

# It's time to get your business Working Well



# Are you taking risks with your employees health at your workplace?



1 in 5 Europeans has taken time off work as a direct result of bad working habits - on average, sufferers were absent from work for 18.4 days costing businesses €42bn a year\*

Considering the amount of time your employees spend at their desk or working out of the office, how comfortable are you that your business is taking the correct steps to ensure your employees are working safely?

#### Have your employees recently taken a workstation assessment?

If not then you could be putting your employees health at serious risk and potentially be breaking the law. Now is the time to act and get your employees working more safely, smarter and being more productive for your business.



EC DIRECTIVE 90/270/EEC

Can you really afford to waste time and money by not

carrying out a workstation risk assessment?



According to the latest statistics, employees spend 8 hours a day working at computers...\*

Put your employees desks to the test by using Fellowes online workstation assessment tool at:

www.ergo.fellowes.com

\*Source. Dynamic Markets Research 2013



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Where are people working?

Just 46% have had a workplace

assessment, most of which are for

people with a specific personalised

Close to 1 in 2 employees no longer has their own, personal desk at the company's premises that no one else occupies but them.\*

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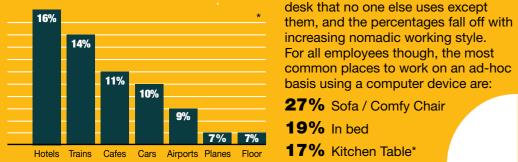
Also popular within the office environment are:

**16%** Meeting room tables

15% a desk in another office where they do not normally work

12% a hot-desk in the office\*

#### Non-office-based environments include:



\*Sources: Fellowes Independent Commissioned research

\*\*Dynamic Markets Research 2013

An average employee spends 8 hours a day sitting down working at a computer, laptop or tablet irrespective of where that

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Nomadic workers spend equal amounts of time at a computer as those at a personal desk, 25% mainly work in a home office (mostly SMEs and directors). In addition to this, 17% do not have any type of personal workspace that they can call their own, and instead adopt a more nomadic style of working on a permanent basis.\*

## Workplace Wellbeing

The topic of employee wellbeing has grown in popularity over the past few years and many organisations are recognising the increasing importance and benefits of wellbeing programmes and initiatives.

Employees who have problems - whether work-related or personal - are unlikely to perform as well as they would if the problem did not exist. The impact of a problem on the employee's work can take numerous forms ranging from reduced concentration and effort to sickness absence. Such problems may also lead to increased staff turnover (and therefore increased recruitment costs) and, in extreme cases, to medical illnesses such as depression.

The rationale behind wellbeing programs is that encouraging healthy habits now can prevent or lower the risk of serious health conditions later. Similarly, adopting these same habits can help those with an existing health condition manage it.

The good news is that even if you aren't in a position to implement a comprehensive program, there are many steps you can take to promote wellbeing. In fact, a very small gesture can be a very simple way to show your employees that their health is important to the company. Trying out just one small component of a wellness program can act like a trial run - it gives you a chance to see how your employees respond and whether a more comprehensive program might work in the future. Fellowes working in partnership with Sereniti have put together a simple guide of How To Create a Wellbeing Policy which includes:

- Lots of ideas you can you implement within your organisation
- Sample wellbeing surveys
- Case Studies

You can download the Guide To Creating a Wellbeing Policy at: www.ergo.fellowes.com

KEY STATS - Why wellbeing in the workplace is important

Employees' well-being is definitely being compromised, with 18% having suffered from depression in the last 3 years (either minor or serious depression) as a result of their ailments.\*

Employees work harder and are more motivated at work when their employers demonstrate an interest and investment in their wellbeing.\*

**52%** of employees say they would be proud to work for a company that took employees' well-being very seriously and acted accordingly.\*

21% say they would stay with such a company for longer than one that did not take this approach.\*

73% of employers acknowledge that an unhealthy workforce is a business risk and agree that a healthy workforce is a more productive one - yet 30% of employees still feel that when it comes to wellbeing, their company is all talk but no action.\*

<sup>\*</sup>Source: Fellowes Independent Commissioned research

<sup>\*\*</sup>Source: Bupa international study of workplace health - November 2014

Are your
Line Managers
aware?



