



VERITAS™

Enterprise Vault Licensing Guide

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Enterprise Vault 12.0 Licensing Guide

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ENTERPRISE VAULT 12.0 OVERVIEW

Veritas Enterprise Vault™ is an archiving platform that bridges the gap between business, legal and IT, helping organizations intelligently store, manage and discover unstructured information. The industry's most widely deployed archiving solution on premises, Enterprise Vault helps reduce backup and storage costs and enables a repeatable and defensible discovery process. Options lend context and relevance to managing data, enabling more precise retention of meaningful business records and improved email supervision. Additionally, storage optimization on primary systems through archiving and compression and single instancing in the archive can help reduce the cost of storing unstructured information by up to 60%.

In version 12, Enterprise Vault introduces capabilities that help organizations better control, search and supervise and manage information more efficiently. Notably, optional retention management enhancements enable classification of all content archived and policy-based reclassification of previously archived information, and Intelligent Review utilizes machine learning to streamline supervision of any content source monitored by Enterprise Vault Compliance Accelerator.

ENTERPRISE VAULT 12.0 CHANGES

NEW SKUS

ITEM	SUMMARY	BENEFIT
Retention	<p>Enterprise Vault Retention provides classification (now for all content sources), gated deletion and reclassification of information stored.</p> <p>Classification Across all content can serve as a replacement for Symantec Data Classification Services (DCS) however it offers greater functionality and coverage for all content sources not just email.</p>	<ul style="list-style-type: none">• Classify files, SharePoint and social media in addition to email• Perform a final check against current policies before expiring an item• Reclassify content after it has been archived <p><i>*A promotional discount of 50% off MSRP is currently available, see page 9</i></p>
Supervision	<p>Enterprise Vault Supervision allows companies to perform easy, cost-effective supervisory review of broker-dealer email, social media and other content to ensure compliance with regulatory bodies.</p>	<ul style="list-style-type: none">• Supervision combines Email Journaling and Compliance Accelerator in a single product suite
Pricing and quantity discounts	<p>Updating pricing and quantity discounts for several SKUs to reflect the value of the offering and remain competitive</p>	<ul style="list-style-type: none">• More consistent pricing across the portfolio• More aggressive pricing for larger deals with higher quantity of TB's purchased.• Reduce need for DART discounting.

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SKU NAME CHANGES

ITEM	SUMMARY	BENEFIT
Archive Discovery	Renaming of Enterprise Vault eDiscovery Standard	• Simplified product naming to better reflect the key functions of these products
File Management	Renaming of Enterprise Vault Archiving Per TB which includes FSA & SharePoint.	
Legacy Email Ingest	Renaming of Enterprise Vault Legacy Data Ingest	

SKUS THAT HAVE BEEN DISCONTINUED

Veritas has discontinued the following SKUS effective 02/01/2016:

eDiscovery Compliance Edition: Feb. 1, 2016

Current customers will be provided entitlement for Archive Discovery and Compliance Accelerator, ensuring that access to all current features is available.

Data Classification Services: Feb. 1, 2016

Symantec Enterprise Vault Data Classification Services (DCS) will no longer be a published SKU. Customers should purchase classification via the new Retention bundle that works on all content not just email.

Renewals and additional users are available for existing customers via the [unpublished SKU list](#).

A cross grade SKU will be available on March 7th, 2016, to allow customers to migrate from DCS to Retention. This will include entitlement to the Retention license plus one year of Essential maintenance for a price similar to one year DCS Essential maintenance.

Enterprise Vault Discovery Accelerator: Feb. 1, 2016

Enterprise Vault Discovery Accelerator as a standalone SKU and license will be discontinued for new customers from February 1st 2016. Discovery Accelerator as a product continues as a Discovery solution focused on discovering information from the archive available via the new Archive Discovery product Suite. Renewals and additional users can be added for existing Discovery Accelerator customers via the [unpublished SKU list](#).

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LICENSING Overview

Enterprise Vault is offered with both Product Suites (discounted bundles with multiple features) that provide a complete and compelling solution for Email & File Management, eDiscovery and Archiving needs. In addition, standalone options can be ordered à la carte.

