

Data sheet

HP ElitePad Mobile Retail Solution

Mobile commerce made easy



January 2015

Deliver great customer service and improve operational efficiency with a mobile solution driven by a Windows® tablet that works seamlessly with your installed applications. The durable case helps protect your tablet, accepts a range of third-party payment entry devices,¹ and easily docks for an instant fixed POS workspace.



Tailored for your business

Deploy the solution in customer- and associate-facing activities across your business. Assist customers on the go, or enable self-service functionality by mounting the solution on a pole or wall, or docking in a fixed POS.^{1,2}

Pick your payment type

Add your choice of third-party payment devices¹ for capturing all major payment methods including MSR, EMV and NFC. Cradle areas offer compatibility with a range of vendors. Add an optional tether cable¹ to connect the case and your device for even more flexibility.

Service on the go

Take POS to your customers—the hand strap makes it easier to handle. Carry as a crossbody with the optional shoulder strap¹ and keep your hands free so you can give your customers your complete attention.

Expand what you can do

Use the mobile solution on the go, or create a traditional fixed POS and connect to your suite of peripherals with the HP Retail Expansion Dock for ElitePad.¹ For fixed-position activities and additional port replication, add an optional HP ElitePad Dock.¹

See clearly, do more

Enjoy wide viewing angles on the direct-bonded, outdoor viewable, 10.1-inch diagonal, 1920 x 1200 multi-touch panel with a 16:10 aspect ratio.

Ready to work

Do it all with Windows 8.1 Pro Retail OS,³ a quad-core Intel® Atom™ processor,⁴ and 4 GB memory. Retain trouble-free access to the tablet's inputs, ports, and cameras with a case designed exclusively for the HP ElitePad. Rest easy with a tablet that has passed MIL-STD-810G testing.⁵



Note: Shoulder strap and PED (PIN entry device) sold separately.

HP Retail Case specifications

Dimensions (WxDxH)	28.54 x 2.05 x 19.44 cm (11.24 x 0.81 x 7.65 in)
Weight	Retail Case Only (includes hand strap) 0.31 kg (0.68 lb.) Retail Case w/ Elitepad 0.99 kg (2.18 lb)
Warranty	Each accessory carries a one-year limited warranty. Technical support is available seven days a week, 24 hours a day, by phone, as well as online support forums. Certain restrictions and exclusions apply.
Other	PED (PIN Entry Device, or mobile payment terminal) attach points on both sides of the case, PED security provision (allows user to install a screw into PED mounting plate for tamper-resistance), latch areas for HP Retail Expansion Dock ¹ , HP ElitePad Docking Station cutout and 70-pin connector, connection points for Shoulder Strap, attach points for Hand Strap (included), four VESA mount screw holes for fixed usage.

HP ElitePad 1000 G2 specifications

Operating system³	Windows 8.1 Pro 64
Processor⁴	Intel® Atom™ Z3795 (quad-core 1.6 GHz base/2.39 GHz burst SoC BGA)
Chipset	Integrated SoC PCH
Graphics	Integrated: Intel HD Graphics
Display	Internal: 10.1-inch diagonal WUXGA wide-viewing angle outdoor display (1920 x 1200) External: Up to 32-bit per pixel colour depth
Memory	Standard: 4 GB LPDDR3 1067 MHz memory
Networking/communications	Integrated Wireless LAN Broadcom 43241 802.11 a/b/g/n (2x2)+ BT 4 LE SDIO
Audio/multimedia	Audio HD audio 2 Integrated stereo speakers 2 integrated microphones (dual-microphone array) (noise cancelling and beam forming) Combo stereo/headphone/microphone jack Cameras Integrated 2.1 MP/1080p ⁶ with LED (front-facing) 8 MP with LED flash (rear facing)
Input devices¹	Optional HP Executive Tablet Pen G2
Power	Power Supply External 10-watt HP ElitePad 10W Smart AC Adapter with detachable duck-heads, total length is 5.9 ft (180 cm). Primary Battery 2-cell (30 WHr) Lithium Polymer battery Battery Life⁷ Up to 13.5 hours
Weight⁸	ElitePad Only: Starting at 0.68kg (1.50 lb) ElitePad with Retail Case: Starting at 0.99 kg (2.18 lb) Retail Case (including hand strap): 0.31 kg (0.68 lb)
Dimensions	ElitePad Only: 26.1 x 0.92 x 17.8 cm (10.28 x 0.36 x 7.01 in) ElitePad with Retail Case: 28.54 x 2.05 x 19.44 cm (11.24 x 0.81 x 7.65 in)
Ports/slots	Ports Headphone/Microphone Combo Jack – One System Connector – One Digital Media Slots Micro SDXC card slot Micro SIM slot
Software and Security	Security HP Client Security (incl. Credential Manager and Password Manager) Absolute Data Protect ⁹ Device Access Manager with Just In Time Authentication (web only) Essential System Updates for Microsoft Windows 8.1 HP Value Add Software HP ePrint Driver HP Manageability HP PageLift PDF Complete HP WallPaper System Default Settings HP PC Hardware Diagnostics UEFI

¹ Sold separately.

² Mounting hardware sold separately from 3rd party vendors.

³ Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, and/or software to take full advantage of Windows functionality. See microsoft.com.

⁴ Multi-Core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. 64-bit computing system required. Performance will vary depending on your hardware and software configurations. Intel's numbering is not a measurement of higher performance.

⁵ MIL-STD-810G testing is not intended to demonstrate fitness for U.S. Department of Defense contract requirements or for military use. MIL-STD test results are not a guarantee of future performance under these test conditions.

⁶ HD content required to view HD images.

⁷ Testing conducted by HP consisting of full battery discharge while running a series of productivity scripts against the following applications (which may or may not be included with your particular product): Adobe® AcrobatReader 7.0, Adobe® Illustrator® CS2, Adobe® Photoshop® CS2, Apple® Quicktime 7.1, Intervideo® WinDVD® 8, Macromedia® Flash 8, Microsoft® Office® 2003 Pro, Microsoft® Project 2003, and Winzip® 10.0. Prior to testing, the system was fully charged, display brightness was set at 60 nits, wireless was turned off, and auto dim, suspend, hibernate and all other programs, utilities, and services not essential to running the computer system or battery life test were disabled. Battery life will vary depending on the product model, configuration, loaded applications, features, use, wireless functionality and power management settings. The maximum capacity of the battery will naturally decrease with time and usage.

⁸ Weight will vary by configuration. ElitePad weight includes 2-cell battery, embedded Multi Media Card, and 4 GB memory.

⁹ HP ElitePad 1000 includes a 4 year license of Absolute Data Protect to locate your device, lock and prevent unauthorised access and remotely delete personal data. License must be activated by customer. See absolute.com/landing/2012/computrace-hp for complete details. Absolute Data Protect agent is shipped turned off, and must be activated by customers. Service may be limited, check with Absolute for availability outside the U.S. The optional subscription service of Absolute Recovery Guarantee is a limited warranty. Certain conditions apply. For full details visit: absolute.com/company/legal/agreements/computraceagreement. If Data Delete is utilised, the Recovery Guarantee payment is null and void. In order to use the Data Delete service, customers must first sign a Pre-Authorisation Agreement and either create a PIN or purchase one or more RSA SecurID tokens from Absolute Software.

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4AA5-5377EEE, January 2015