It is the Line Managers responsibility to organise workstation assessments for their team

There are a lot of assumptions that carrying out a workstation assessment is the responsibility of HR or Health & Safety, however, the responsibility lies with the Line Manager.

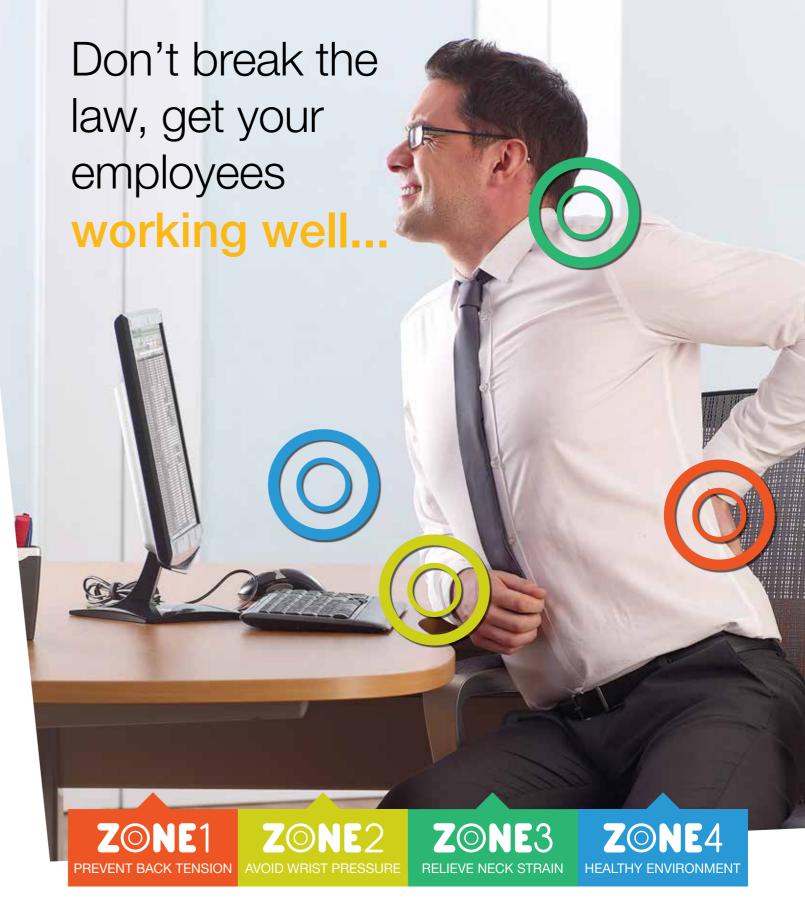
Research conducted by Fellowes in 2014 showed that although most companies were aware that not only is it a legal requirement to carry out a workstation risk assessment and that it is the responsibility of the Line Manager to ensure that staff have a 'fit for purpose' workstation environment, however most Line Managers did not feel confident or knowledgeable within this area.

The research also identified that employees are investing in their own DIY/makeshift products (85%), which have not been deemed suitable nor have they been adequately assessed for by their employer.

Over the years companies have had to award employees within the courts (and out of court settlements), significant amounts of compensation for workstation related injuries to an employee.

One famous example to hit the headlines in 2007 was - A case in August 2007 in the UK led to a former RAF data input clerk, in her 20's, suing the Ministry of Defence for a repetitive strain injury claim that affected her thumb from typing, which led to her being unable to continue full time employment in her position. The individual was found to be suffering from De Quervain's and was awarded compensation of GB £484,000. (Source: repetitive strain injury.org)





Using appropriate ergonomic products is a pro-active way of reducing the risk of an individual developing workstation related pain or injuries. This 4 zone tool encourages you to adapt your workstation to the way you work. You'll soon see how just a few small changes can have such a big impact!

Prevention is always better than cure, so let Fellowes show you how to get your business working well.

www.ergo.fellowes.com

There are some simple steps you can take to help your employees ditch the bad habits and poor practice that leads to discomfort and long term pain.

Follow the Fellowes 4
Zone Approach to remove
RISK from your workplace



## ZONE1

PREVENT BACK TENSION

Can you afford for Tom to be off for 8 weeks?

Tom, 33, is a Marketing Manager...

#### The Problem -

Like the vast majority of people who use a computer regularly he's been suffering from back pain due to poor posture.