Features	Product Suites/Bundles						Standalone Options (à la carte)
	Email Management (Per User)	File Management (# of Archived TB)	File Governance (# of Managed & Archived TB)	Archive Discovery (Per User)	Supervision (Per User)	Retention (Per User)	
Mailbox Archiving	X						
Vault Cache/Virtual Vault	X						
PST migrator	X						
Journaling (Exchange/Domino/SMTP)				X	X		
IMAP/Mail Connect	X						
Enterprise Vault Search	X	X	X				
File System Archiving		X	X				
Data Insight (Per/TB and Per/User)			X				X
SharePoint Archiving		X	X				
ECM/RM							X
Data Classification Services							X
Compliance Accelerator (Per User)					X		X
Discovery Accelerator (Per User)				X			Unpublished
Encase Ingest Connector (Per User)							X
Cloud Storage Migrator (Per TB)							X
Enterprise Vault Extensions (Per TB)							X
Legacy Email Ingest (Per TB)							X
Classification Across All Content						X	
Gated Deletion						X	
Reclassification						X	
Retention Plans						X	

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Licensing Definitions

“**User**” means an individual person and/or device who is authorized by the licensee to use and/or benefit from the use of the software, or is the person and/or device who actually uses any portion of the product or service.

We do not require a separate license for system/group mailboxes or Users with multiple mailboxes. If a user does not have their own license one would be required to store or access user archives.

“**Active Users**” within the enterprise are users actively creating new data or accessing data within the archive. For example an end-user who accesses archived content is still considered active even if they are not archiving new content.

“**Inactive Users**” within the enterprise are users that are not actively creating new data or accessing data within the archive. Inactive Users may represent email content from users that are no longer with the company but that still may have value in the archive for eDiscovery and other purposes.

“**Gigabytes (GB)**” means the total aggregate amount of uncompressed data storage capacity and/or computer memory that is managed by the Licensed Software. One Gigabyte is equal to 1,024 megabytes of data.

“**Terabyte (TB)**” means the total aggregate amount of uncompressed data storage capacity that is managed by the Licensed Software. One Terabyte is equal to 1,024 Gigabytes of data.

PRODUCT SUITES

Email Management Product Suite

The Enterprise Vault™ Email Management Product Suite includes all the components to effectively manage email for users which includes mailbox archiving for Exchange, Domino and Internet Mailboxes. It is sold on a per user basis, and you must purchase a license for each Active User.

Includes:

- Mailbox Archiving - Archive individual mailboxes to help eliminate quotas, message size restrictions and simultaneously control message store growth.
- PST/NSF Migrator – Remove PST or NSF files from your environment and allow users continued access to email previously stored within them.
- Vault Cache - For Exchange or Domino, Vault Cache provides offline access to a user’s archive even when not connected to the corporate network.
- Virtual Vault - Virtual Vault (for Microsoft Exchange only) enables users to seamlessly access their archived information, and it allows them to manage their information whether it is in the archive or on the Exchange server. Essentially, Virtual Vault is a window to archived messages in the same way as the Inbox is a window to active messages.
- Public Folder Archiving - Public Folder Archiving archives individual public folders in Microsoft Exchange. Optionally, placeholders (shortcuts) are left behind allowing users to easily view or restore the original items transparently through Outlook or via extended web-based search functions.
- Mail Connect - Mail Connect, enables IMAP access to archived email. This feature allows end users to access to their Exchange Mailbox archive from a variety of devices. It also supports end user (manual) archiving from internet mailboxes.
- SMTP Mailbox Journaling – Provides mailbox journaling for end-user archive usage
- Enterprise Vault Search – Web based end-user focused browse and search solution for desktops, tablets and mobile devices.

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License & Meter:

- **Per User**

- Total number of Active Users for Exchange, Domino, or SMTP within the enterprise (i.e., an individual person and/or device who is authorized by the licensee to use and/or benefit from the use of the software, or is the person and/or device that actually uses any portion of the product or service).
- License count typically is the number of employees at the company. We do not require a license for system/group mailboxes or Users with multiple mailboxes. For inactive mailboxes or PST/NSF files, use the Legacy Email Archive license. If a single mailbox is used by multiple end-users who do not have their own license then all users accessing archived content must have a license.

