### **Technical Specifications**

### HP EliteDisplay E324q 31.5-inch QHD Monitor



1. Function Buttons

Front

2. Power Button



## **Technical Specifications**

### HP EliteDisplay E324q 31.5-inch QHD Monitor



#### 1. Power Connector

- 2. HDMI Port
- 3. DisplayPort<sup>™</sup>
- **4.** USB Type-C<sup>™</sup> Supporting DisplayPort<sup>™</sup> Alternate Mode
- Back
  - 5. USB Type-B™
  - 6. USB Type-A<sup>™</sup>
  - 7. USB Type-A<sup>™</sup>
  - 8. USB Type-C<sup>™</sup> Supporting Data Only



## **Technical Specifications**

#### Model: 5DP31AA

| Panel Specifications | Display Size (Diagonal)                 | 31.5-in   |
|----------------------|---|---|
|                      | Display Panel Type                      | VA  |
|                      | Micro-Edge Bezel                        | Yes, 3-sided  |
|                      | Curved Panel                            | N/A   |
|                      | Native Resolution/Timing                | 2560 x 1440 @ 60 Hz   |
|                      | Native Resolution Note                  | DisplayPort <sup>™</sup> 1.2 or HDMI 1.4 required to drive panel at its |
|                      |   | native resolution   |
|                      | Panel Bit Depth                         | 8-bit   |
|                      | Aspect Ratio                            | 16:9  |
|                      | Brightness - Typical                    | 350 cd/m <sup>2</sup>   |
|                      | Static Contrast Ratio - Typical         | 3000:1  |
|                      | Static Contrast Ratio – Minimum         | 2000:1  |
|                      | Dynamic Contrast Ratio (DCR)            | 5,000,000:1   |
|                      | Flicker Free                            | Yes   |
|                      | Pixel Pitch                             | 0.2724 x 0.2724 mm  |
|                      | Pixels Per Inch (PPI)                   | 93.24   |
|                      | Backlight Lamp Life (to half brightness | 30k minimum   |
|                      | - in hours)                             | Jok minimum   |
|                      | Anti-Glare Panel                        | Yes   |
|                      | Response Time - Typical                 | 7ms Gray to Gray  |
|                      | Horizontal Viewing Angle (typical       | 178°  |
|                      | CR>10)                                  |   |
|                      | Vertical Viewing Angle (typical CR>10)  | 178°  |
|                      | Panel Active Area (w x h)               | 697.344 x 392.256 mm  |
|                      | Preset Graphic Modes/Supported          | 640 x 480 @ 60Hz  |
|                      | Resolutions                             | 720 x 400 @ 70 Hz   |
|                      |   | 800 x 600 @ 60 Hz   |
|                      |   | 1024 x 768 @ 60 Hz  |
|                      |   | 1280 x 720 @ 60 Hz  |
|                      |   | 1280 x 800 @ 60 Hz  |
|                      |   | 1280 x 1024 @ 60 Hz   |
|                      |   | 1440 x 900 @ 60 Hz  |
|                      |   | 1600 x 900 @60HZ  |
|                      |   | 1600 x 1200@60HZ  |
|                      |   | 1680x1050 @ 60Hz  |
|                      |   | 1920 x 1080 @ 60 Hz   |
|                      |   | 1920 x 1200@60HZ  |
|                      |   | 2560 x 1440 @ 60 Hz   |
|                      | Maximum Resolution                      | 2560 x 1440 @ 60 Hz   |
|                      | Recommended Resolution                  | 2560 x 1440 @ 60 Hz   |
|                      | Vertical Scan Range                     | 50-60 Hz  |
|                      | Horizontal Scan Range                   | 30-90 Hz  |
|                      | Default Color Temperature               | Standard (6500K)  |
|                      | Maximum Pixel Clock Speed               | 250 MHz   |
|                      |   |   |
| Color Gamut Coverage | NTSC                                    | 72%   |
| Color Management     | Factory Color Calibrated                | Warm/Neutral/Cool/Low Blue Light/Reading/Night                          |
|                      | Factory Color Presets                   | Neutral   |
|                      | Color Space / Subsampling Support       | RGB 4:4:4, YCBCR 4:4:4, YCBCR 4:2:2                                     |
|                      | Default Color Temperature               | Natural   |
|                      | Low Blue Light Modes                    | Yes   |
|                      | -                                       |   |