#### The Solution -

Tom's chair did not provide him with proper lumbar support, a common problem in offices. By using a Fellowes foot and back support together with a Posture Manager Tom can maintain the correct posture as he sits.





Work is becoming a real pain for Mike

Mike, 56, is a Business Consultant..

#### The Problem -

Over the years he's picked up some really bad habits when working on technology and is constantly complaining about tension in his neck.

#### The Solution -

Suffering with back ache, neck ache and headache, every working day was beginning to be a real pain for Mike. By using a monitor riser Mike was no longer looking down at his screen, he had adjusted it to the right level. He's now working well and feeling less strain.

Characters are fictional but problem based on real case studies.

# ZONE2

AVOID WRIST PRESSURE



#### Emma left it too late!

Emma, 28, is an Area Manager.

#### The Problem -

She spends a lot of time on the road and works in many locations. She ofter experiences pain in her wrists when using her laptop and tablet.

#### The Solution -

Prevention is better than cure.

Don't leave it until it's too late, especially when you're feeling discomfort in your wrists whilst using a computer or laptop. An ergonomic wrist support helps to prevent longterm health problems and injuries.

## ZONE4

HEALTHY ENVIRONMENT

Are Leah's bad working habits affecting your business?

Leah, 24, is an Administration Executive...

#### **The Problem**

She's brilliant at her job but she struggles to keep her desk tidy and therefore often misplaces important items.

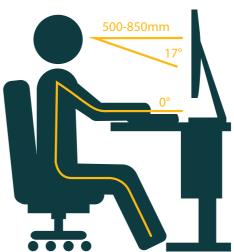
#### **The Solution**

The right ergonomic desktop accessories for Leah can make a big difference. Having her working area organised can clean, along with having items around within easy and comfortable reach, Leah can keep comfortable, organised, and be more productive and focused.



Prevention is always better than cure, so let Fellowes show you how to get your business working well.

www.ergo.fellowes.com



The ideal

working

position

## Human Resources and Office Managers...

# It's time to act!

ZONE1

ZONE2

ZONE3

ZONE4

HEALTHY ENVIRONMENT

PREVENT BACK TENSION



There are a range of risks to health and wellbeing that can arise from many hours sitting in awkward or unsuitable positions working at a computer. More business days are lost from sickness absence due to musculoskeletal causes than any other condition.

#### **KEY STATS**

79% of European employees have suffered from ailments as a direct result of working at a computer,

53% of sufferers say their personal lives have been affected in some way as a result of their ailments, including relationships (21%), and 18% have suffered from depression.\*\*

The World Health Organization (WHO, 2005) consider that problems related to mental health are one of the leading causes of absenteeism from work.

The costs to the employer and employee in terms of potential sickness absence, presenteeism, and litigation is immeasurably higher than ensuring the health and wellbeing of employees. (McKenna and Thew, 2008)

IT'S YOUR EMPLOYEES WELLBEING

8 out of 10 people will suffer from pain linked to the way they work at their desks.\*\*

Did You

Know...

\*Source. Dynamic Markets Research 2013

\*\*Source: Fellowes Independent Commissioned research





#### Fellowes Professional Series™ **Ultimate Back Support**

Mild spinal support with Memor

- Lower lumbar support with three Memory Foam
- sections conforms comfortably to body curvature. Tri-Tachment™ system eliminates the need for readjustment.



#### Fellowes Energiser Foot Support

nnovative rubber foot pads offer various pressure points on the feet

- Free-floating platform allows for rocking motion to help improve circulation
- 3 platform height settings (100mm, 135mm and 165mm) and up to 25° tilt



#### Fellowes Deluxe Posture Manager

neck and shoulders to avoid fatigue

 A single lever allows for easy tilt into any of the 4 adjustable tilt angles, complemented by a compact design to keep you comfortably in the correct position throughout the day





#### Fellowes Health-V™ Easy Palm Guide

Moves effortlessly at the base of the pad via patented adjustment mechanism

- Encourages full, natural movement without
- "loosing" contact with your mouse.
- · Soft, comfortable material provides self-adjusting support to promote neutral hand posture.