Determining Compliance:

- Use the Enterprise Vault License Analyzer (EVLA) to determine the number of mailboxes or user accounts or manually look up the number of mailboxes within Exchange.
- EVLA will provide counts on user and legacy mailboxes and will also provide counts for non-user objects such as a shared mailbox. Only user and legacy types of Exchange mailboxes count towards user-based licensing for Exchange Public Folder archiving.

Supervision Product Suite

The Enterprise Vault™ Supervision Product Suite includes all the components to effectively supervise electronic communications. Exchange, Domino and SMTP Journaling and Compliance Accelerator are combined in a single suite.

Includes:

- Compliance Accelerator
- Email Journaling

License & Meter:

- Per-User - Total number of Active Users with archived items – not the number of users performing supervisory review. This is typically all or a subset of all employees in the company. If other content sources are also being reviewed via Compliance Accelerator, the number of unique users for these content sources must also have a license. Only 1 license per user is required regardless of the number of content sources being archived.

Determining Compliance:

- Determine the count of mailboxes that are being journaled, by using the Enterprise Vault License Analyzer to determine the number of email accounts
- Determine File System Archiving, SharePoint and Legacy archive number of TBs using the Enterprise Vault License Analyzer. Then, calculate the number of users by converting the number of TB's to users using the formula that 1TB = 100 users

Archive Discovery Product Suite

The Enterprise Vault™ Archive Discovery bundle includes journal archiving for Exchange, Domino and SMTP in a single suite. It is sold on a per user basis, and you must purchase a license for each active user.

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Includes:

- Exchange, Domino and SMTP Journaling
- Discovery Accelerator

License & Meter:

- Per-User – Based on the total number of current Exchange, SMTP or Domino User mailboxes to be Journalled and then archived - not the number of users performing Discovery.
- This is typically all or subset of all employees in the company. If additional content sources are also being searched via Discovery Accelerator, the number of unique users for these content sources must also have a license. Only 1 license per user is required regardless of the number of content sources being archived.
- If you are licensing a user for FSA/SharePoint content only you can calculate the # of users based on the conversion rate of 1TB = 100 users or you can determine the # of Active Directory users that have generated the content that will be archived.

Determining Compliance:

- Determine the count of mailboxes that are being journalled, by using the Enterprise Vault License Analyzer to determine the number of email accounts
- Determine the number of TB's of data within File System, SharePoint and Legacy Email Ingest Archives using the Enterprise Vault License Analyzer. Then, calculate the number of users by converting the number of TB's to users using the formula that 1TB = 100 users

File Management Product Suite

The Enterprise Vault™ File Management Product Suite includes both File System Archiving and SharePoint per TB licenses. The price is Per TB meter plus volume discounts.

Includes:

- File System Archiving - File System Archiving (FSA) - File System Archiving provides archiving support for any application that generates and stores information in standard files.
- SharePoint Archiving – Automatically archive files and other content from document libraries, custom list content, wikis, blogs, discussion boards, and more.

License & Meter:

- Capacity - Total Front-end Terabytes (Size of content prior to archiving) that the customer will archive from SharePoint and file systems with Enterprise Vault (not to be confused with the total storage footprint of the archive, which will reflect efficiencies from compression and deduplication).

Determining Compliance:

- Enterprise Vault License Analyzer will provide the amount of archived data that resides in File System and SharePoint archives in the Enterprise Vault environment.

File Governance Product Suite

The Enterprise Vault™ File Governance Product Suite includes both Enterprise Vault™ File and SharePoint Archiving and Veritas Data Insight™.

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Includes:

- File System Archiving
- SharePoint Archiving
- Data Insight™
- Essential Maintenance

License & Meter:

- Capacity based on the total number of front-end terabytes archived from File system and SharePoint into Enterprise Vault AND the total number of front-end terabytes managed by Data Insight
- Scenario:
 - If a customer has 100TB of data on their File System and SharePoint and want to use Data Insight to manage all of it, they would need to purchase 100TB of File Governance.
 - If they archive 20TB in the next year, they would still need to purchase a 100TB license (80TB in the file system and 20TB of archived data).
 - If the 20TB that have been archived expires in a subsequent year, they would need to only renew 80TB + TBs for any new content that has been created. In other words, license File Governance for the total amount of terabytes of data maintained.