### **Technical Specifications**

|  | RGB Channel Adjust                           | Yes, RGB Gain  |
|--|--|--|
| Monitor Specifications                 | Exterior Color of Monitor Bezel and<br>Stand | Sparking Black and Pike Silver   |
|  | Plug & Play                                  | Yes  |
|  | Tilt   | Yes -5° to +20°  |
|  | Swivel                                       | Yes -30 to +30   |
|  | Pivot  | Yes  |
|  | Height Adjustment Range                      | Yes, 20 to 170mm   |
|  | VESA Mounting                                | Yes, 100 mm with integrated mount or with included   |
|  | Convitu Look Doodu                           | bracket<br>Yes   |
|  | Security Lock Ready<br>Detachable Base       | Yes, ships detached  |
|  | Warranty                                     | 3/3/3  |
|  | wairancy                                     | C1C1C  |
| On Screen Display<br>(OSD)             | On Screen Display User Controls              | Brightness, Contrast, Color, Image, Input, Power, Menu,<br>Management, USB Host, Information, Exit |
|  | User Programmable Modes                      | Yes, 10  |
|  | Monitor Control Buttons or Switches          | Power, Menu/OK, Minus ("-"), Plus ("+"), Exit("X")/Return  |
|  | User-Assignable Function Buttons             | Yes, 3 (7 options)   |
|  | Languages                                    | 10 (English, Spanish, German, French, Italian, Netherlands,  |
|  |  | Portuguese, Japanese, T-Chinese and S-Chinese)   |
| Connector Types                        | DisplayPort™                                 | 1, DisplayPort™ 1.2  |
| connector rypes                        | HDMI   | 1, HDMI 1.4  |
|  | USB Type-C™                                  | 1, USB-C <sup>™</sup> supporting Alt Mode (DisplayPort <sup>™</sup> 1.2)                           |
|  | HDCP support                                 | Yes, (DisplayPort and HDMI)  |
|  |  |  |
| USB Port<br>Specifications             | USB Version                                  | 3.1  |
|  | USB Hub                                      | Yes  |
|  | Downstream Ports                             | 3  |
|  | Upstream Ports                               | 1 USB-B  |
|  | Fast Charging USB Ports                      | Yes, with dynamic power management   |
| USB-Type C™ Port                       | Downstream USB-Type C™ Ports                 | 1  |
| Specifications                         | Upstream USB-Type C™ Ports                   | 1  |
|  | Video Support                                | Yes  |
|  | Power Output                                 | 15W  |
|  | Power Output Maximum                         | 15W  |
| Power and Operating<br>Specs           | Power Supply                                 | Internal   |
| -                                      | Power Source                                 | 100 to 240 VAC   |
|  | Power Consumption - Maximum                  | 95W  |
|  | Energy Saving/Standby Mode                   | 0.3W   |
|  | Power Consumption - Typical                  | 55W  |
|  | Power cable length                           | 1.9 m  |
|  | • • • • • • • • • • • • •                    |  |
| Energy Star Data                       | Operational Mode at 100 VAC                  | 24.83  |
|  | Operational Mode at 115 VAC                  | 1.12   |
|  | Operational Mode at 230 VAC                  | 0.12   |
| EU Energy Efficiency<br>Class (EC1062) | On-mode Power Consumption (EC<br>1062/2010)  | 37W  |
| · · ·                                  | Annual Power Consumption (EC 1062/2010)      | 55W  |