#### Fellowes Professional Series™ Flat Panel Workstation

3 height adjustments from 63mm, 114mm and 120mm to maximise personal comfort

- Customisable top shelf allows mini sorter and accessory to be moved
- Laptop Slick-Slide™ allows easy access / storage of both Laptop and/or
- docking station under top shelf Integrated cord management and power strip mount organise desk



#### Fellowes Office Suites™ **Desktop Document Support**

Three-In-One! Document holder, memo board

- Copyholder adjusts for A3 paper
- · Adjustable tilt customises your viewing angle by up to 45°
- · Line guide slides up or down and swings out of the way when not in use



CPU/Shredder Stand Can also be used to hold shredders, waste bins and other items

- · Fully adjustable width from 74mm to 410mm



View the full range at: www.fellowes.com

Health & Safety, Occupational Health & Facility Managers...

Are you taking enough steps to help your staff?

Business is constantly changing and we are changing with it. With an increase in people working from home or multiple office locations, for these employees workstation assessments are just as important.

By not having a workstation assessment policy or solution for your non office based employees means they are just as much at risk of working with poor posture.

### Why should you act?

Despite awareness of risk assessment in ergonomic terms and the legal underpinning of this, the likelihood of risk assessment within the home environment and provision of suitable equipment remains low.

#### **KEY STATS**

43% of those who mainly work from their own personalised desk in the office have had that workspace assessed.\*

32% of people who mainly work from a home office have had such an assessment there.\*

23% of Hot-Deskers have had an assessment for all the hot-desks they use in the office.\*

10% of True Nomads have had an assessment at desks in other offices where they sometimes work.\*

Only 40% are aware that it applies to homeworkers.\*

79% of employees now spend time working with

laptops in non-office locations,

increasing their risk of injury.\*

For more details on how to prevent workstation related injuries visit our website

www.ergo.fellowes.com

\*Source: Dynamic Markets research commissioned by

# ARE YOUR EMPLOYEES WORKING COMFORTABLY?



#### Fellowes Smart Suites™ Portable Lumbar Support

Fellowes Go Riser™

Promotes a healthier typing position when working

Ultra-slim design for easy storage and portability.

Opens like a book to activate the softshock to technology

with a laptop on your knees.

Z@NE3

Air Ventilation with Heat Guard Flaps.

Non slip pads for secure postitioning

- High-density foam promotes neutral posture supporting the lumbar curve during extended periods of sitting.
- Adjustable strap to hold cushion in place.
- Soft brushed cover can be removed for cleaning





#### **Fellowes Flex Rest** (all colours)

- Stylish, transparent gel adds colour to your workplace.
- Soothing Gel provides comfort and support whilst mousing Stain resistant; wipes clean with damp cloth
- Small and compact to fit in laptop bag.





#### Fellowes Booklift™ **Document Holder**

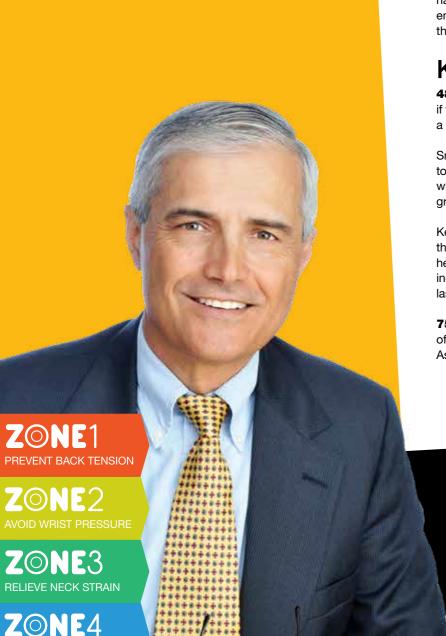
- Specifically designed for planners, large manuals or reference material
- Two adjustable clips hold pages open at the desired location.
- Nine height adjustments accommodate virtually
- any book size and viewing angle. Easel-style holder with non-skid base folds
- flat for easy storage. Holds standard A4-size ring binders





# Company Directors... Protect your employees

Take positive steps!



Over 50% of business directors are NOT aware of the legal requirement for companies to carry out annual workstation risk assessments\*.

### Are you one of them?

It is the employer's legal obligation to provide workstation assessments for all new employees and for existing employees when there is a change in their working environment.

There is evidence that without suitable (all context of work) risk assessments, the costs to the employer in lost productivity outweighs the investment in wellbeing and ill-health preventative strategies. Employees work harder and are more motivated at work when their employers demonstrate an interest and investment in their wellbeing.