Determining Compliance:

- Use Data Insight to determine the total amount of data under management
- Use Enterprise Vault License Analyzer to determine the amount of content that has been archived by File System Archiving and Enterprise Vault for SharePoint

Retention Product Suite

The Retention Management Product Suite includes the following:

- Classification for all content sources (Email, Files, SharePoint, Social Media, etc.)
- Gated Deletion – Check content that is about to expire against the current rule set prior to deletion
- Reclassification of existing archived content
- Retention Plans

License & Meter:

- Per User - Total number of current Active Users whose email will be archived and classified. This is typically equal to number of Users whose content will be archived, but in some scenarios the customer may want to leverage Retention only on a subset of archives.
- Each user is permitted a maximum of 20GB of storage. Customers that exceed the 20GB per user maximum must purchase additional licenses for the respective users.
- Only one license is needed for each active or inactive user regardless of the number of content sources they use.

From February 1, 2016 through January 31, 2017, Veritas Sales and Partners may use promotion code “PM-000238” to automatically provide a 50% discount off the list price for Enterprise Vault Retention.

- This promotion code must be referenced on the Purchase Order in the DAI field (discount approval field). The Promo Code must be added at the line level, not the header level.
- Retention must be the only product on the quote/order. If there are additional products ordered, they would need to be split out on a separate order.
- If possible, distribution should not request a quote from Veritas when using the EV Retention Promo Code. The order should get sent to Veritas with the Promo Code in the DAI field.
- If a quote is required, it will be in Pending Approval status and should reference the promo code on the NOTES field. The order will be submitted as ‘pending approval’. The channel should accept this provided

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the promo code is in the Notes field and Order to Cash (OTC) will also accept this.

- If a higher DART discount is required (i.e. greater than the 50% discount provided with the promo code), the promo code should still be included in the notes field of the DART discount request. The promo code won't be used in this scenario but it will help to justify a higher discount.

Determining Compliance:

- To Verify the correct number of licenses:
 - Enterprise Vault Retention is licensed on a per user basis with a cap of 20GB/user (based on the average across the company). To determine retention cap compliance, calculate the total amount of data stored in all archives that are associated with a Retention Plan. Then calculate the average by dividing the total number of GB by the total number of users. The average must be 20GB per user or less or additional user licenses are required.
 - For Email Management and Journaling customers, it will be based on the total number of active users.
 - For capacity based SKUs (ex. File Management, Legacy Email Archived, Enterprise Vault Extensions), you will need to convert to a user-based license based on a conversion of 1TB = 100 users.
- Scenario:
 - If a customer has 500 email users and 1 TB of FSA data that is accessed by a different set of users they would need:
 - 600 users total. This is calculated as follows:
 - 500 Retention users for email
 - 100 Retention users for files (using conversion rate of 1TB = 100 users)
 - NOTE: If the same 500 users are the only users accessing files archived by FSA, they would just need 500 total Retention licenses as you do not have to purchase additional licenses for other content sources. In other words, Retention is licensed per user regardless of the amount of sources classified.

Stand-Alone, Connectors and Add-on Solutions

Compliance Accelerator

Compliance Accelerator allows organizations to perform easy, cost-effective supervisory review of broker-dealer email, social media and IM to ensure compliance with regulatory bodies. Providing a framework to select and sample target email, manage its review by appropriate reviewers, and record the process for audit purposes, Compliance Accelerator helps decrease the cost and effort of email supervision, review and compliance demonstration.

License & Meter:

- Per-User - Total number of Active Users with archived items – not the number of users performing supervisory review. This is typically all or a subset of all employees in the company. If other content sources are also being reviewed via Compliance Accelerator, the number of unique users for these content sources must also have a license. Only 1 license per user is required regardless of the number of content sources being archived.
- This is also sold as part of the Supervision Product Suite.

Determining Compliance:

- Determine the count of mailboxes that are being journaled, by using the Enterprise Vault License Analyzer to determine the number of email accounts

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- Determine File System Archiving, SharePoint and Legacy archive number of TBs using the Enterprise Vault License Analyzer. Then calculate the number of users by converting the number of TB's to users using the formula that 1TB = 100 users

Journaling

With Enterprise Vault™ Journaling, customers can retain a copy of all emails sent and received, helping to ensure that they are kept for the period of time required to meet regulatory or legal retention requirements, independent of end user activity. Additionally, optimized deduplication across the journal archive and mailbox archive within Enterprise Vault™ will help reduce the cost of the archive, as items are only stored once, regardless of source or location. Journal archiving can be used on its own or alongside Mailbox Archiving.

