globe trust our solution.  
One of the fastest growing companies in Europe.  
Founded 2014 in Stuttgart, Germany.

190  
Countries

500<sub>M</sub>  
Total Installations

900<sub>M</sub>  
Sessions per Month

250<sub>M</sub>  
Active Devices per Year