#### **KEY STATS**

48% of employees said they would be more productive if they felt healthier, suggesting that workplace health is a win-win for employers and employees.\*\*

Smart employers know that healthier employees come to work, perform at their best and go the extra mile, with 72% stating health and wellbeing influences have grown in importance.\*\*\*

Keep a competitive edge in today's marketplace with the 66% of European businesses reporting having health and wellbeing initiatives in place - and 58% increasing their purchases of ergonomic solutions in the last 3 years.\*\*\*

75% of European businesses are still not fully aware of their legal requirements regarding Workstation Risk Assessments.\*\*\*

European Directive 90/270/EEC states employers are obliged to ensure the health and safety of employees working with computer screens.

IT'S THE LAW

Did You Know...

TO CONDUCT WORKSTATION RISK ASSESSMENTS EC DIRECTIVE 90/270/EEC

\*Source: Dynamic Markets research commissioned by Fellowes. \*\*Source: Bupa international study of workplace health - November 2014 \*\*\*Source: Arkenford Research 2014



Not having a fixed desk or having to share doesn't mean you should neglect your health or hinder your productivity...

These innovative products are hygienic, functional, sturdy, adaptable and easy to maintain for multiple users in a professional environment.



#### Fellowes Professional Series™ Mesh Back Support

Easily adjustable to provide

- Vertically adjustable memory foam lumber support.
- Tri-Tensioning<sup>tm</sup> attachment eliminates need for re-adjustment
- Easily attaches to any chair



#### Fellowes Health-V™ Fabrik Gliding Palm Support

Patented Health-V<sup>TM</sup> channel relieves ssure on the wrist's median nerve to elp prevent carpal tunnel syndrome

- Palm Support glides with the mouse to encourage healthy,
- Memory foam provides ergonomically correct hand posture



#### Fellowes Professional Series™ Laptop Workstation

Fully height adjustable to position ptop at a comfortable viewing angle

- Intuitive nine angle height adjustment.
- Intergrated 4 port 2 0 USB Hub Stylish air vents aid cooling.
- Compact design folds almost flat. In line copy clips hold documents in place



**FIRA** 

### Fellowes Office Suites™ Microban Adjustable Foot Rest

Microban

Prevents back and leg discomfort by ensuring the correct posture is adopted

Adjust position using foot pressure and it remains in preferred position until you wish to readjust.

**Fellowes**. Getting the nation working well

- Rock freely back-n-forth to help stimulate foot and leg circulation

#### Fellowes Health-V™ Fabrik™ Palm and Wrist Supports

pressure on the wrist's median nerve to help prevent carpal tunnel syndrome

Memory foam provides ergonomically correct hand posture



5 height positions between 114mm-270mm and angle

- adjustments between 0-45° Supports up to a 17" widescreen laptop or up to 6kgs
- Multimedia device holder and In-line document clip reduces neck



- · Four separate drawers for paper or supplies.
- Each drawer holds a ream of A4 paper. Built-in cord management.
- Additional drawers available Item no: 2400501.
- · Supports up to 36kg in weight.



View the full range at: www.fellowes.com

## Fellowes are here to help

Good health equals good business and good working habits are essential to good health. Create a healthy working environment for your team and improve their well-being as well as improving your bottom line.

Fellowes offer a whole host of tools and resources to help your business:

- Visit **www.ergo.fellowes.com** for an Online Workstation Assessment you can use with your employees. After completing the assessment a full report will be emailed to you with recommendations of products required.
- Download our guide produced in partnership with Sereniti on 'How To Create A Wellbeing Policy'.
- Working Well Days
  - Working well days entail:
  - An onsite workstation risk assessment.
  - Demonstration for employees by a DSE.
  - Qualified Assessor.
  - The 4 zone approach to the Complete Workstation Solution.
  - A pro-active prevention plan.
  - · Workplace diagnosis charts.
  - Fact file on Health and Well-Being in the workplace.
  - Product showcase of latest ergonomic solutions.
  - FREE information leaflets, posters and videos.

To book a free Fellowes Working Well day at your workplace, email: workingwell@fellowes.com or contact your local office products supplier.

To find out if you have any potential risk areas at your workspace, wherever that may be, take the simple online Fellowes Workstation Risk Assessment at:

www.ergo.fellowes.com

ducts supplier.

wherever that ment at:

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