License & Meter:

- Per User - licensed based on the total number of current Active User mailboxes to be Journalled and then archived. This is typically all or subset of all employees in the company.
- Journaling is available as an unpublished SKU for two purposes:
 - New or existing customers of eDiscovery Platform can purchase Journaling
 - Existing Journaling customers may purchase additional users and can renew their existing entitlement.
- Journaling is also sold as part of the Supervision Product Suite

Determining Compliance:

- Use Enterprise Vault License Analyzer (EVLA) to perform LDAP queries on selected Active Directory domains to determine the amount of active Exchange users.
- EVLA will also provide counts on user and legacy mailboxes and will also provide counts for non-user objects such as a shared mailbox. Only user and legacy types of Exchange mailboxes count towards user-based licensing for Exchange Journal archiving.
- EVLA will provide the amount of archived data that resides in Exchange Journal archives in the Enterprise Vault environment.

Legacy Email Ingest

Legacy Email Ingest (previously named Legacy Data Ingest or Historical Vault in prior releases) allows customers to bring in legacy mailbox (Exchange/Domino) or PST/NSF file content into Enterprise Vault™. Typically, new customers would license this feature to restore historical data from tape or other backup media. Mail must be inactive (i.e. users that are no longer receiving mail) to use the Legacy Email Ingest SKU. For users active at the time of licensing, you must use the Email Management or Archive Discovery SKU.

Legacy Email Ingest also includes the PST/NSF Migration tool to allow ingest of PSTs from legacy email users.

This SKU is not used for legacy files and SharePoint content. All file and SharePoint archiving scenarios should be managed with the Enterprise Vault File Management per TB SKU.

This SKU does not include Discovery Accelerator. Customers wishing to perform discovery against this content must have a valid Discovery Accelerator license or purchase Archive Discovery.

Legacy Email Ingest is licensed based on the total front-end terabytes (before single-instance and compression) of historical email being archived into Enterprise Vault.

License & Meter:

- Capacity - Total Terabytes (TB) of historical data being archived into Enterprise Vault.

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- This is used to ingest email belonging to inactive users that were not under management by Enterprise Vault previously.
- Typically this is done for eDiscovery purposes and would therefore require a Discovery Accelerator license

Determining Compliance:

- Use the Enterprise Vault Analyzer tool to determine the total number of front-end TB's archived.

CONNECTORS

Cloud Storage Secondary Migrator

The Cloud Storage Secondary Migrator connector provides required licensing for Enterprise Vault™ to leverage Cloud Storage as a storage tier for infrequently accessed archived information. The solution enables the administrator to migrate archived information from primary archival storage on disk to Amazon S3, Rackspace and AT&T Synaptic Cloud Storage, based on age of the information in the archive. Licensing of this connector provides the capability to migrate information to the cloud storage on a per TB basis; *the customer will still require a license for storage in the cloud, and this can be obtained from the individual Cloud Storage vendor.*

License & Meter:

- Licensed Per TB of archived data based upon the total amount of data to be archived over the license period. *Note: The customer will still require a license for storage in the Cloud which can be obtained from the individual cloud vendor*

ECM/Records Management Connector

This connector provides the required license to allow Enterprise Vault™ to receive content, manage retention instructions, or enforce a legal hold on archived content via an integration that has been developed with a third-party content repository or content management/records management system.

License & Meter:

- It is licensed Per User, based on the total number of current Active Users whose email will be managed in accordance with Content Management policies.

Encase Ingest Connector

Encase Ingest Connector enables ingestion of Guidance Encase Logical Evidence files into the Enterprise Vault™ archive for review and use in the legal discovery process with Enterprise Vault™ Discovery Accelerator or Veritas eDiscovery Platform.

License & Meter:

- It is priced Per User, based on the number of Users with Guidance Encase Logical Evidence files that will be ingested into Enterprise Vault, and it corresponds to the number of Users licensed for Discovery Accelerator or eDiscovery Platform.

3RD PARTY SOLUTIONS

Enterprise Vault Extensions

Enterprise Vault™ Extensions is available for licensing of content coming in through:

- A Partner-developed Extension
- A Partner-developed custom application
- Any content ingested through the CM API
- Any content that will be ingested via SMTP that is not email (e.g. Customer has an application that can forward content via SMTP and wishes to archive this into Enterprise Vault™).