### **Technical Specifications**

| 1 3   |   |  |
|---|---|--|
|   | Energy Efficiency Class (EC 1062/2010)                    | Α  |
|   | Visible Screen Size                                       | 31.5"  |
| <b>A 1 1 1 1 1</b>                              |   | 526 2526   |
| Operating Conditions                            | Operating Temperature - Celsius                           | 5°C ~ 35°C   |
|   | Operating Temperature - Fahrenheit                        | 41°C~95°F  |
|   | Non-operating Temperature - Celsius                       | -20° ~ 60°C  |
|   | Non-operating Temperature -<br>Fahrenheit                 | 29° ~ 140°F  |
|   | Operating Humidity  | 20% - 80% (non-condensing)   |
|   | Non-operating Humidity                                    | 5% - 95%   |
|   | Operating Altitude  | 0 - 5,000 m (16,400 ft.)   |
|   | Non-operating Altitude                                    | 0 - 12.192 m (40,000 ft.)  |
| Environmental<br>Features and<br>Certifications | Mercury-free LED display backlighting                     | Yes, Mercury-free LED backlighting   |
|   | Arsenic-Free Display Glass                                | Yes  |
|   | Low Halogen   | Yes GSE HP-00011-01B, table 2 defines low-halogen (BFR,  |
|   |   | CFR, PVC)  |
|   | Agency Approvals and Certifications                       | NOTE: External power supplies, power cords, cables and<br>peripherals are not Low Halogen. Service parts obtained after<br>purchase may not be Low Halogen.                      |
|   | Agency Approvals and Certifications                       | WW application<br>CE,CB,KC/KCC/ICE/TUV-S/ISO 9241-307/<br>EAC/UL/PSB/ISC/CCC/CEL/CECP/SEPA/TCO/TCO Certified<br>Edge/Energy Star/ISC/VCCI/FCC/BSMI/WEEE/GS/Low Blue<br>Light/BIS |
|   | Microsoft WHQL Certification                              | 5  |
|   | -   | Win 10, Win 8, Win 7   |
|   | ENERGY STAR <sup>®</sup> Qualified                        | Yes, ENERY STAR <sup>®</sup> 7   |
|   | EPEAT® Registered   | EPEAT <sup>®</sup> Silver  |
|   | Regions need to verify by country                         |  |
|   |   | NOTE: EPEAT <sup>®</sup> Silver registered in most countries. See<br>http://www.epeat.net for registration status by country.  |
|   | China Energy Label  | CEL Grade 1  |
|   | TCO Certified Edge  | Yes  |
|   | TCO Certified   | Yes  |
|   | SmartWay Transport Partnership - NA                       | Yes (NA SKU)   |
|   | only  |  |
| Contains Recycled<br>Plastics                   | Contains Recycled Plastics in Back<br>Cover               | 0.85   |
| rastics   | Contains Recycled Plastics in<br>Base/Stand               | 0.85   |
|   | Contains Recycled Plastics in Other<br>Parts              | Yes  |
|   | Recyclable Plastics                                       | WAM ABS GA85   |
|   | Recyclable Packaging (Box, packing                        | 100% recyclable fiber packaging  |
|   | materials)  |  |
|   | actual performance may vary either highe                  |  |
|   | - EPEA I <sup>®</sup> Silver registered in the U.S. EPEΔT | registration varies by country. See http://www.epeat.net for   |

EPEAT® Silver registered in the U.S. EPEAT registration varies by country. See http://www.epeat.net for registration status by country. Search keyword generator on HP's 3rd party option store for solar generator accessories at http://www.hp.com/go/options



### **Technical Specifications**

External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen.