Licensing for Enterprise Vault™ Extensions is different depending on whether the extension is ingesting new content into Enterprise Vault™ that is not already covered by an agent or whether an extension is being used for a migration scenario where content is from Exchange, Domino, SharePoint or File Systems.

Enterprise Vault™ Extensions are licensed Per TB on volume discounts.

Capacity is based on the front-end size of data being ingested in to Enterprise Vault, not the back-end compressed, deduplicated size. For example, if 10 TB of files are being archived and stored in Enterprise Vault™ as 5 TB of compressed, deduplicated savesets, the customer will still require 10TB of capacity.

To aid with licensing true-up, a “Content Provider Licensing and Usage Summary Report” is available. This breaks out the capacity ingested into Enterprise Vault™ by Content Provider.

Licensing for Enterprise Vault Extensions - Migrations

To be correctly licensed for an Enterprise Vault™ Extension in a migration scenario, a customer will need to purchase two licenses:

- A Veritas Archiving license
- A license from the Extensions development Partner

A migration scenario is defined as content being migrated into Enterprise Vault™ that is covered by one or more of the following Veritas licenses:

- Exchange Mailbox Archiving
- Exchange Journal Archiving
- Domino Mailbox Archiving
- Domino Journal Archiving
- File System Archiving
- SharePoint Archiving

Mailbox archiving and Journal archiving are licensed by the number of Active Users being ingested into Enterprise Vault. For example, if 1,000 active mailboxes are being migrated into Enterprise Vault™ from a competitive archiving solution, then 1,000 mailbox archiving Users will need to be licensed for Enterprise Vault.

If historical journal or mailbox data (no longer associated with active users) is being migrated into Enterprise Vault™ then an Enterprise Vault™ Legacy Data Ingest capacity license will be required for that content. The same rules apply for file system and SharePoint data which can be licensed per user or by capacity.

Note that a customer will be incorrectly licensed if they ingest content such as instant messages or social media into Enterprise Vault™ and expect it to be covered by a mailbox or journal archiving license. Those licenses only entitle the customer to ingest email from Exchange or Domino mailboxes or email from the Exchange or Domino

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journal stream. Instant messages or social media content, whether being ingested into an email archive or a custom archive is required to be licensed with an Enterprise Vault™ Extensions license as detailed above.

To aid with licensing true-up, a “Content Provider Licensing and Usage Summary Report” is available. This breaks out the capacity ingested in to Enterprise Vault™ by Content Provider.

Note: Effective with the 11.0 release, the Enterprise Vault™ Extensions license replaces the previously available “Custom Archiving Agent” license. Existing Enterprise Vault™ Custom Archiving Agent customers with active maintenance as of GA will receive entitlement to Enterprise Vault™ Extensions on 1:1 basis using the 1 TB SKU.

DETERMINING COMPLIANCE

Veritas provides a “License Analyzer” tool to ensure compliance with capacity and Per User licenses. This tool can be obtained internally at <https://veritas.box.com/evtools> and it is posted on PartnerNET.

The Enterprise Vault License Analyzer (EVLA) will collect information on the following items and help to determine if a customer’s Enterprise Vault environment is within license compliance:

CROSS-GRADE SKUs

All of the allowable cross-grade paths are listed below.

ORIGINAL PURCHASE	CROSS-GRADE OPTION	METER	SKUS?
Symantec Data Classification Services (DCS)	Retention	Per User	Yes

*No new license sales will be allowed for the Journaling SKU with one exception. New Journaling license sales are only allowed for approved combined Journaling + eDiscovery Platform deals or for existing eDiscovery Platform customers – contact Product Management for deal approval and SKU issuance). Existing customers are encouraged to upgrade to bundles with more features via the Veritas cross-grade policy.

LICENSE TRANSFER POLICY

This policy provides the guidelines under which Software License Transfers may be performed for existing customers from one platform to another for the same User quantity and product offering. All of the allowable license transfer paths are listed below. See Veritas Licensing Transfer Policy on Sales Central for details.

ORIGINAL PURCHASE	LICENSE TRANSFER OPTION
eDiscovery Standard Edition	Archive Discovery
eDiscovery Advanced Edition	Archive Discovery + Compliance Accelerator + Data Classification Services
eDiscovery Compliance Edition	Archive Discovery + Compliance Accelerator
File System Archiving, Archiving and Search Per User*	File Management (Per TB)
SharePoint Archiving Per User*	File Management (Per TB)

*No new customer license sales will be allowed for the following discontinued Enterprise Vault™ product offerings:

- Journaling
- File System Archiving, Archiving and Search Per User

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- SharePoint Archiving Per User
- eDiscovery Standard Edition for SMTP
- eDiscovery Advanced Edition for SMTP

Unpublished entitlement mapping only license and renewal SKUs are available for customers who choose to continue receiving support these licenses.

ENTITLEMENT

All Enterprise Vault™ customers with current maintenance/support are eligible for a free of charge upgrade to Enterprise Vault™ 12.x. For each licensed feature in EV 11.x, the customer is entitled to the equivalent offering in EV 12.x.

Enterprise Vault™ 11.0 to Enterprise Vault™ 12.0 Entitlement Mapping

Customers will receive new Enterprise Vault™ 12.0 licenses according to the following feature-to-feature mapping:

Enterprise Vault™ 11.0 Offering	Enterprise Vault™ 12.0 Offering
eDiscovery Standard Edition	Archive Discovery
eDiscovery Advanced Edition	Archive Discovery, Compliance Accelerator and Data Classification Services
eDiscovery Compliance Edition	Archive Discovery and Compliance Accelerator
EV Archiving Per TB	File Management (SharePoint & FSA)
Legacy Data Ingest	Legacy Email Ingest

UNPUBLISHED SKUS

Several SKUs are available specifically for renewals and to allow adding more users for existing customers. These SKUs include:

Product Offering	METER	Purpose
Journaling	Per User	To allow existing customers to renew and to add users to an existing entitlement. To allow eDiscovery Platform customers to journal email into Enterprise Vault
FSA Per User	Per User	To allow existing customers to add users to an existing entitlement and for renewals
SharePoint Per User	Per User	To allow existing customers to add users to an existing entitlement and for renewals
Discovery Accelerator	Per User	Renewals and additional per user licenses for existing customers
Data Classification Services	Per User	Renewals and additional per user licenses for existing customers

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Unpublished SKUs are available on Sales Central:

<https://veritas.gosavo.com/Document/Document.aspx?id=35678203&view=&srld=39200034&srprpm=False&srtdx=0&srpgidx=0&srpgsz=25>

Partners who require unpublished SKUs should engage their respective Channel Account Manager.

CHANNEL AVAILABILITY

Enterprise Vault™ 12.0 is available via the Veritas distribution channel worldwide. There are regional variations in the requirements to become authorized to resell and distribute Enterprise Vault. For further details on channel availability in a specific country or region, please contact the local channel organization. In the Americas, Enterprise Vault™ 12.0 is not available for partners to buy directly from Veritas (with the exception of select Global Systems Integrators and OEMs partners). Partners are able to buy through their selected distributor based on authorization requirements established by Veritas.

SUPPORT AND MAINTENANCE SERVICE OFFERINGS

Standard maintenance/support is available for Enterprise Vault™ 12.0

- Essential (24x7x365) is available in one (1) year term
- Partner Basic and Partner Essential (TSPP) is available in one (1) year term
- Business Critical Services (BCS) for Enterprise Vault
 - Priced as a flat fee on top of Essential Support.

Essential Support

Essential Support Services provides around-the-clock access to technical resources to help guide you through inevitable IT changes with confidence. In today's world, many of the IT processes that require the greatest support happen before and after business hours. This essential level of support provides:

- 24x7 access to technical resources and support by telephone
- Accelerated response time goals for high severity issues
- Product upgrades, updates, and patches

LOCALIZATION

Please see the language availability, by product option, shown below:

Enterprise Vault™ 12.0

International English

French

German

Spanish

Danish

Italian

Swedish

Japanese

Hebrew

Dutch

Simplified Chinese

Traditional Chinese

Russian

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Polish
Korean
Brazilian Portuguese

Enterprise Vault™ Compliance Accelerator 12.0

International English
Japanese
Simplified Chinese
Traditional Chinese