#### \*DisplayPort 1.2 or HDMI 1.4 required to drive panel at its native resolution

|                             |   | <u>Metric</u>   | <u>Imperial</u>   |
|-----------------------------|---|---|---|
| Unit Product/Package        | Product Dimensions  | 71.4x24.04x43.94 cm   | 28.1x9.46x17.3 in   |
| Specifications              | (Unpacked with stand) (W x D x H)   | 71.4x24.04x58.94 cm   | 28.1x9.46x23.2 in   |
|                             | Product Dimensions<br>(Packed) (W x D x H)  | 82.8 x 52.8 x 22.8 cm   | 32.60 x 20.79 x 8.98 in   |
|                             | <b>Display Head Dimensions</b><br>(Unpacked without stand) (W x D x H)  | 71.4 x 4.75 x 41.94 cm  | 28.1 x 1.87 x 16.51 in  |
|                             | <b>Product Weight</b><br>(Unpacked with stand) (W x D x H)  | 10.3 kg   | 22.71 lb  |
|                             | Product Weight<br>(Packed) (W x D x H)  | 16.1 kg   | 35.5 lb   |
|                             | <b>Product Weight</b><br>(Head only) (W x D x H)  | 6.28 kg   | 13.85 lb  |
|                             | Base Area Footprint   | 300.23 x 240.43 mm  | 11.81 x 9.46 in   |
|                             | Bezel Measurements  | Bottom 16.4 mm  | Bottom 0.646 in   |
| Pallet Information          | Pallet Dimensions<br>(W × D × H)  | 1150 x 840 x 2241mm   | 45.28 x 33.07 x 88.23 in  |
|                             | <b>Pallet Weight</b><br>(W x D x H)   | 343 kg  | 755.5 lbs   |
|                             | Pallet Layers   | 4   |   |
|                             | Pallet Product per Layer  | 5   |   |
|                             | Total Products per Pallet   | 20  |   |
|                             | Container Load, 20-Foot   | 280 units   |   |
|                             | Container Load, 40-Foot   | 560 units   |   |
|                             | Container Load, 40-Foot HighQ   | 560 units   |   |
| Recommended<br>Accessories* | Description   | Part Number   |   |
|                             | HP B300 PC Mounting Bracket   | 2DW53AA   |   |
|                             | HP S101 Speaker Bar   | 5UU40AA   |   |
|                             | HP Quick Release Bracket  | EM870AA   |   |
|                             | HP Single Monitor Arm   | BT861AA   |   |
|                             | HP Business PC Security Lock v3 Kit   | 3XJ17AA   |   |
|                             | *Sold separately and availability may vary by country   |   |   |
| Software included           | HP Display Assistant  |   |   |
| What's in the box?          | AC power cord (1.9m) 6.2 ft<br>USB B-to-A data cable (1.8m)<br>USB C-to-C data cable (1.8m)<br>DP Cable (1.8m)<br>HDMI Cable (1.8m) |   |   |
| Other                       | User Guide Languages  | English, S. Chinese, T. Chines<br>Japanese, Korean, French, Sp<br>Dutch, Russian, Slovak, Turki<br>Romanian, Finnish, German,<br>Swedish, Czech, Greek, Hung<br>Iberian, Kazakh, Slovenian, U | banish, B. Portuguese, Danish,<br>ish, Arabic, Lithuanian,<br>Hebrew, Italian, Norwegian,<br>arian, Polish, Portuguese, |





**Technical Specifications** 

#### **Warranty Languages**

English, S. Chinese, T. Chinese, Bahasa Indonesia, Japanese, Korean, French, Spanish, B. Portuguese, Danish, Dutch, Russian, Slovak, Turkish, Arabic, Lithuanian, Romanian, Finnish, German, Hebrew, Italian, Norwegian, Swedish, Czech, Greek, Hungarian, Polish, Portuguese, Iberian, Kazakh, Slovenian, Ukrainian, Bulgarian, Latvian

Dynamic Contrast Ratios\* during video playback only, depending on series of frames or time duration. All specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower.



## **Technical Specifications**

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## **Technical Specifications**

| Change Log |          |  |  |  |
|------------|----------|--|--|--|
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|            | V1 to V2 |  |  |  |
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